


















]HackingTeam[

# **RCS Console User Manual Ver. 6.1.0**

# ]HackingTeam[

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## General concepts

### *Activity, Target and Backdoor*

**RCSConsole** is the GUI to manage and browse data collected on the RCSDB. Data is gathered on the Collection Node (ASP) that is captured by several backdoors configured to synchronize to that Collection Node.

A **backdoor instance** is the software that is installed on a target device to collect several kind of information in order to conduct an investigation.

Backdoor can be configured to collect different kind of information, i.e. it has different agents enabled. Each **agent** is responsible of collecting a single kind of information or performing a single task.

A **backdoor class** is an abstraction of the backdoor instances. It contains only the configuration the instances will get the first time they synchronize with the collection node.

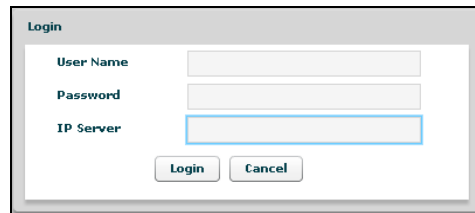
A **target** is a physical person that can have a personal computer, a laptop, a mobile phone or whatever other device that is supported by RCS. Several backdoors can then be related to the same target of investigation (one for each device owned by the target).

Targets in turn can be grouped in "Activities".

A single **activity** represents an "investigation". It contains one or more targets and is associated with a group of investigators that will have the permission to see the content of the activity.

## Getting started

When RCSConsole starts the initial logon screen is displayed:

A screenshot of a 'Login' dialog box. It has a title bar with the word 'Login'. Inside, there are three input fields: 'User Name', 'Password', and 'IP Server'. Below the fields are two buttons: 'Login' and 'Cancel'.

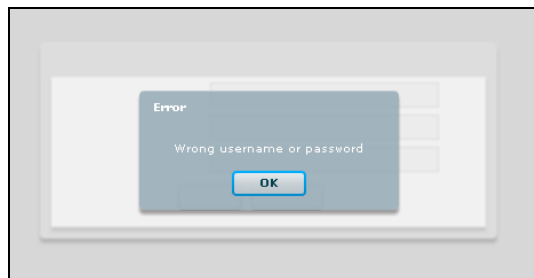
You need to logon to an RCSDB in order to have access to any data and to the rest of the application.

To logon you need to specify the following information:

- Your username
- Your password
- The RCSDB address URL<sup>1</sup>. The URL must be preceded by protocol specification (`http://` or `https://`). Encrypted channel (`https`) is active on port 4443. E.g.: `https://192.168.0.1:4443`

On the first login the only user configured is 'admin' and the password is the one entered during the installation of RCSDB.

If you fail to logon the application shows an error message:

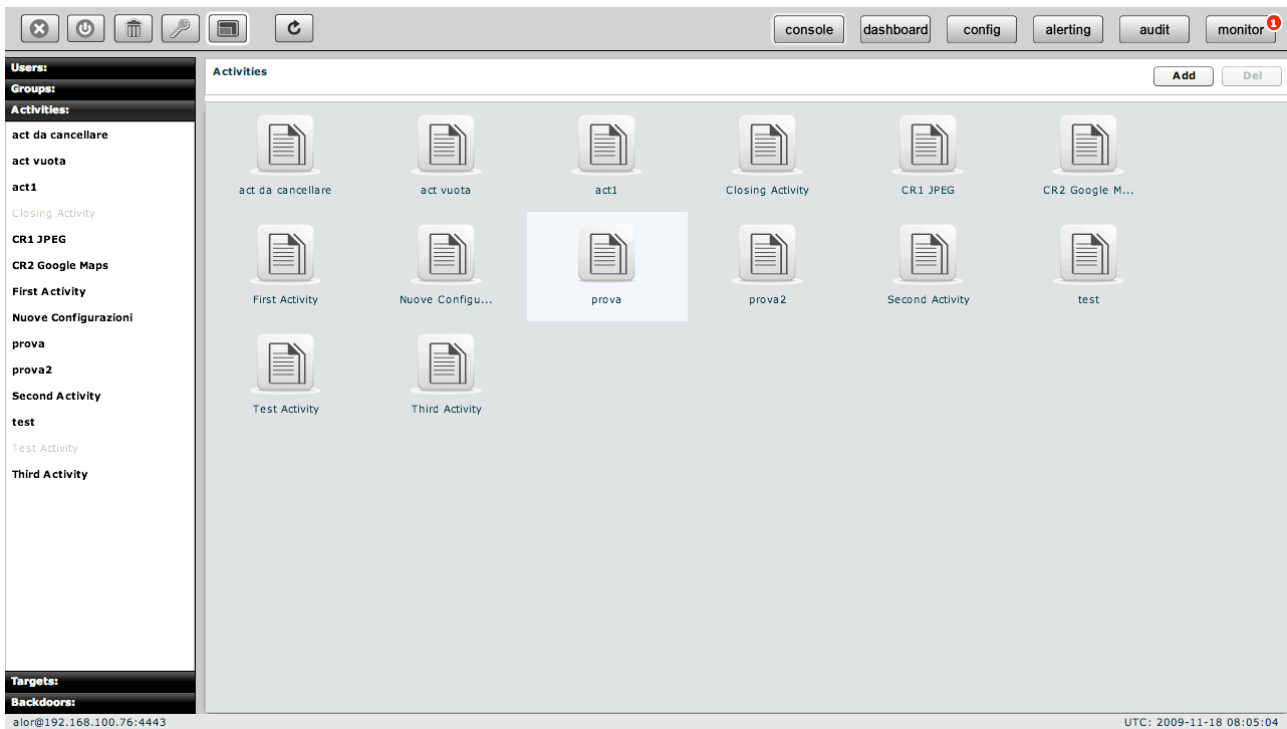


Press "OK" button to close this window and return to initial logon screen.

---

<sup>1</sup> Ask you RCSDB administrator if you don't know the server address URL or your username and password.

After login successfully the application shows this windows:



At the top on the right you see the current version, build number, and buttons to change the current section: **console**, **dashboard**, **config**, **alerting**, **audit** and **monitor**; the default section is **console**.



Selected button has a white border.

In the bottom status bar you will see on the left the current logged in user and the server connected to. On the right you will see an UTC clock. This is useful because all the logs dates are in UTC.

At the top on the left you can see five buttons:



1. Logout: to close the application;
2. Clear cache: to wipe local log cache;
3. Change the current user password;
4. Full screen: to switch between full screen and resized window;
5. Refresh: to manually refresh the data you are viewing. Dashboard, alerting and monitor refresh themselves automatically every 30 seconds.

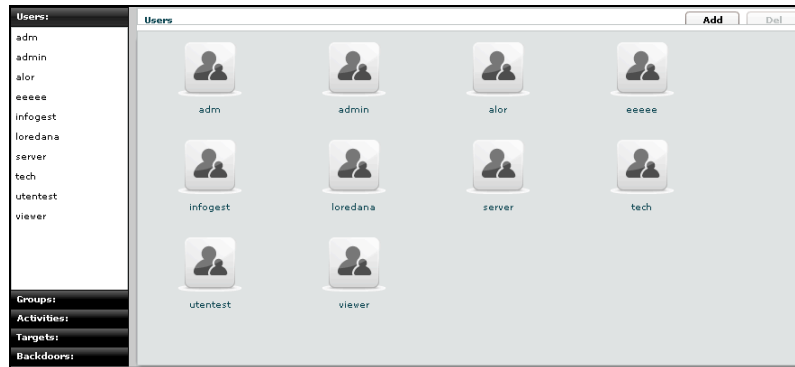
A white border appears around the selected button.

## THE CONSOLE SECTION

The console view let you browse through any object that your profile has access to and to manage and edit them.

### Users

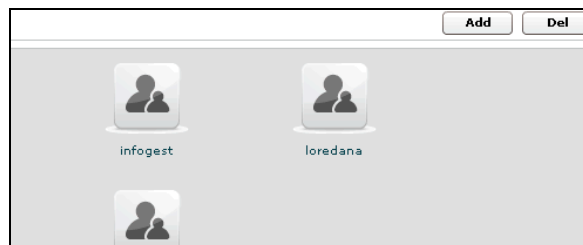
Users Menu is available only for users with *Admn* privileges.



You can view a list of all users on the left under the tab “Users” and also on the right pane when you click on the Users tab title.

At this point you can:


- Add new user: click “Add” button on the right at the top of the icons-list:



Then fill all the fields and assign privileges:

- ADMN is the admin: can manage users, group activity and target
- TECH is the technician: can create and configure backdoors
- VIEW is the viewer: can see the backdoors log and perform queries on them

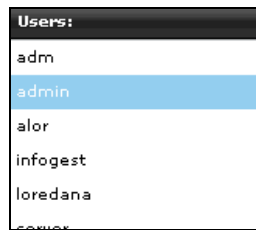
The “contact” field should be the email address of the users. This address is used to send email from the monitor alerting or the alerting system for the query match against logs (see alerting section)

	<b>Name:</b> alor	<b>Description:</b> demorcs
	<b>Contact:</b> a.ornaghi@hackingteam.it	
	<b>Password:</b> <input type="password"/>	<b>Confirm:</b> <input type="password"/>
	<b>Privileges:</b> <input checked="" type="checkbox"/> Admn <input checked="" type="checkbox"/> Tech <input checked="" type="checkbox"/> View	<b>Disabled:</b> <input type="checkbox"/>
<input type="button" value="Save"/>		

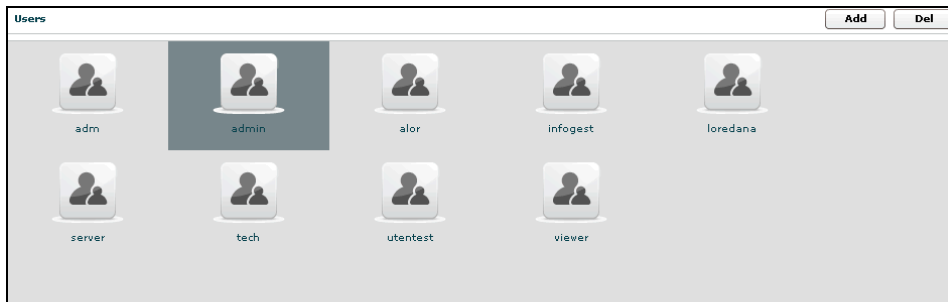
click “Save” button to save data.



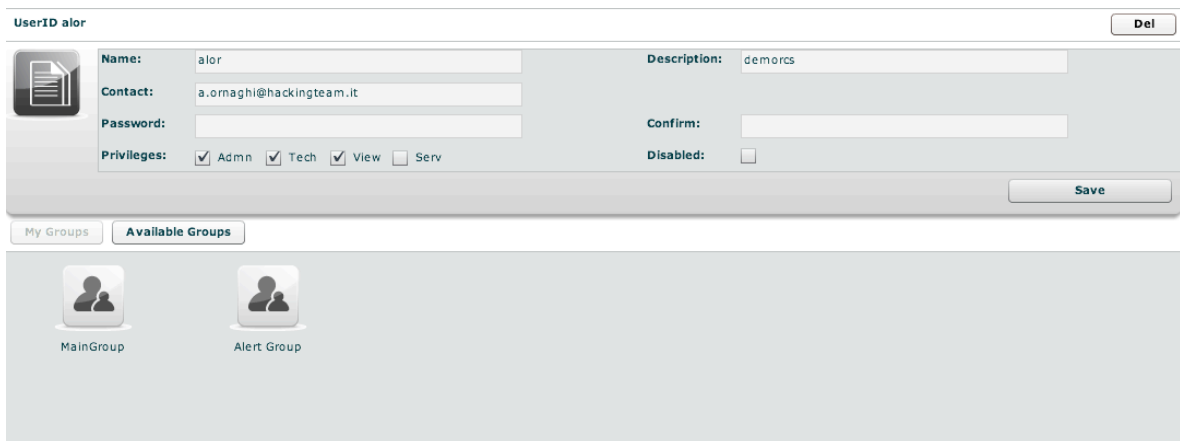
- Select an user, either by:
  1. Clicking on the user in menu-list:



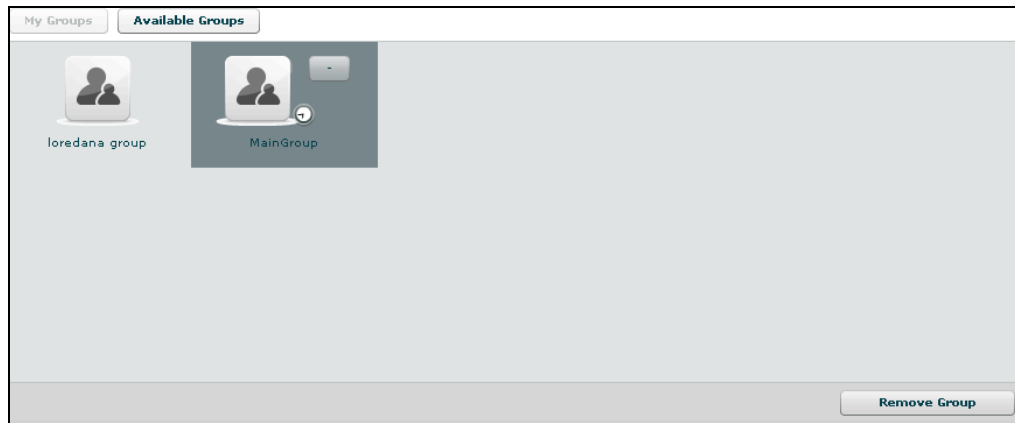
2. Or double clicking on user's icon in icons-list:



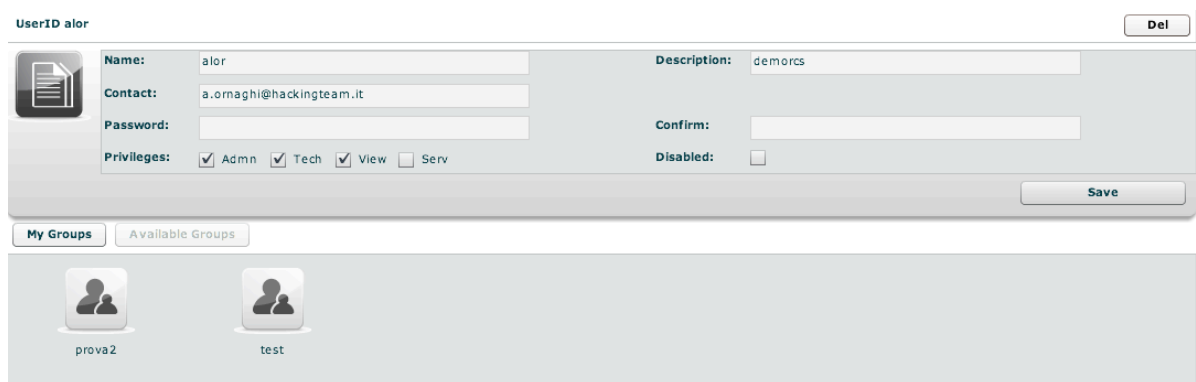
- Edit a user: after selecting a user at the top of the window you can edit fields and save them clicking "Save" button.  
At the bottom, you can view all groups the selected user belongs to:



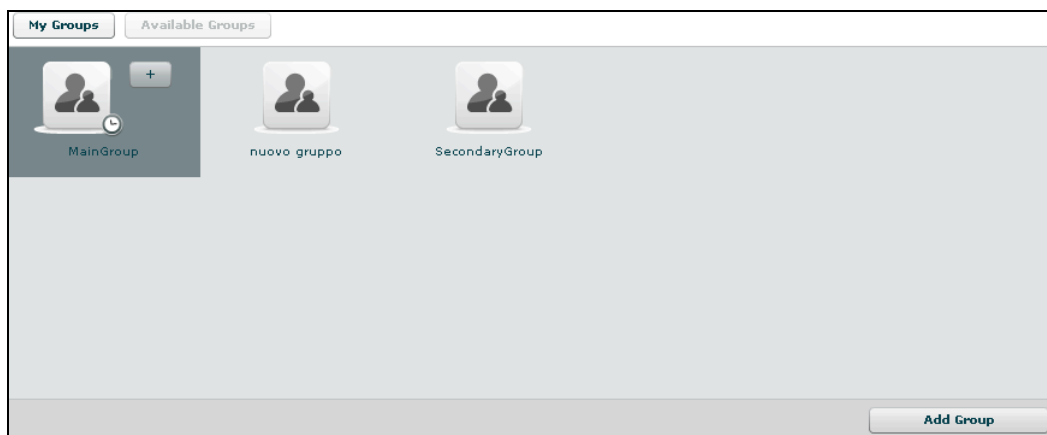
You can see group's details by double clicking group's icon.  
You can remove a group from selected user: select the group to remove and then click on the "-" button or click on the "Remove Group" button below.



Clicking on “Available Groups” button you can view all groups available to be added to the selected user:



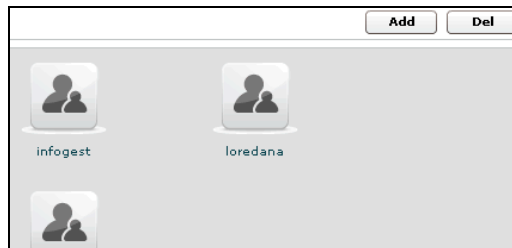
You can see group’s details by double clicking group’s icon.  
To add a group to the selected user, select a group with a single click:



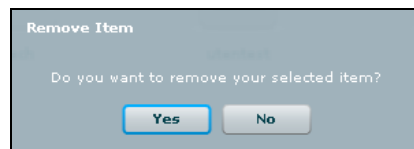
Then either by:

1. Click “Add Group” button on the left at the bottom of the window;
2. Click “+” button next the group’s icon.

- Delete an user: after selecting an user, “Del” button on the top of list of icons is enabled, press the button to delete the user:




You must confirm the action to proceed:



Click “Yes” to confirm or “No” to exit.

## CHANGING USER PASSWORD

Each user can change its own password by using the “change password” button in

the button bar. 

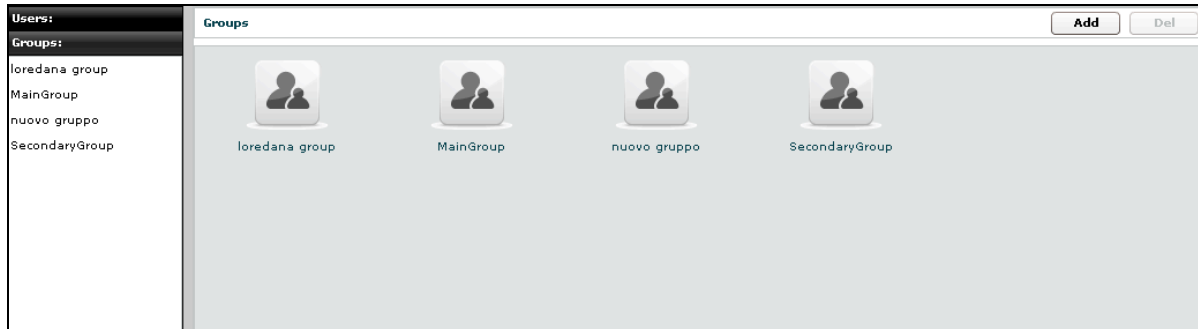
## CHANGING USER CONTACT

Only the admin can change a user contact. This is by design for security reasons. Since sensitive information are sent via email regarding the log query matching the email is controlled only by the admin and each user cannot set an arbitrary email address on its own.

## Privileges

- Admn: this is the super user. It is the only one that can create users, groups, activity and targets;
- Tech: this role can create, modify and reconfigure backdoors associated with a target, however the target can only be modified and created by ADMIN;
- View: this role is assigned to users that can only view the logs. It cannot modify backdoors, targets or activity. It can create and modify notes and blotters.

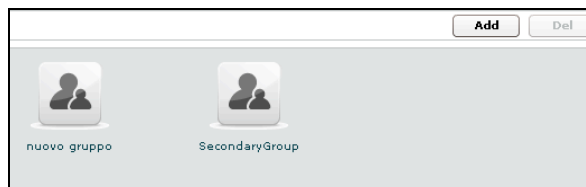
## Groups



You can view a list of all groups on the left under the tab “Groups” and also on the right pane when you click on the Groups tab title.

At this point you can:

- Add new group: click “Add” button on the right at the top of the icons-list:



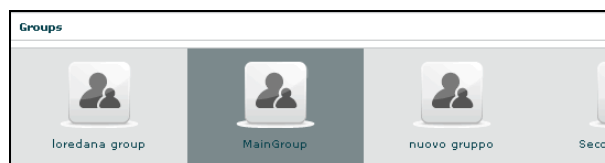
then fill fields:

Click “Save” button to save data.

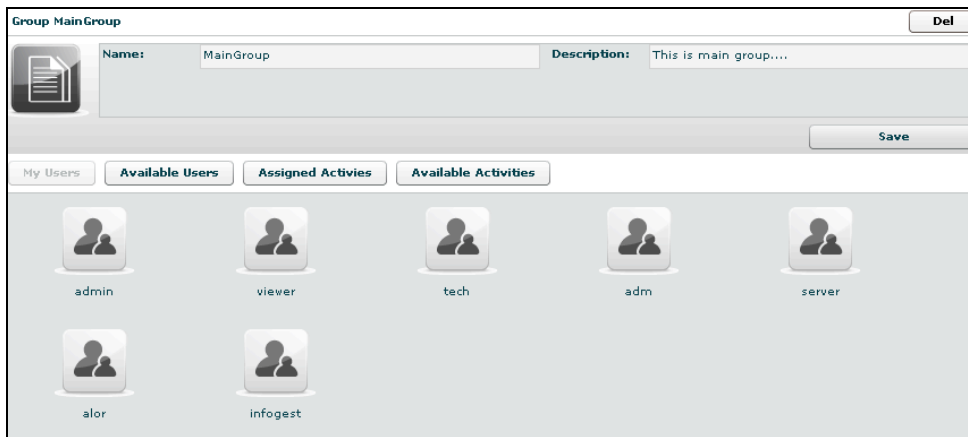
- Select a group: either by:
  1. Clicking on the group in menu-list:



2. or double clicking on group's icon in icons-list:

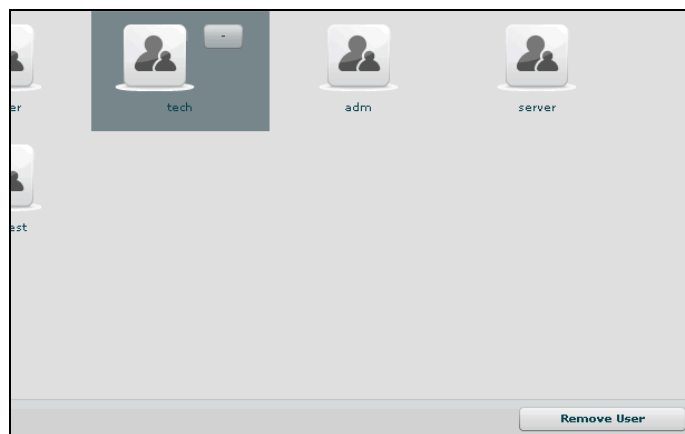


- Edit a group: after selecting a group: at the top of the window you can edit fields and save them clicking “Save” button.  
At the bottom, you can view all users the selected group belongs to:

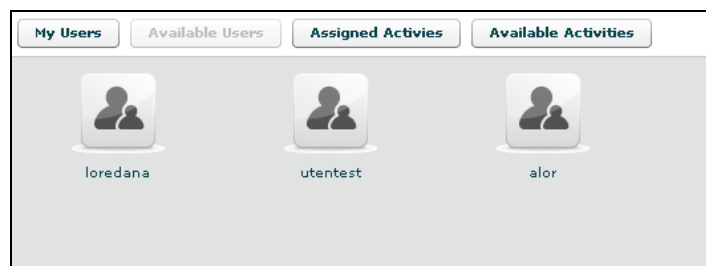


You can see user’s details by double clicking user’s icon.

You can remove a user from selected group: select the user to remove and then click on the “-” button or click on the “Remove User” button below.

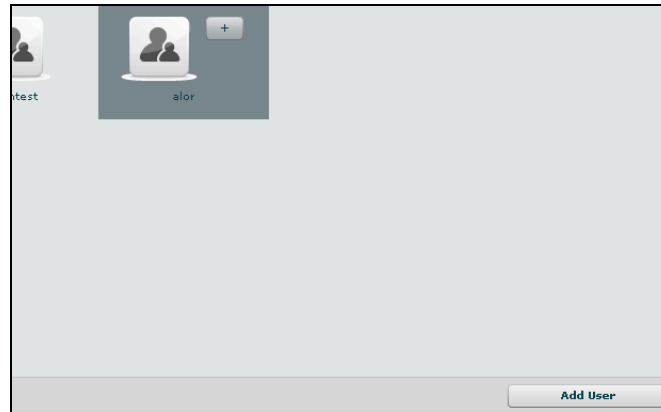


Clicking on “Available Users” button you can view all users available to be added to the selected group:



You can see user’s details by double clicking user’s icon.

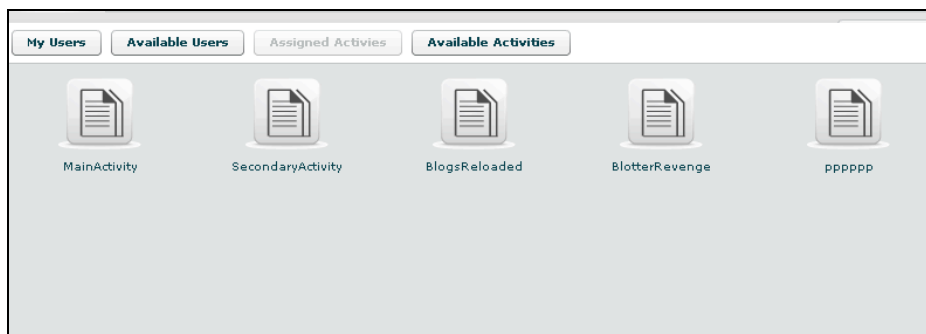
To add a user to the selected group, select a user with a single click:



Then either by:

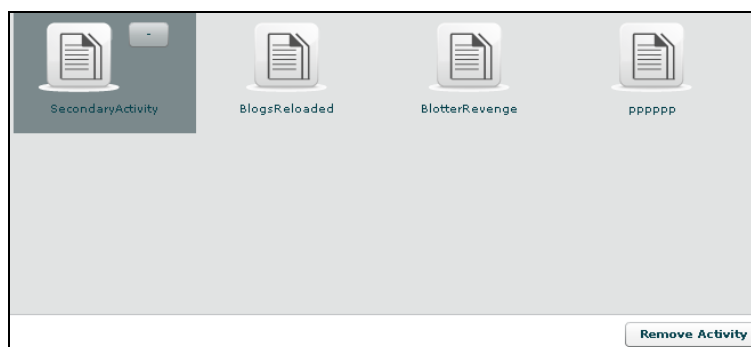
1. Click “Add User” button on the left at the bottom of the window;
2. Click “+” button next the user’s icon.

Clicking on “Assigned Activities” button you can view all assigned activities to the selected group:

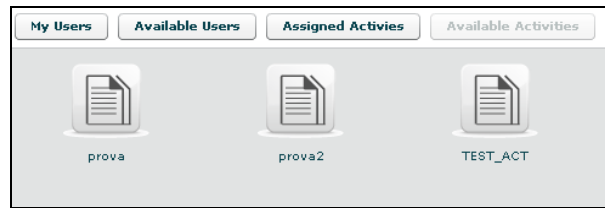


You can see activity’s details by double clicking activity’s icon.

You can remove an activity from the selected group: select the activity to remove and click on the “-” button or click on the “Remove Activity” button below.



Clicking on “Available Activity” bottom you can view all activities available to be added to the selected group:

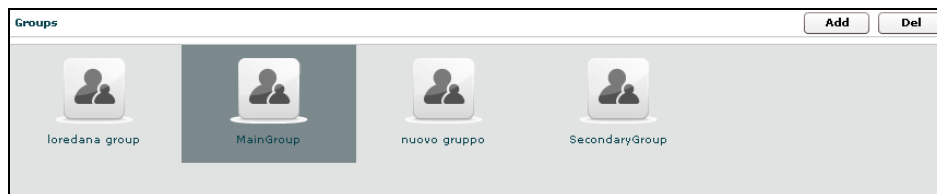


You can see activity's details by double clicking activity's icon.  
To add an activity to the selected group, select an activity with a single click:

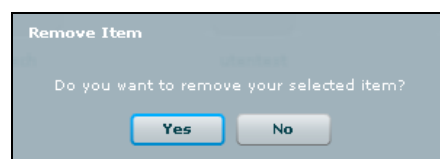


Then either by:

1. Click "Add Activity" button on the left at the bottom of the window;
  2. Click "+" button next the icon's activity.
- Delete a group: after selecting a group, "Del" button on the top of list of icons is enabled, press the button to delete the group:



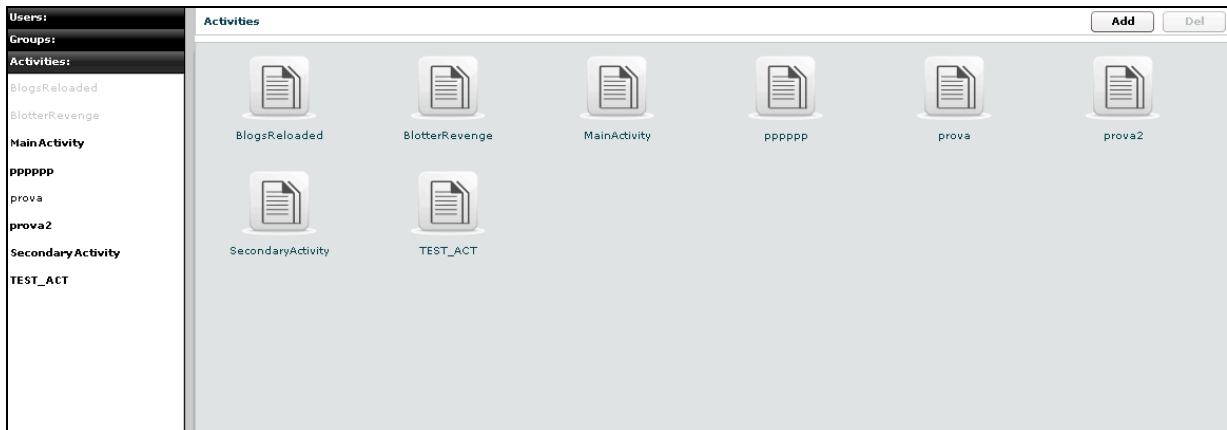
You must confirm the action to proceed:



Click "Yes" to confirm or "No" to exit.



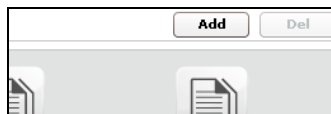
## Activities



You can view a list of all activities on the left under the tab “Activities” and also on the right pane when you click on the Activities tab title.

At this point you can:

- Add new activity: click “Add” button on the right at the top of the icons-list:



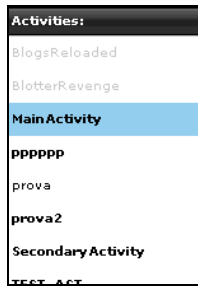
Then fill fields and select “Status” OPEN:

	Name:	<input type="text"/>	Description:	<input type="text"/>
	Contact:	<input type="text"/>	Status:	OPEN <input type="button" value="v"/>
				<input type="button" value="Save"/>

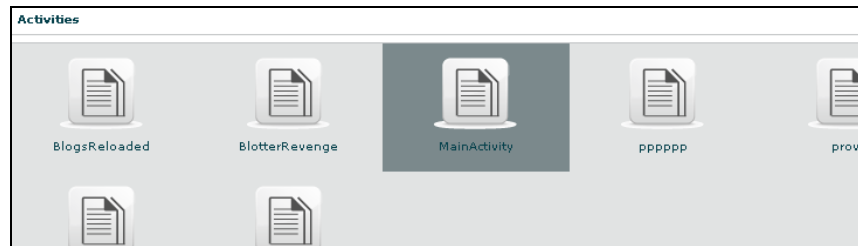
Click “Save” button to save data.

- Select an activity, either by:

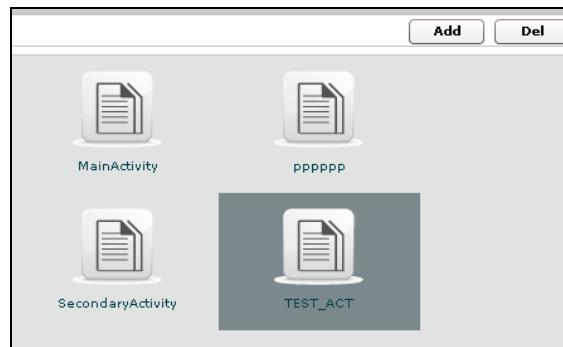
1. Click on the activity in menu-list:



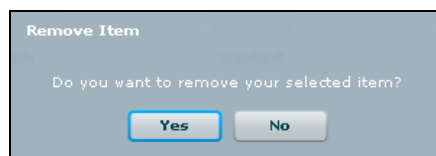
2. Or double clicking on activity's icon in icons-list:



- Delete an activity: after selecting an activity, “Del” button on the top of list of icons is enabled, press the button to delete the activity:



You must confirm the action to proceed:



Click “Yes” to confirm or “No” to exit.

**NOTE:** Deleting an Activity, will delete recursively all of its targets, backdoors and logs.

- Close an activity: Select Status CLOSE and press the SAVE button. Closing an activity is an irreversible operation that should only be used in the appropriate case. All the backdoors related to a closed activity will be automatically uninstalled upon the next synchronization.

- Edit an activity: after selecting an activity at the top of the window you can edit fields and save them clicking “Save” button.

At the bottom, you can view all targets the selected activity belongs to:

You can see target’s details by double clicking target’s icon.

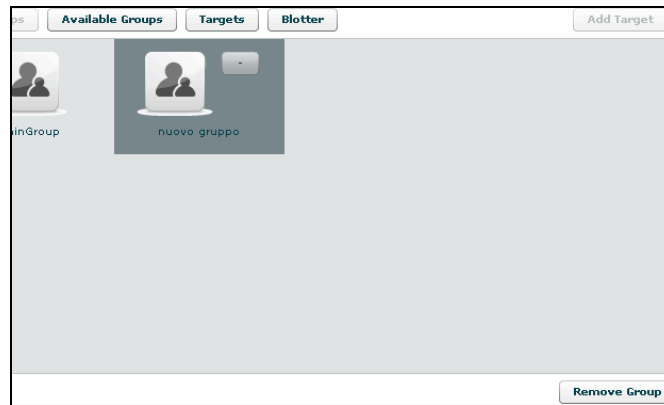
To add a new target to the selected activity, click “Add Target” button on the right:

Then fill fields and click “Save” button to save data.

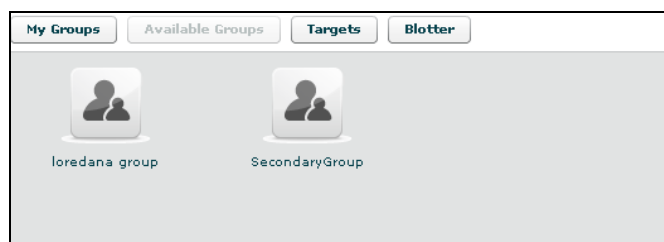
Clicking on “My Groups” button you can view all groups the selected activity belongs to:

You can see group’s details by double clicking group’s icon.

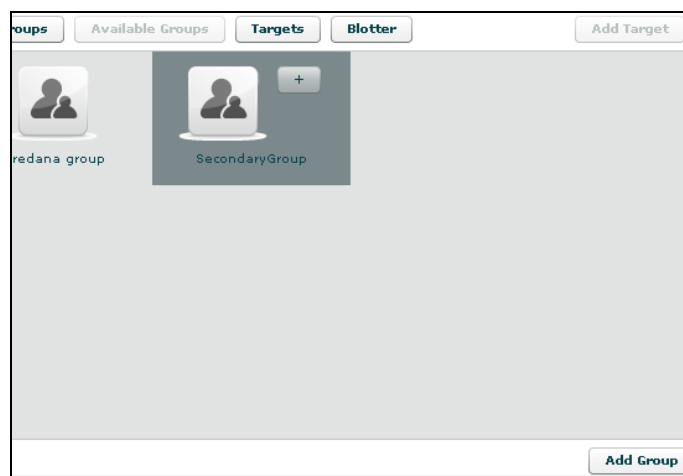
You can remove a group from selected activity: select the group to remove and then click on the “-“ button or click on the “Remove Group” button below.



Clicking on “Available Groups” button you can view all groups available to be added to the selected activity:



You can see group’s details by double clicking group’s icon.  
To add a group to the selected activity, select a group with a single click:




Then either by:

1. Click “Add Group” button on the left at the bottom of the window;
2. Click “+” button next the group’s icon

Clicking “Blotter” button you can view a list of blotter.

## Blotter

The blotter is a report of the investigation that includes only relevant logs. Logs can be added to the blotter with the appropriate button () from the log visualization.

Blotter shows a list of preferential logs as a table:

Id	Tag	Date	User	Ip	Host	Type	Backdoor	Note
1890	<input type="radio"/>	28/08/2008 10:35:	user	97.61.150.69	host	VOIP	RCS_136161	
662	<input checked="" type="radio"/>	17/07/2008 11:47:	user	103.16.78.13	host	VOIP	RCS_136161	
647	<input checked="" type="radio"/>	17/07/2008 11:46:	user	110.247.191.217	host	VOIP	RCS_136161	

Remove Item   Cleanup Blotter   Download Blotter

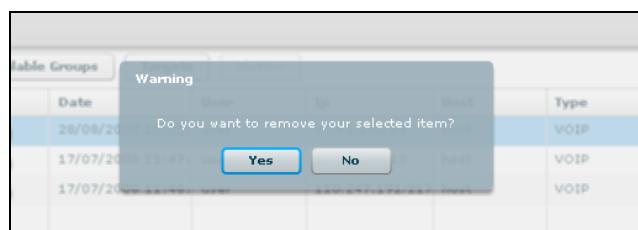
Double click on detail's row to view log's detail. You will be redirected to the logs visualization with a filter for the selected log.

If you want to remove a row, select it with a single click:

Id	Tag	Date	User	Ip	Host	Type	Backdoor	Note
1890	<input type="radio"/>	28/08/2008 10:35:	user	97.61.150.69	host	VOIP	RCS_136161	
662	<input checked="" type="radio"/>	17/07/2008 11:47:	user	103.16.78.13	host	VOIP	RCS_136161	
647	<input checked="" type="radio"/>	17/07/2008 11:46:	user	110.247.191.217	host	VOIP	RCS_136161	

Remove Item   Cleanup Blotter   Download Blotter

Then click "Remove Item" button:

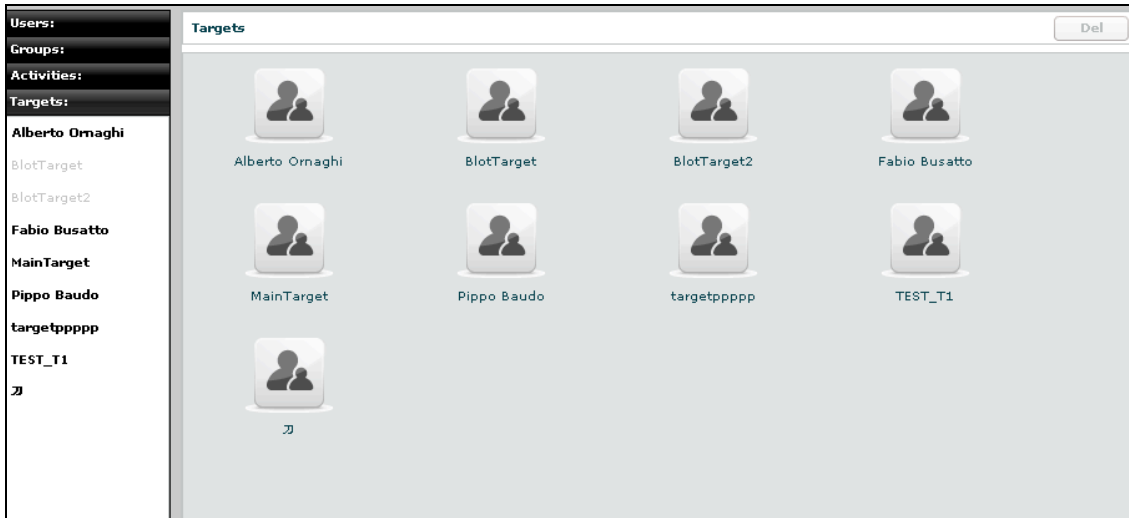


Click "Yes" to confirm or "No" to exit.

Click "Cleanup Blotter" button to clear blotter.

Click "Download Blotter" button to download a blotter report as a compressed file (.zip).

## Target



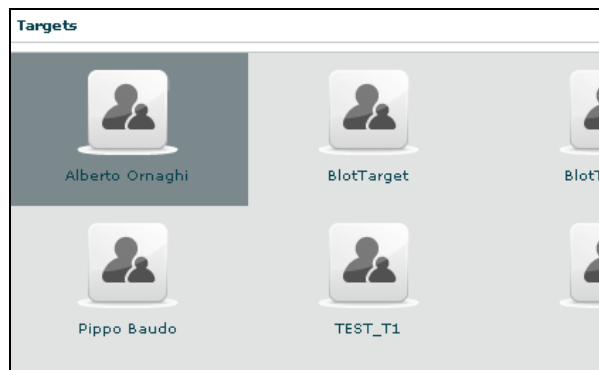
You can view a list of all targets on the left under the tab “Targets” and also on the right pane when you click on the Targets tab title.

At this point you can:

- Select a target, either by:
  1. Clicking on the target in menu-list:

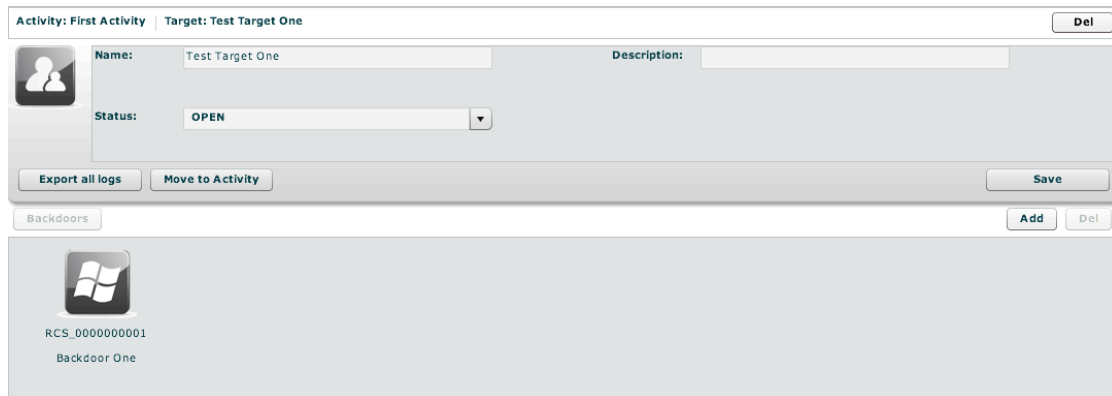


2. Or double clicking on target's icon in icons-list:

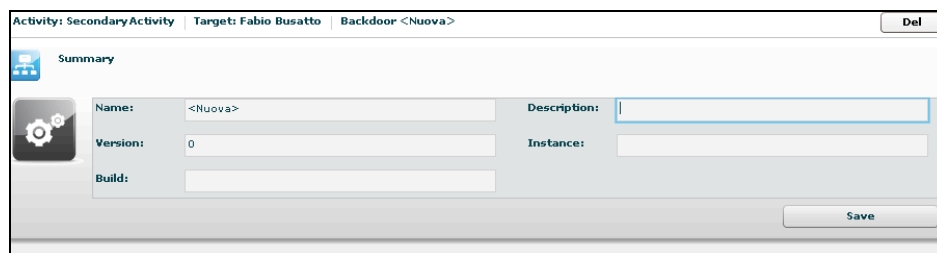


- Edit a target: after selecting a target at the top of the window you can edit fields and save them clicking “Save” button.

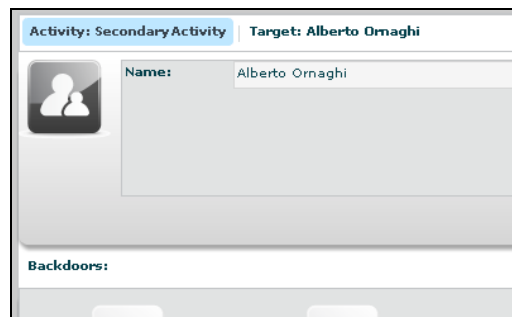
At the bottom, you can view all backdoors the selected target belongs to:



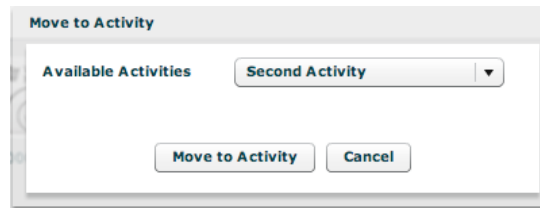
You can see backdoor's details by double clicking backdoor's icon.  
To add a new backdoor to the selected target clicking "Add" button on the right:



Fill field "Description" and click "Save" button to save data.  
You can view the activity's target clicking on the link upper details of selected target:

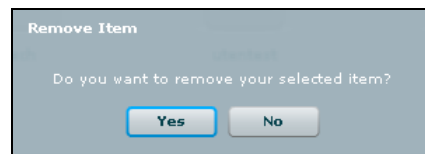


- **Close a Target:** Select Status CLOSE and press the SAVE button. Closing a target is an irreversible operation that should only be used in the appropriate case. All the backdoors related to a closed target will be automatically uninstalled upon the next synchronization.
- **Move a target;** you can move a target from one activity to another. This can be useful if you open a new investigation and the target has to be into that investigation. Instead of closing the target and reinstall a new backdoor, you can keep the backdoor installed and move it to the new investigation. When a target is moved the original one will remain in place and will be closed (no new logs will arrive). The moved target will receive all the new logs as if it was there already from the beginning.



You can only move a target to an open activity.

- Remove a target: after selecting a target, press “Del” button on the top of details of the selected target, you must confirm the action to proceed:

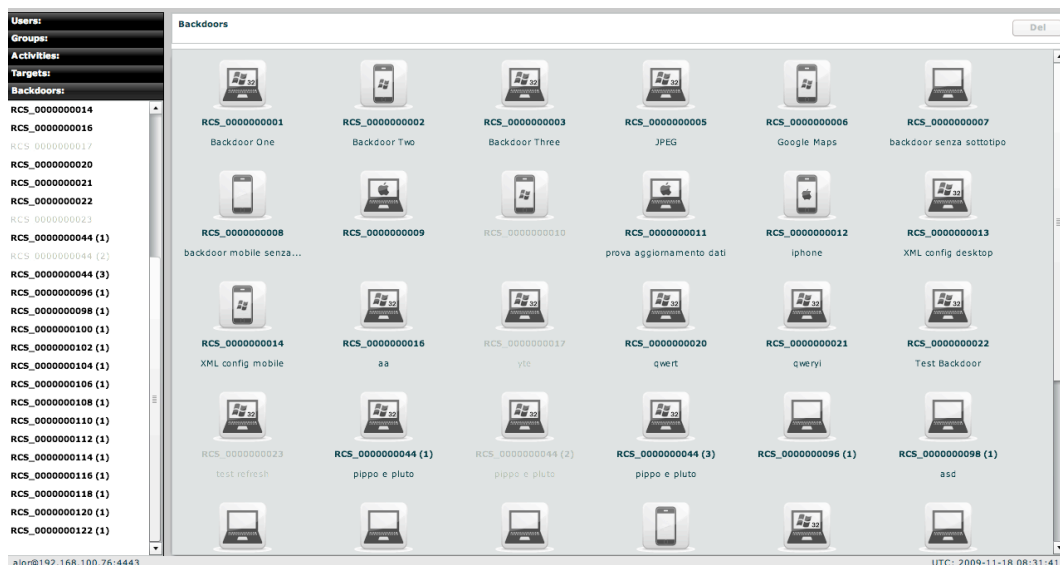


Click “Yes” to confirm or “No” to exit.

**NOTE:** Deleting a Target will recursively delete all of its backdoors and logs.



## Backdoors



You can view a list of all backdoors on the left under the tab “Backdoors” and also on the right pane when you click on the Backdoors tab title.

Here you can see all the backdoor created within targets and all of their instances.

You can find different types of backdoors identified by different icons. Each operating system has its own icon.

### NOTE:

Backdoor installed on different systems (or users) will create different instances. Each instance stands for an installation. First installation will be the instance number 1. Further instances will have the same name followed by an incremental number between parentheses. Each instance can be configured separately.

Actually, when you create a new backdoor the system creates a backdoor class and the first instance of it. The backdoor class can be configured in the “config” section; the instance can be configured (after the first sync) in the configuration part of the backdoor summary. Read the CONFIGURATION chapter for further information.

Instances can be moved under other targets if needed. Let’s say you install a backdoor on a system with 5 users. Every user will generate a different instance of the backdoor. Then you can create targets and move the instances under the correct target.

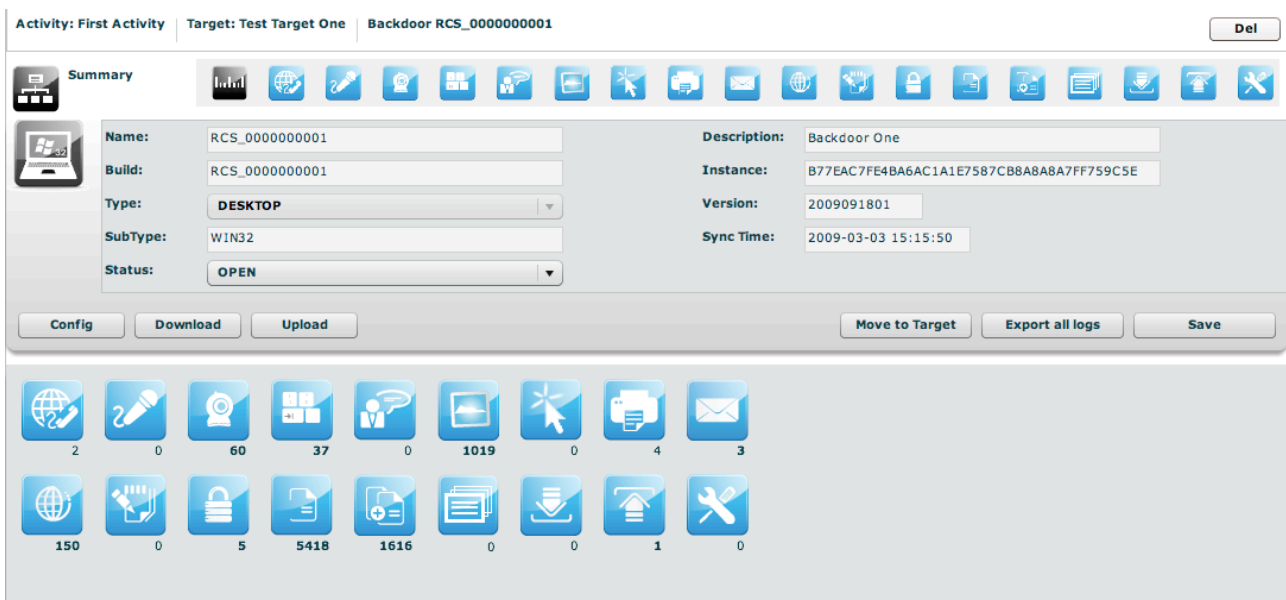
At this point you can:

- Select a backdoor, either by:
  1. Clicking on the backdoor in menu-list:

```
RCS_0000000044 (1)
RCS_0000000044 (2)
RCS_0000000044 (3)
RCS_0000000096 (1)
RCS_0000000098 (1)
RCS_0000000100 (1)
RCS_0000000102 (1)
RCS_0000000104 (1)
RCS_0000000106 (1)
RCS_0000000108 (1)
RCS_0000000110 (1)
RCS_0000000112 (1)
RCS_0000000114 (1)
RCS_0000000116 (1)
```

2. Or double clicking on backdoor's icon in icons-list

- Edit a backdoor, after selecting a backdoor, this is backdoor's view with details summary icons:



At the top, the link to open activity of selected backdoor:



And near the link to open target of selected backdoor:



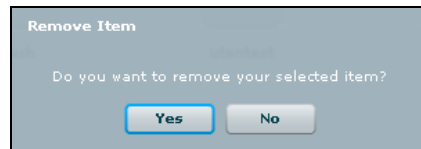
Under the links: on the left the summary icon and on the right a list of log's detail's icons.

You can edit field "Description" and the "status", all the other fields are read only and filled automatically by the database.

To open a type of log click its detail icon, then summary icon and selected icon's log are replaced mutually:



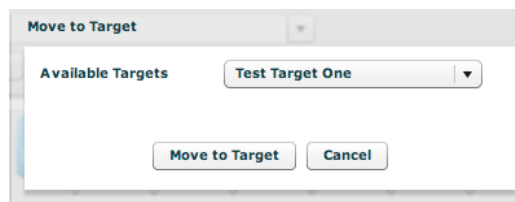
- Close a Backdoor: Select Status CLOSE and press the SAVE button. Closing a backdoor is an irreversible operation that should only be used in the appropriate case.  
A closed backdoor will be uninstalled upon the next synchronization.
- Delete a backdoor, after selecting a backdoor, press “Del” button at the top of details of the selected target, you must confirm the action to proceed:



Click “Yes” to confirm or “No” to exit.

**NOTE:** Deleting a Backdoor will recursively delete all of its logs. Deleted backdoors will be automatically uninstalled from the target machine upon next synchronization.

- Move a backdoor, you can move a backdoor from one target to another in order to reorganize you instances. When a backdoor is moved the original one will remain in place and will be closed (no new logs will arrive). The moved backdoor will receive all the new logs as if it was there already from the beginning.



You can only move a backdoor to an open target.

- Update a backdoor, if a backdoor was installed previously on a target and you updated the database with a new version, a button will be displayed:



If you press the button the backdoor will be automatically upgraded to the latest version the next time it synchronize with the server.

**NOTE:** the backdoor will download the update and update itself the next time the user logs in into the system

- Configure a backdoor: by pressing the “config” button you can access the configuration section of a backdoor:

Sent Date	Saved Date	Description	User
	2009-11-11 09:55:09	alor test	alor
2009-10-14 00:00:00	2009-10-12 10:24:11	alor	alor

In this section you can see the configuration history of a backdoor. All the previous configurations can be reviewed by selecting them and pressing “edit” or double-clicking them.

If a configuration has an empty “sent date” it means that this configuration was not sent to the backdoor. Only the first configuration in the list (the most recent) can have an empty “sent date”.

For further information on how to configure a backdoor, please refer to the configuration section of this manual.

- Send and receive files from a backdoor: the two buttons “upload” and “download” will open the lists of files to be uploaded to the backdoor or downloaded from the target machine.

Downloading a file from the target PC requires the operator to input a filename (of a file located on the target PC) with absolute pathname. It is possible to specify multiple files using *wildcards* like, for instance: “*c:\Dir\Files\\*.doc*”. Besides the standard environment variable, it is possible to use the virtual variable “\$dir\$” that points to the repository hidden on the target device. On mobile devices the root directory is “\”, so “*c:\Dir\Files\\*.doc*” becomes “*\Dir\Files\\*.doc*”.


File
C:/*.*.php

The files in the Upload queue are transferred on the target PC at the first synchronization and are stored in the hidden repository of the RCS agent (they can be accessed using the virtual variable “\$dir\$”).

File
arabicDiff.txt
prova.txt
riepilogo.txt
settings.xml
bug_vs_feature.gif

## Summary

Summary shows all icons to view all type of logs and a summary of all related statistics:








Activity: First Activity | Target: Test Target One | Backdoor RCS\_0000000001 Del

**Summary**

Name: RCS\_0000000001      Description: Backdoor One  
 Build: RCS\_0000000001      Instance: B77EAC7FE4BA6AC1A1E7587CB8A8A8A7FF759C5E  
 Type: **DESKTOP**      Version: 2009091801  
 SubType: WIN32      Sync Time: 2009-03-03 15:15:50  
 Status: **OPEN**

Config   Download   Upload      Move to Target   Export all logs   Save

								
2	0	60	37	0	1019	0	4	3
								
150	0	5	5418	1616	0	0	1	0






For each log there is a counter:

- In bold: new logs have arrived and still to be reviewed;
- In normal: all the logs have been reviewed.

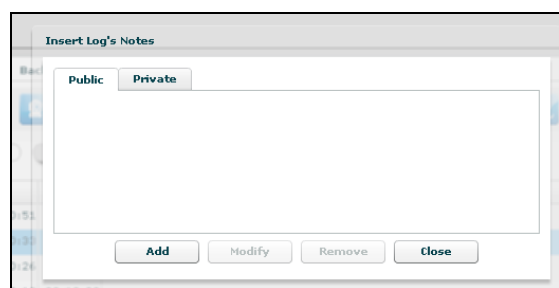
You can select more than one backdoor at a time. In this case the counters will show cumulative values.

To open a log type, click its detail icon.

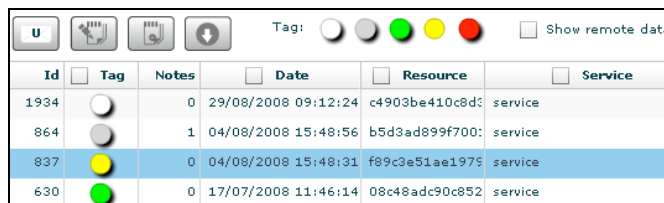
At the right top of detail's log's table there are some buttons:

-  /  To show unread or all logs;
-  To manage note of selected log: create a new note or modify or delete an existing note.
-  Add selected log to blotter,
-  Download, this button is enabled after selected one or more item;

Note can be public and private:



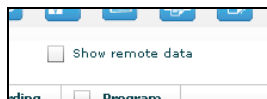
The Tag Bar (priority) let you change priority of selected logs and is visible only when one or more rows are selected.



Tags in the Tag Bar are displayed in different colors from lower priority (*white*) to higher (*red*). Selected tags are displayed without a drop shadow.

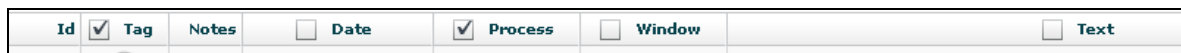
You can change tag of selected row or rows just by clicking on new tag.

Right to the Tag Bar, there is a checkbox that let you show or hide remote data:



If you check it, remote data columns appear in the table; by default remote data are hidden.

It's possible to filter table's content: flag one or more checkbox in table's header and specify your filter in the popup:



To remove filter, remove flag from its checkbox. To edit a filter click on the title text of the column.

Under the table, you can change the number of displayed logs per page, the default is 20:

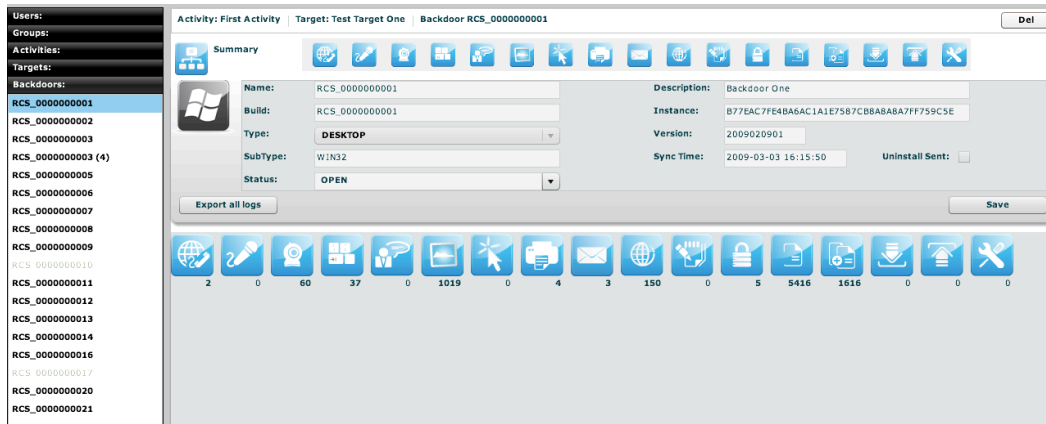


You can navigate the result pages with "<<" and ">>" buttons.

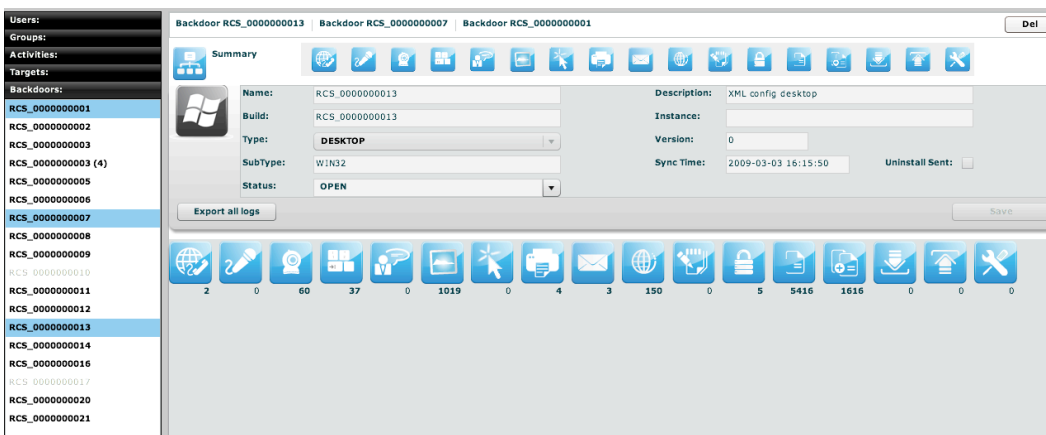
You can select more than one backdoor at a time. In this case the counters will show cumulative values and the agents log view will show log detail originating from any of the selected backdoor.

To select more backdoors, in left pane under tab "Backdoors", first select one backdoor, then press and hold the "Ctrl" button while selecting another backdoor and do the same for all backdoors you want to select.

One backdoor selected:



With more backdoors selected the counters show cumulative values for any type of log:



If you want to select consecutive backdoors, select first backdoor then press and hold "Shift" button while selecting the last backdoor.



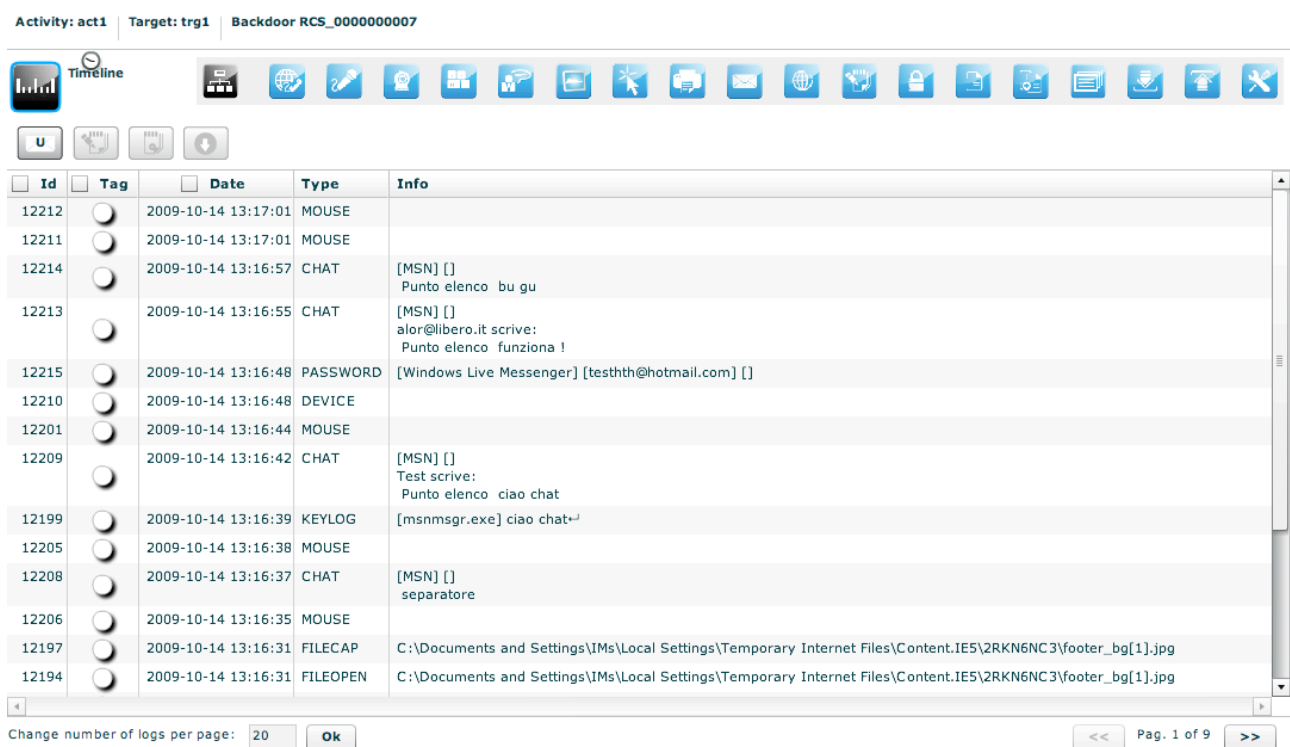
## Timeline

The timeline visualization shows the logs in a temporal order disregarding the type of log. All the logs are mixed together and displayed in a single table.

This is very useful during an investigation to see exactly what a target has performed and when. This view presents you the actions of the target in a chronological order rather than focusing on the type of data you are interested (as the other views).

If you double-click an entry, you will be redirected to the correct visualization of that specific log.

Activity: act1 | Target: trg1 | Backdoor RCS\_000000007



<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Date	Type	Info
12212	<input type="radio"/>	2009-10-14 13:17:01	MOUSE	
12211	<input type="radio"/>	2009-10-14 13:17:01	MOUSE	
12214	<input type="radio"/>	2009-10-14 13:16:57	CHAT	[MSN] [] Punto elenco bu gu
12213	<input type="radio"/>	2009-10-14 13:16:55	CHAT	[MSN] [] alor@libero.it scrive: Punto elenco funziona !
12215	<input type="radio"/>	2009-10-14 13:16:48	PASSWORD	[Windows Live Messenger] [testhth@hotmail.com] []
12210	<input type="radio"/>	2009-10-14 13:16:48	DEVICE	
12201	<input type="radio"/>	2009-10-14 13:16:44	MOUSE	
12209	<input type="radio"/>	2009-10-14 13:16:42	CHAT	[MSN] [] Test scrive: Punto elenco ciao chat
12199	<input type="radio"/>	2009-10-14 13:16:39	KEYLOG	[msnmsgsr.exe] ciao chat+ 
12205	<input type="radio"/>	2009-10-14 13:16:38	MOUSE	
12208	<input type="radio"/>	2009-10-14 13:16:37	CHAT	[MSN] [] separatore
12206	<input type="radio"/>	2009-10-14 13:16:35	MOUSE	
12197	<input type="radio"/>	2009-10-14 13:16:31	FILECAP	C:\Documents and Settings\IMs\Local Settings\Temporary Internet Files\Content.IE5\2RKN6NC3\footer_bg[1].jpg
12194	<input type="radio"/>	2009-10-14 13:16:31	FILEOPEN	C:\Documents and Settings\IMs\Local Settings\Temporary Internet Files\Content.IE5\2RKN6NC3\footer_bg[1].jpg

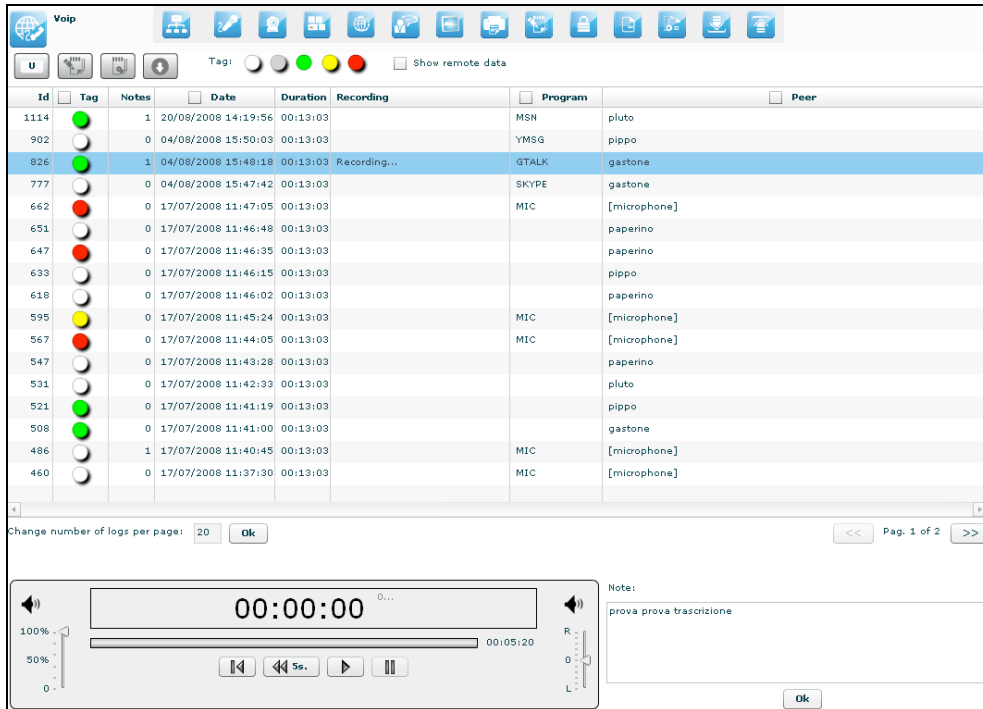
Change number of logs per page: 20

<< Pag. 1 of 9 >>




**Call, Mic**

Select this agent view to show a list of all recordings of kind “call list”, “call” or “mic”.



The screenshot shows the Voip console interface. At the top, there is a toolbar with various icons and a 'Tag' dropdown menu. Below the toolbar is a table of recordings with columns for Id, Tag, Notes, Date, Duration, Recording, Program, and Peer. The table contains 18 rows of data. Below the table, there is a control for the number of logs per page (set to 20) and a 'Pag. 1 of 2' indicator. At the bottom, there is an audio player with a volume control, a progress bar, and a note editor.

Id	Tag	Notes	Date	Duration	Recording	Program	Peer
1114	●	1	20/08/2008 14:19:56	00:13:03		MSN	pluto
902	○	0	04/08/2008 15:50:03	00:13:03		YMSG	pippo
826	●	1	04/08/2008 15:48:18	00:13:03	Recording...	GTALK	gastone
777	○	0	04/08/2008 15:47:42	00:13:03		SKYPE	gastone
662	●	0	17/07/2008 11:47:05	00:13:03		MIC	[microphone]
651	○	0	17/07/2008 11:46:48	00:13:03			paperino
647	●	0	17/07/2008 11:46:35	00:13:03			paperino
633	○	0	17/07/2008 11:46:15	00:13:03			pippo
618	○	0	17/07/2008 11:46:02	00:13:03			paperino
595	●	0	17/07/2008 11:45:24	00:13:03		MIC	[microphone]
567	●	0	17/07/2008 11:44:05	00:13:03		MIC	[microphone]
547	○	0	17/07/2008 11:43:28	00:13:03			paperino
531	○	0	17/07/2008 11:42:33	00:13:03			pluto
521	●	0	17/07/2008 11:41:19	00:13:03			pippo
508	●	0	17/07/2008 11:41:00	00:13:03			gastone
486	●	1	17/07/2008 11:40:45	00:13:03		MIC	[microphone]
460	○	0	17/07/2008 11:37:30	00:13:03		MIC	[microphone]

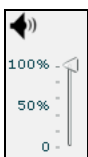
Double-clicking on a row a simple audio player is shown on the lower part of the view.

A public note editor is also shown at the right of the player.

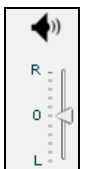
Modify the note and press “Ok” button to save the changes.

These can be used to easily record any notes related to the listening recording.

The first time a row is selected or if the recording is still in place, the audio file needs to be downloaded, a progress bar shown until finished:







This control let you change the volume.



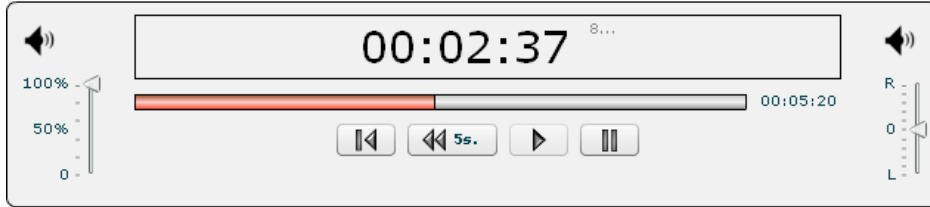
Move this arrow to change the balance, zero is default.

Left channel (L means Local) will contain the target’s “voice”, right channel (R means Remote) will contain the peer’s “voice”.

There are four buttons to interact with the audio player:

-  to start player from begin;
-  to go back five seconds;
-  to play audio;
-  to pause audio.

The bar shows in red the portion of the audio already played:



 **Webcam, Snapshot, Mouse Click**

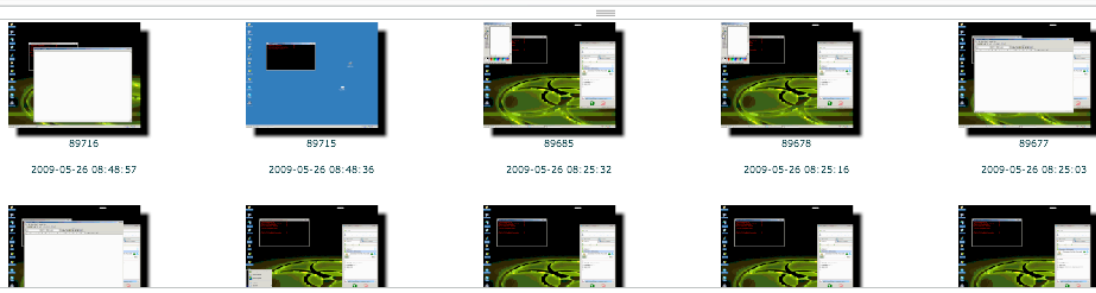
Select this agent view to show a list of all captured images from webcam, snapshot or mouse clicks. Mouse clicks are very useful to capture random pin pad authentication on the web.

Activity: Prove URL | Target: Prove URL | Backdoor RCS\_000000094 (98)

Snapshot

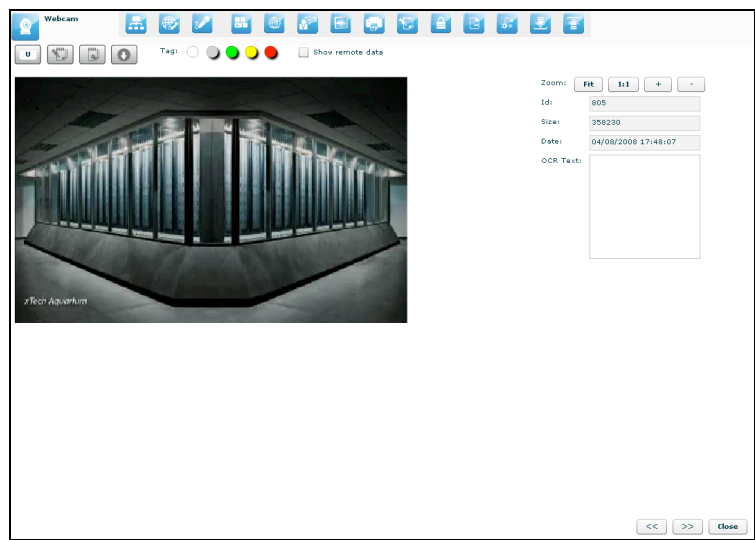
Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Process	<input type="checkbox"/> Window	<input type="checkbox"/> Size	<input type="checkbox"/> OCR
89716	<input type="radio"/>	0	2009-05-26 08:48:57	notepad.exe	Untitled - Notepad	98 Kb	
89715	<input type="radio"/>	0	2009-05-26 08:48:36	rundll32.exe	RCS Status Log	43 Kb	
89685	<input type="radio"/>	0	2009-05-26 08:25:32	mspaint.exe	untitled - Paint	151 Kb	
89678	<input type="radio"/>	0	2009-05-26 08:25:16	mspaint.exe	untitled - Paint	151 Kb	
89677	<input type="radio"/>	0	2009-05-26 08:25:03	wordpad.exe	Document - WordPad	97 Kb	
89676	<input type="radio"/>	0	2009-05-26 08:24:49	wordpad.exe	Document - WordPad	97 Kb	
89675	<input type="radio"/>	0	2009-05-26 08:24:42	explorer.exe	UNKNOWN	140 Kb	
89674	<input type="radio"/>	0	2009-05-26 08:21:39	rundll32.exe	RCS Status Log	137 Kb	



Change number of logs per page:   Pag. 1 of 1

Under the table, there are frames of all webcam or snapshot's logs. Double click on a frame to see more details:



At the right of the page you can change zoom factor with four buttons:  
 “Fit” button to fit the image with the current view,  
 “1:1” button to see the image at the original size,  
 “+” button to increment zoom,

“-“ button to decrement zoom;

At the bottom of the page:

“<<” button to see previous frame,

“>>” button to see next frame,

“Close” button to return to the list of webcam or snapshot's logs.




### Url

This agent viewer let you browser through logs of kind “url”. It will show you all the visited URLs. The URL is recorded only once and it doesn’t report the automatically loaded sub-URLs. Only the URLs actually visited by the target will be displayed.

If the capture option was configured you can also have a snapshot of the page in the list and it will be displayed as the snapshot visualization.

Activity: alor | Target: alor | Backdoor RCS\_000000169

**Url** 

Show remote data

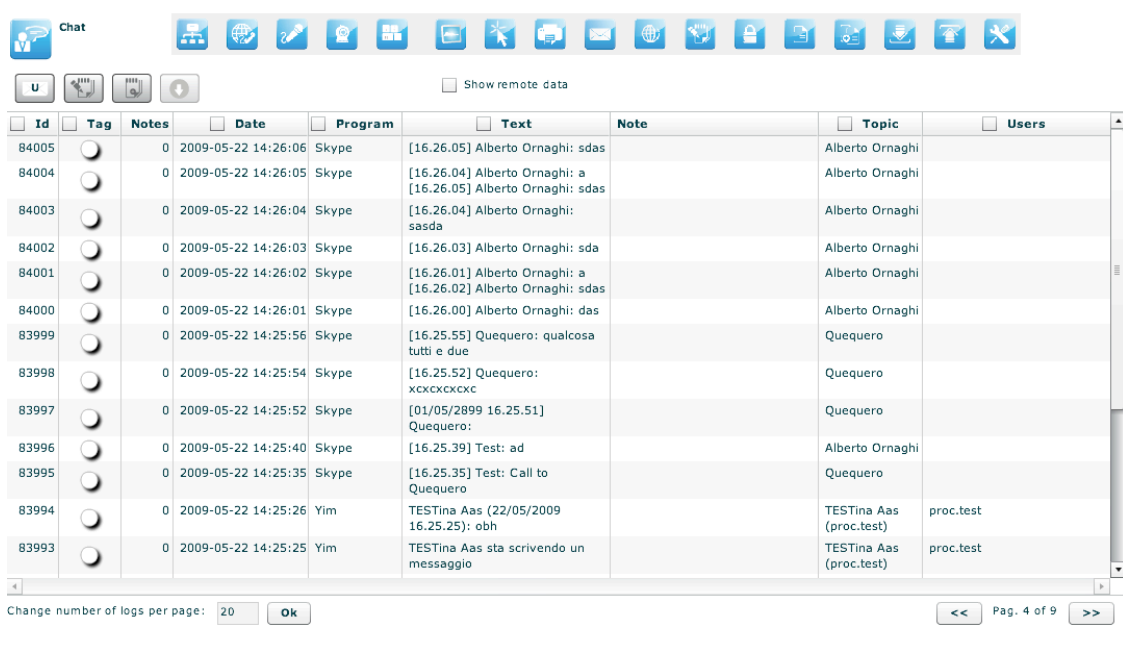
<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Browser	<input type="checkbox"/> Url	<input type="checkbox"/> Window	<input type="checkbox"/> Size	<input type="checkbox"/> Keywords	<input type="checkbox"/> OCR
172040		0	2009-07-13 07:26:39	IEExplorer	http://mail.google.com/mail/?shva=1	Gmail - Inbox (39) - testth			
172039		0	2009-07-13 07:26:30	IEExplorer	http://mail.google.com/mail/?shva=1	Gmail - New Guide: Underst			
172042		0	2009-07-13 07:26:25	IEExplorer	http://mail.google.com/mail/?shva=1	Gmail - Inbox (39) - testth	137 Kb		
172038		0	2009-07-13 07:26:25	IEExplorer	http://mail.google.com/mail/?shva=1	Gmail - Inbox (39) - testth			
172037		0	2009-07-13 07:26:20	IEExplorer	http://mail.google.com/mail/?shva=1	Gmail - Windows Internet E			
172036		0	2009-07-13 07:26:19	IEExplorer	https://www.google.com/accounts/S	Reindirizzamento - Windows			
172041		0	2009-07-13 07:26:10	IEExplorer	https://www.google.com/accounts/S	Gmail: l'email di Google - W	93 Kb		
172035		0	2009-07-13 07:26:10	IEExplorer	https://www.google.com/accounts/S	Gmail: l'email di Google - W			
172034		0	2009-07-13 07:26:01	Mozilla Firefox	http://www.youtube.com/	YouTube - Broadcast Yourse			
172033		0	2009-07-13 07:25:47	Mozilla Firefox	http://www.facebook.com/	Welcome to Facebook!   Fac			
171972		0	2009-07-13 07:25:28	Opera	http://europa.wsj.com/home-page	Corriere della Sera - Opera			
171971		0	2009-07-13 07:24:59	Opera	http://www.corriere.it/	Libero - Opera			
171970		0	2009-07-13 07:24:50	Opera	http://www.libero.it/	Opera Web Browser   Faste			
171969		0	2009-07-13 07:24:43	Opera	http://www.opera.com/browser/	Opera			
171968		0	2009-07-13 07:24:31	Mozilla Firefox	http://www.microsoft.com/events/se	Digital Blackbelt Series: Def			
171967		0	2009-07-13 07:24:22	Mozilla Firefox	http://msdn.microsoft.com/en-us/sec	Security Developer Center -			
171966		0	2009-07-13 07:24:01	Mozilla Firefox	http://www.microsoft.com/en-us/def	Microsoft Corporation - Mozi			
171961		0	2009-07-13 07:23:37	IEExplorer	http://www.ibm.com/us/en/	IBM - United States - Windo	55 Kb		

Change number of logs per page:

Pag. 1 of 2

 Chat

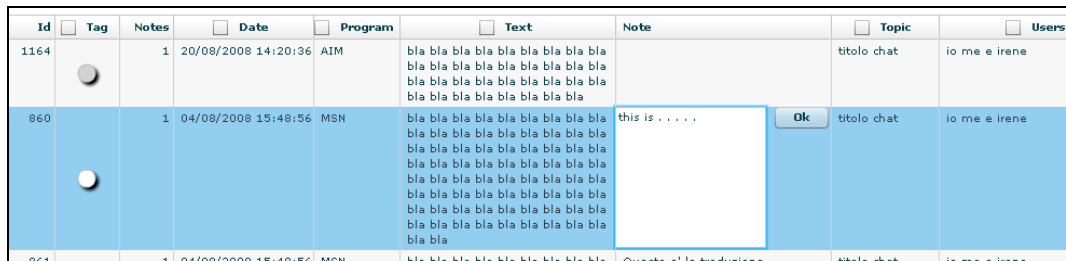
This agent viewer let you browser through logs of kind “chat”.



The screenshot shows the RCS Console Chat interface. At the top, there is a toolbar with various icons. Below the toolbar, there is a search bar and a checkbox labeled "Show remote data". The main area contains a table with the following columns: Id, Tag, Notes, Date, Program, Text, Note, Topic, and Users. The table lists several chat messages with their respective details. At the bottom, there is a pagination control showing "Pag. 4 of 9" and a "Change number of logs per page:" dropdown set to "20".

Id	Tag	Notes	Date	Program	Text	Note	Topic	Users
84005		0	2009-05-22 14:26:06	Skype	[16.26.05] Alberto Ornaghi: sdas		Alberto Ornaghi	
84004		0	2009-05-22 14:26:05	Skype	[16.26.04] Alberto Ornaghi: a [16.26.05] Alberto Ornaghi: sdas		Alberto Ornaghi	
84003		0	2009-05-22 14:26:04	Skype	[16.26.04] Alberto Ornaghi: sasda		Alberto Ornaghi	
84002		0	2009-05-22 14:26:03	Skype	[16.26.03] Alberto Ornaghi: sda		Alberto Ornaghi	
84001		0	2009-05-22 14:26:02	Skype	[16.26.01] Alberto Ornaghi: a [16.26.02] Alberto Ornaghi: sdas		Alberto Ornaghi	
84000		0	2009-05-22 14:26:01	Skype	[16.26.00] Alberto Ornaghi: das		Alberto Ornaghi	
83999		0	2009-05-22 14:25:56	Skype	[16.25.55] Quequero: qualcosa tutti e due		Quequero	
83998		0	2009-05-22 14:25:54	Skype	[16.25.52] Quequero: xcxcxcxcxc		Quequero	
83997		0	2009-05-22 14:25:52	Skype	[01/05/2899 16.25.51] Quequero:		Quequero	
83996		0	2009-05-22 14:25:40	Skype	[16.25.39] Test: ad		Alberto Ornaghi	
83995		0	2009-05-22 14:25:35	Skype	[16.25.35] Test: Call to Quequero		Quequero	
83994		0	2009-05-22 14:25:26	Yim	TESTina Aas (22/05/2009 16.25.25): obh		TESTina Aas (proc.test)	proc.test
83993		0	2009-05-22 14:25:25	Yim	TESTina Aas sta scrivendo un messaggio		TESTina Aas (proc.test)	proc.test

It is possible to write note also directly from the table: double click on the note field of the selected row:



The screenshot shows the chat log table with the row for Id 860 selected. The 'Note' field of this row is open for editing, showing the text "this is . . . . ." and an "Ok" button. The other columns of the table are visible in the background.

Id	Tag	Notes	Date	Program	Text	Note	Topic	Users
1164		1	20/08/2008 14:20:36	AIM	bla bla		titolo chat	io me e irene
860		1	04/08/2008 15:48:56	MSN	bla bla	this is . . . . .	titolo chat	io me e irene
861		1	04/08/2008 15:48:57	MSN	bla bla		titolo chat	io me e irene

Click “Ok” button to persist the changes on the server.



### Print

This agent viewer let you browser through logs of kind "print". It will show you all the printed documents by the target.

The screenshot shows the 'Print' agent viewer interface. At the top, it displays 'Activity: MainActivity', 'Target: MainTarget', and 'Backdoor RCS\_138161'. Below this is a toolbar with various icons and a 'Print' button. A table lists log entries with columns for 'Id', 'Tag', 'Date', 'Spool', and 'Size'. The 'OCR Text' column contains a large block of base64-encoded data. Below the table is a grid of document thumbnails, each with a small preview of the document's content. At the bottom, there are controls for 'Change number of logs per page' (set to 20) and 'Page 1 of 1'.

Under the table, there are previews of documents. Double click preview to see details:

This screenshot shows a detailed view of a log entry. The main area displays a code snippet from a log file, including commands like 'puts', 'http\_request\_post', and 'server.call'. On the right side, there is a sidebar with a 'Zoom:' section containing four buttons: 'Fit', '1:1', '+', and '-'. Below the zoom buttons, there are fields for 'Id:', 'Size:', and 'Date:'. The 'OCR Text:' field shows a preview of the document's content, which is a base64-encoded string. At the bottom right, there is a 'Close' button.

At the right of the page you can change zoom factor with four button: "Fit" button to fit the image with the current view, "1:1" button to see the image at the original size, "+" button to increment zoom, "-" button to decrement zoom;

At the bottom of the page: "<<" button to see previous frame, ">>" button to see next frame, "Close" button to return to the list of print's logs.





## Clipboard

This agent viewer let you browser through logs of kind “clipboard”.

Activity: MainActivity Target: MainTarget Backdoor RCS\_138181

Clipboard

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Process	<input type="checkbox"/> Window	<input type="checkbox"/> Text
1994		0	10/09/2008 12:37:54	notepad.exe	204350	Prova di testo copiato, il log e' diverso in base alla window
1992		0	10/09/2008 12:37:28	notepad.exe	282102	Prova di testo copiato, il log e' diverso in base alla window
1990		0	10/09/2008 12:33:13	notepad.exe	31069	Prova di testo copiato, il log e' diverso in base alla window
1988		0	10/09/2008 12:31:33	notepad.exe	356287	Prova di testo copiato, il log e' diverso in base alla window
1986		0	10/09/2008 12:31:31	notepad.exe	509102	Prova di testo copiato, il log e' diverso in base alla window
1984		0	10/09/2008 12:31:04	notepad.exe	241388	Prova di testo copiato, il log e' diverso in base alla window
1982		0	10/09/2008 12:29:23	notepad.exe	699366	Prova di testo copiato, il log e' diverso in base alla window
1979		0	10/09/2008 12:15:44	notepad.exe	713138	Prova di testo copiato, il log e' diverso in base alla window
1976		0	09/09/2008 07:58:43	notepad.exe	650750	Prova di testo copiato, il log e' diverso in base alla window
1973		0	09/09/2008 07:41:22	notepad.exe	314201	Prova di testo copiato, il log e' diverso in base alla window
1972		0	09/09/2008 07:39:39	notepad.exe	622108	Prova di testo copiato, il log e' diverso in base alla window
1971		0	09/09/2008 07:34:45	notepad.exe	725786	Prova di testo copiato, il log e' diverso in base alla window
1956		0	08/09/2008 15:18:14	notepad.exe	632451	Prova di testo copiato, il log e' diverso in base alla window
1957		0	08/09/2008 15:18:14	notepad.exe	281965	Prova di testo copiato, il log e' diverso in base alla window
1955		0	08/09/2008 15:18:13	notepad.exe	162841	Prova di testo copiato, il log e' diverso in base alla window
1954		0	08/09/2008 15:17:45	notepad.exe	678625	Prova di testo copiato, il log e' diverso in base alla window
1953		0	08/09/2008 15:17:44	notepad.exe	226024	Prova di testo copiato, il log e' diverso in base alla window
1952		0	08/09/2008 15:17:43	notepad.exe	847023	Prova di testo copiato, il log e' diverso in base alla window
1951		0	08/09/2008 15:17:41	notepad.exe	139164	Prova di testo copiato, il log e' diverso in base alla window
1950		0	08/09/2008 15:17:17	notepad.exe	640819	Prova di testo copiato, il log e' diverso in base alla window

Change number of logs per page: 20

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No other specialized functions are available in this view other than those commons to any agent viewer (download, add to blotter, etc.).



## Password

This agent viewer let you browser through logs of kind “password”.

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Resource	<input type="checkbox"/> Service	<input type="checkbox"/> UserId	<input type="checkbox"/> Password
105231		0	2009-05-28 09:16:08	Trillian	yahoo	testth@yahoo.it	...
105230		0	2009-05-28 09:16:08	Trillian	msn	testth@hotmail.com	...
105229		0	2009-05-28 09:16:08	Trillian	aim	419764929	ht...
105228		0	2009-05-28 09:16:08	Trillian	aim	aol	1...
105227		0	2009-05-28 09:16:08	Google Talk	GTALK	default.talk.google.com	...
105226		0	2009-05-28 09:16:08	Windows Live M	imap.gmail.com	testth	h...
105225		0	2009-05-28 09:16:08	Outlook Express	imap.gmail.com	testth	ht1...
105224		0	2009-05-28 09:16:08	Thunderbird	mailbox://proc.test@pop.mail	proc.test	ht...
105223		0	2009-05-28 09:16:08	Thunderbird	mailbox://%B7%CE%D3@pop	%B7%CE%D3	ciac...
105222		0	2009-05-28 09:16:08	Thunderbird	imap://testth@imap.gmail.co	testth	ht1...
105221		0	2009-05-28 09:16:08	Opera	https://login.libero.it	testシノビ	shir...
105220		0	2009-05-28 09:16:08	Opera	https://www.google.com	testシノビ	shir...
105219		0	2009-05-28 09:16:08	Opera	https://www.google.com	testth	ht1...
105218		0	2009-05-28 09:16:08	IE Explorer	https://login.libero.it/	testしのび	shir...
105217		0	2009-05-28 09:16:08	IE Explorer	https://www.google.com/acco	シノビ	shir...
105216		0	2009-05-28 09:16:08	IE Explorer	https://www.google.com/acco	testth	ht1...
105215		0	2009-05-28 09:16:08	IE Explorer HTTP	192.168.100.100:4443/phpMy	root	ro...
105214		0	2009-05-28 09:16:08	Firefox	https://www.google.com	testシノビ	shir...

Change number of logs per page:

These are the main fields available in this view:

- Resource: The type of password (or browser auto complete)
- Service: The url or the server address where the account belongs
- UserId: The username of the account (or the name of the form field for browser auto complete)
- Password: The password for the account (or a comma separated list of all possible form field's values)

No other specialized function are available in this view other than those commons to any agent viewer (download, add to blotter, etc.).

 **Application**

The application agent retrieves the name of the applications executed on the target system and records the starting and stopping time of it.

Show remote data

Id	Tag	Notes	Date	Application	Action	Info
791	<input type="radio"/>	0	2009-10-26 16:08:03	notepad.exe	START	Blocco note
789	<input type="radio"/>	0	2009-10-26 16:07:31	TrustedInstaller.exe	START	
788	<input type="radio"/>	0	2009-10-26 16:07:29	wuauclt.exe	START	
786	<input type="radio"/>	0	2009-10-26 16:07:12	WmiPrvSE.exe	START	
784	<input type="radio"/>	0	2009-10-26 16:06:54	SearchFilterHost.exe	STOP	Microsoft Windows Search Filter Host
783	<input type="radio"/>	0	2009-10-26 16:06:54	SearchProtocolHost.exe	STOP	
781	<input type="radio"/>	0	2009-10-26 16:05:51	iexplore.exe	STOP	
778	<input type="radio"/>	0	2009-10-26 16:05:41	iexplore.exe	START	
777	<input type="radio"/>	0	2009-10-26 16:05:39	SearchFilterHost.exe	START	Microsoft Windows Search Filter Host
776	<input type="radio"/>	0	2009-10-26 16:05:39	SearchProtocolHost.exe	START	
775	<input type="radio"/>	0	2009-10-26 16:05:29	sargui.exe	START	Sysinternals Process Explorer
774	<input type="radio"/>	0	2009-10-26 16:05:24	Dbgview.exe	STOP	
773	<input type="radio"/>	0	2009-10-26 16:05:22	proccxp.exe	STOP	Sysinternals Process Explorer
772	<input type="radio"/>	0	2009-10-26 16:05:15	Dbgview.exe	START	
771	<input type="radio"/>	0	2009-10-26 16:05:10	proccxp.exe	START	Sysinternals Process Explorer

Change number of logs per page:

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### Fileopen

This agent viewer let you browser through logs of kind “fileopen”. This is the list of opened files. If you want the real file you have to capture it or download it with the download command.

Activity: MainActivity Target: Test Alor Backdoor RCS\_000000005

Opened Files

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Process	<input type="checkbox"/> Size	<input type="checkbox"/> Mode	<input type="checkbox"/> File
22755		0	2009-01-16 08:25:06	ieexplore.exe	0 B	---D	C:\Documents and Settings\Admin\Cookies\admin@msn[1].txt
22754		0	2009-01-16 08:25:06	ieexplore.exe	997 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@msn[2].txt
22753		0	2009-01-16 08:25:06	ieexplore.exe	997 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@msn[2].txt
22752		0	2009-01-16 08:25:06	ieexplore.exe	997 B	---D	C:\Documents and Settings\Admin\Cookies\admin@msn[2].txt
22751		0	2009-01-16 08:25:06	ieexplore.exe	0 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@msn[1].txt
22750		0	2009-01-16 08:25:06	ieexplore.exe	0 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@msn[1].txt
22749		0	2009-01-16 08:25:06	ieexplore.exe	104 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@p.live[1].txt
22748		0	2009-01-16 08:25:06	ieexplore.exe	104 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@p.live[1].txt
22747		0	2009-01-16 08:25:04	ieexplore.exe	0 B	---D	C:\Documents and Settings\Admin\Cookies\admin@live[1].txt
22746		0	2009-01-16 08:25:04	ieexplore.exe	2 Kb	-W--	C:\Documents and Settings\Admin\Cookies\admin@live[2].txt
22745		0	2009-01-16 08:25:04	ieexplore.exe	2 Kb	-W--	C:\Documents and Settings\Admin\Cookies\admin@live[2].txt
22744		0	2009-01-16 08:25:04	ieexplore.exe	281 B	R---	C:\Documents and Settings\Admin\Cookies\admin@www.live[1].txt
22743		0	2009-01-16 08:25:01	ieexplore.exe	0 B	---D	C:\Documents and Settings\Admin\Cookies\admin@live[2].txt
22742		0	2009-01-16 08:25:01	ieexplore.exe	2 Kb	-W--	C:\Documents and Settings\Admin\Cookies\admin@live[1].txt
22741		0	2009-01-16 08:25:01	ieexplore.exe	2 Kb	-W--	C:\Documents and Settings\Admin\Cookies\admin@live[1].txt
22740		0	2009-01-16 08:25:01	ieexplore.exe	2 Kb	---D	C:\Documents and Settings\Admin\Cookies\admin@live[1].txt
22739		0	2009-01-16 08:25:01	ieexplore.exe	0 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@live[2].txt
22738		0	2009-01-16 08:25:01	ieexplore.exe	0 B	-W--	C:\Documents and Settings\Admin\Cookies\admin@live[2].txt

Change number of logs per page: 20 Ok

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No other specialized functions are available in this view other than those commons to any agent viewer (download, add to blotter, etc.).

### Filecap

This agent viewer let you browser through logs of kind “filecap”. This is the list of captured file that can be downloaded locally for further analysis. To download the file, select it and press the download button.

Activity: MainActivity Target: Test Alor Backdoor RCS\_000000005

Captured Files

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Size	<input type="checkbox"/> File
22772		0	2009-01-16 08:25:06	104 B	C:\Documents and Settings\Admin\Cookies\admin@p.live[1].txt
22770		0	2009-01-16 08:25:04	281 B	C:\Documents and Settings\Admin\Cookies\admin@www.live[1].txt
22773		0	2009-01-16 08:24:23	262 B	C:\Documents and Settings\Admin\Cookies\admin@windowsmarketplace[2].txt
22778		0	2009-01-16 08:24:22	997 B	C:\Documents and Settings\Admin\Cookies\admin@msn[2].txt
22776		0	2009-01-16 08:24:22	104 B	C:\Documents and Settings\Admin\Cookies\admin@zune[1].txt
22775		0	2009-01-16 08:24:22	234 B	C:\Documents and Settings\Admin\Cookies\admin@zune[2].txt
22769		0	2009-01-16 08:24:22	118 B	C:\Documents and Settings\Admin\Cookies\admin@windowsmarketplace[1].txt
22768		0	2009-01-16 08:24:22	905 B	C:\Documents and Settings\Admin\Cookies\admin@login.live[2].txt
22780		0	2009-01-16 08:24:09	170 B	C:\Documents and Settings\Admin\Cookies\admin@get.live[1].txt
22777		0	2009-01-16 08:23:54	2 Kb	C:\Documents and Settings\Admin\Cookies\admin@live[1].txt
22781		0	2009-01-16 08:23:53	809 B	C:\Documents and Settings\Admin\Cookies\admin@login.live[1].txt
22774		0	2009-01-16 08:23:40	2 Kb	C:\Documents and Settings\Admin\Cookies\admin@live[2].txt
22771		0	2009-01-16 08:23:36	83 B	C:\Documents and Settings\Admin\Cookies\admin@doubleclick[1].txt
22782		0	2009-01-16 08:23:35	280 B	C:\Documents and Settings\Admin\Cookies\admin@apple[1].txt
22779		0	2009-01-16 08:23:35	174 B	C:\Documents and Settings\Admin\Cookies\admin@apple[2].txt
22767		0	2009-01-16 08:23:07	105 B	C:\Documents and Settings\Admin\Cookies\admin@mail.google[1].txt
22305		0	2009-01-15 13:12:32	296 B	C:\Documents and Settings\Admin\Cookies\admin@yahoo[2].txt
22308		0	2009-01-15 09:17:11	2 Kb	C:\DOCUME~1\Admin\LOCALS~1\Temp\dd.NET Framework30_Setup1CE0.txt

Change number of logs per page: 20 Ok

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## Download, Upload

This agent viewer let you browser through logs of kind “download” or “upload”.

Downloaded file will show you the files that were downloaded from the backdoor with the download command. It will not show you files downloaded by the target from the Internet.

The same rule applies for uploaded file.

In order to capture downloaded or uploaded file by the target you have to use the file capture agent.

Activity: alor | Target: test | Backdoor RCS\_000000023

Downloaded Files

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	Notes	<input type="checkbox"/> Date	Size	<input type="checkbox"/> File
27438	<input type="radio"/>	0	2009-02-06 14:09:46	6 B	c:\New Text Document.txt
27437	<input type="radio"/>	0	2009-02-06 14:09:46	4 B	c:\Copy of New Text Document.txt
27436	<input type="radio"/>	0	2009-02-06 14:09:45	3 B	c:\Copy (3) of New Text Document.txt
27435	<input type="radio"/>	0	2009-02-06 14:09:44	5 B	c:\Copy (2) of New Text Document.txt
27434	<input type="radio"/>	0	2009-02-06 14:09:37	507 B	c:\windows\win.ini
27433	<input type="radio"/>	0	2009-02-06 14:09:36	37 B	c:\windows\vbaddin.ini
27432	<input type="radio"/>	0	2009-02-06 14:09:36	36 B	c:\windows\vb.ini
27431	<input type="radio"/>	0	2009-02-06 14:09:35	231 B	c:\windows\system.ini
27430	<input type="radio"/>	0	2009-02-06 14:09:34	466 B	c:\windows\PGPfone.INI
27429	<input type="radio"/>	0	2009-02-06 14:09:34	4 Kb	c:\windows\ODBCINST.INI
27428	<input type="radio"/>	0	2009-02-06 14:09:33	1 Kb	c:\windows\msdfmap.ini
27427	<input type="radio"/>	0	2009-02-06 14:09:32	2 B	c:\windows\desktop.ini
27426	<input type="radio"/>	0	2009-02-06 14:09:23	6 B	c:\New Text Document.txt
27425	<input type="radio"/>	0	2009-02-06 14:09:22	4 B	c:\Copy of New Text Document.txt
27424	<input type="radio"/>	0	2009-02-06 14:09:21	3 B	c:\Copy (3) of New Text Document.txt
27423	<input type="radio"/>	0	2009-02-06 14:09:21	5 B	c:\Copy (2) of New Text Document.txt
27419	<input type="radio"/>	0	2009-02-06 14:08:12	6 B	c:\New Text Document.txt
27418	<input type="radio"/>	0	2009-02-06 14:08:11	4 B	c:\Copy of New Text Document.txt

Change number of logs per page:

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No other specialized functions are available in this view other than those commons to any agent viewer (download, add to blotter, etc.).



## Addressbook

This agent viewer let you browser through logs of kind “addressbook”.

Activity: MainActivity | Target: Target | Backdoor RCS\_000000033

Addressbook      

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Contact	<input type="checkbox"/> Info	<input type="checkbox"/> Extended Info
3963	<input type="checkbox"/>	0	29/12/2008 15:51:30	P750, Asus	3355865863	Company Name: HT S.r.l. Business TelephoneNumber: 3355865863
3964	<input type="checkbox"/>	0	29/12/2008 15:51:30	Zeus, Carver	+39 0123654987	Company Name: HT S.r.l. Email 1 Address: zeus.carver@hackingteam.it Mobile Telephone Number: +39 0123654987 Business TelephoneNumber: +39 123456789 WebPage: www.ZeusCarver.hackingteam.it Suffix: Sr. Business Address Street: Moscova 13 Business Address City: Milano Business Address State: Mi Business Address PostalCode: 21121 Business Address Country: Italia
3965	<input type="checkbox"/>	0	29/12/2008 15:51:30	Bob, Smith	+39 321654987	Company Name: HT S.r.l. Email 1 Address: bob.smith@hackingteam.it Mobile Telephone Number: +39 321654987 Business TelephoneNumber: +39 123456789 WebPage: www.bobsmith.hackingteam.it Suffix: Jr. Business Address Street: Moscova Street Business Address City: Milano Business Address PostalCode: 21121 Business Address Country: Italia
3966	<input type="checkbox"/>	0	29/12/2008 15:51:30	Amy, Winehouse	+39 0192837465	Company Name: HT S.r.l. Email 1 Address: amy.winehouse@hackingteam.it Mobile Telephone Number: +39 0192837465 Business TelephoneNumber: +39 021234569870

Change number of logs per page:

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These are the main fields available in this view:

- Date: date and time.
- Contact: name and surname of the contact in the addressbook.
- Info: whether this field is filled it contains a mobile phone number or a home phone number.
- Extended Info: whether this field is filled it contains some information like address, company name, address, and webpage of the contact.

No other specialized functions are available in this view other than those commons to any agent viewer (download, add to blotter, etc.).



## Calendar

This agent viewer let you browser through logs of kind “calendar”.

Activity: MainActivity | Target: Target | Backdoor RCS\_0000000033

Calendar

Tag:       Show remote data

Id	Tag	Notes	Date	Event	Type	Start	Finish	Extended Info
3972	<input checked="" type="radio"/>	0	29/12/2008 15:51:30	Reverse Training			13/01/2009 22:00:00	NOTE:Reverse Training @ Cracking University (Knowledge must be free)
3967	<input type="radio"/>	0	29/12/2008 15:51:29	New Year's Eve Party	Freetime	31/12/2008 18:00:00	01/01/2009 00:30:00	LOC: Moscova Street, 17 21121 Milano (MI) NOTE: To bring: 1 bottle of wine, red underwear.
3968	<input type="radio"/>	0	29/12/2008 15:51:29	Lunch with relatives	Freetime	01/01/2009 11:00:00	01/01/2009 14:30:00	LOC: Moscova Street, 17 21121 Milano (MI) NOTE: Lunch with my parents, my broche Bob and my nephew Alice.
3969	<input type="radio"/>	0	29/12/2008 15:51:29	Skiing	Sport	02/01/2009 08:00:00	05/01/2009 15:00:00	LOC: Jiminy Peak, MA NOTE: Go skiing. Remember large gloves
3970	<input type="radio"/>	0	29/12/2008 15:51:29	Stability tests	Work	06/01/2009 22:00:00	09/01/2009 22:00:00	LOC: Office NOTE: TODO: stability test of software
3971	<input checked="" type="radio"/>	0	29/12/2008 15:51:29	Release new Mobile versio	Work, Lavoro	11/01/2009 22:00:00	12/01/2009 22:00:00	LOC: Office NOTE: Release the second version of RCS Mobile.

Change number of logs per page:

<< Pag. 1 of 1 >>

Every row of logs describes an appointment, event, meeting or task.

These are the main fields available in this view:

- Date: date and time;
- Event: object of the appointment;
- Type: type of the appointment (if specified);
- Start: date and time since appointment starts (some types of appointment doesn't have a start time but only a Finish time);
- Stop: this field describes the date and time when the appointment finishes;
- Extended Info: in this field there may be
  - LOC: location where the appointment will take place;
  - NOTE: some notes about the appointment;
  - REC: recipients that take part in the meeting.



## Messages

This agent viewer let you browser through logs of kind "mail", "sms" or "mms".

Activity: alor | Target: test | Backdoor RCS\_000000163

Messages

Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Type	<input type="checkbox"/> From	<input type="checkbox"/> To	<input type="checkbox"/> Subject	Size	<input type="checkbox"/> Body
171048	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"events" <events@eeye.com>	testhth@gmail.com	Blink Personal 4.0 Beta Program	8 Kb	Retrieved
171047	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"TestHT TestHT" <testhth@g...>	thomas@hackingteam.it	Conf BACKUP	755 B	Retrieved
171046	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"TestHT TestHT" <testhth@g...>	cod@hackingteam.it, luca.fili...	Fwd: Informazioni importanti su GFI	6 Kb	Retrieved
171045	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	GFI Divisione Italia <sales@...>	testhth@gmail.com	Informazioni importanti su GFI LANGU...	8 Kb	Retrieved
171044	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	GFI Divisione Italia <sales@...>	testhth@gmail.com	Informazioni importanti su GFI LANGU...	8 Kb	Retrieved
171043	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	F-Secure valutazione <ec-te...>	Tieig Pippis <testhth@gmail...>	F-Secure: Non dimenticarlo F-Secure	7 Kb	Retrieved
171042	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"TestHT TestHT" <testhth@g...>	thomas@hackingteam.it	NSIS	75 Kb	
171041	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"TestHT TestHT" <testhth@g...>	thomas@hackingteam.it	configuratore script	141 Kb	
171040	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"Skype" <noreply@welcome...>	testhth@gmail.com	Funzioni avanzate Skype per principi...	12 Kb	Retrieved
171039	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"a-squared Control Center"	"Tieig" <testhth@gmail.com>	Your newsletter subscription	7 Kb	Retrieved
171038	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"a-squared Control Center"	"Tieig" <testhth@gmail.com>	Your user account information	7 Kb	Retrieved
171037	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	vrtsupport@symantec.com	testhth@gmail.com	Your account access information	4 Kb	Retrieved
171036	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	noreply@watchfire.com	testhth@gmail.com	AppScan Evaluation Information.	5 Kb	Retrieved
171035	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	"ClubSymantec" <clubsyman...>	testhth@gmail.com	ClubSymantec: Guarda Avanti. Tu ha...	64 Kb	
171034	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	AladdinWebMailer@Aladdin.c...	testhth@gmail.com	Your HASP SRM Developer Kit Reque...	5 Kb	Retrieved
171033	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	F-Secure valutazione <ec-te...>	Tieig Pippis <testhth@gmail...>	F-Secure: Ottenga una protezione co...	7 Kb	Retrieved
171032	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	<service@microsoft.com>	<testhth@gmail.com>	Microsoft Order in Process -- Order N...	4 Kb	Retrieved
171031	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	Microsoft <cnfrmpro@micro...>	testhth@gmail.com	Verification E-Mail	4 Kb	Retrieved
171030	<input type="radio"/>	0	2009-07-09 12:51:38	MAIL	<no-reply@bullguard.com>	"testhth@gmail.com" <testh...	Welcome to BullGuard	7 Kb	Retrieved

Change number of logs per page:

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These are the main fields available in this view:

- Date: date and time;
- From: sender of the message;
- To: receiver of the message;
- Type: type of the message, MAIL, SMS, MMS;
- Subject: part of the message body.
- Size: size of the entire message
- Body: can be used to search a keyword. The column indicates if the body was retrieved or not

Double-clicking on a row will appears on the lower part of the view, the complete message body of the mail, MMS or SMS.





## Location

This agent viewer let you browser through logs of kind “gps” or “cell id”. You will be able to know the geographic position of the target.

Location

U

Show remote data

Id	Tag	Notes	Date	Latitude	Longitude	Type	Error Range
9451		0	2009-05-19 12:48:34	CC:222 NC:1 AC:47204		CELL	
9450		0	2009-05-19 12:48:14	CC:222 NC:1 AC:47204		CELL	
9420		0	2009-04-02 12:37:34	CC:222 NC:1 AC:25784		CELL	
9419		0	2009-04-02 12:05:35	CC:222 NC:1 AC:25784		CELL	
9418		0	2009-01-26 14:09:07	CC:222 NC:88 AC:10060		CELL	
9417		0	2009-01-26 14:07:50	CC:222 NC:88 AC:10060		CELL	
9416		0	2009-01-26 14:06:34	CC:222 NC:88 AC:10060		CELL	
9415		0	2009-01-26 14:05:22	CC:0 NC:0 AC:10060 CI		CELL	
9414		0	2009-01-26 13:33:10	CC:222 NC:88 AC:10060		CELL	
9413		0	2009-01-26 13:31:53	CC:222 NC:88 AC:10060		CELL	
9412		0	2009-01-26 13:30:37	CC:222 NC:88 AC:10060		CELL	
9411		0	2009-01-26 13:29:28	CC:0 NC:0 AC:0 CID:0		CELL	
9449		0	2009-01-23 17:49:27	45.430630	9.179358	GPS	20
9448		0	2009-01-23 17:48:26	45.430807	9.178182	GPS	20
9447		0	2009-01-23 17:31:11	45.477713	9.184695	GPS	20
9446		0	2009-01-23 17:30:10	45.477553	9.185727	GPS	20
9445		0	2009-01-20 21:39:41	45.431890	9.180192	GPS	20
9444		0	2009-01-20 21:39:10	45.431902	9.179993	GPS	20

Change number of logs per page:

Pag. 1 of 3

These are the main fields available in this view:

- Date: date and time
- Latitude: latitude expressed in degree;
- Longitude: longitude expressed in degree;
- Type: gps (if the phone can fix a gps position) or cell\_id (based on gsm cell information);
- Error range: possible errors in the position, expressed in meter.

Double-clicking on a row will appears on the lower part of the view a map that shows the geographic location that the log describes.

The screenshot shows the RCS Console interface. At the top, there is a 'Location' header and a toolbar with various icons. Below the toolbar, there are controls for 'Tag' (radio buttons for white, grey, green, yellow, red) and a checkbox for 'Show remote data'. A table displays log entries with columns for Id, Tag, Notes, Date, Latitude, Longitude, Type, and Error Range. Two logs are visible: one with Id 9420 and another with Id 9419. Below the table, there is a 'Change number of logs per page' control set to 20, and a pagination control showing 'Pag. 1 of 3'. The main area features a Google Map of a city with a blue pin labeled '9420' at a specific location. To the right of the map, a 'Selected point' box displays the following data: Id: 9420, Latitude: 45.476373, Longitude: 9.192394, and Error Range: 509. Navigation and zoom controls are visible on the map interface.

Id	Tag	Notes	Date	Latitude	Longitude	Type	Error Range
9420	<input checked="" type="radio"/>	0	2009-04-02 12:37:34	CC:222 NC:1 AC:25784		CELL	
9419	<input type="radio"/>	0	2009-04-02 12:05:35	CC:222 NC:1 AC:25784		CELL	

You can perform some operations on the map:



Move over all the map with the direction cross;



Change the log view in the map moving right and left with arrows;



Zoom in and zoom out on the map image.

If you select more than one log you will see all the logs on the same map indicating the path of the target.

## Device

This agent captures all the system information of the target. It is also possible to capture the list of installed programs on the target machine. It is useful to monitor the disk and RAM usage to know if some agents have to be shut down to save disk space or system resources

Activity: Prove URL | Target: Prove URL | Backdoor RCS\_000000094 (98)

**Device**

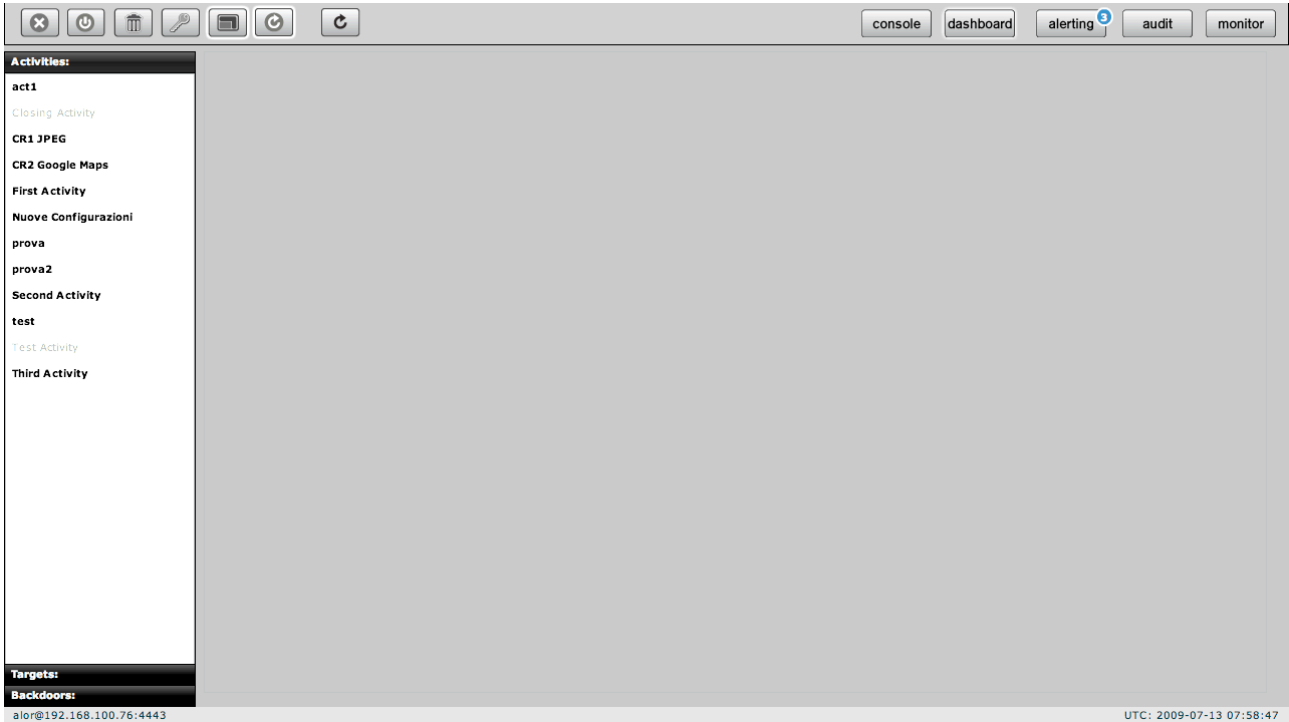
Show remote data

<input type="checkbox"/> Id	<input type="checkbox"/> Tag	<input type="checkbox"/> Notes	<input type="checkbox"/> Date	<input type="checkbox"/> Extended Info
89711		0	2009-05-26 08:48:32	Processor: 1 x Intel(R) Core(TM)2 Duo CPU T7300 @ 2.00GHz Memory: 277MB free / 511MB total (45% used) Disk: 11812MB free / 16370MB total  OS Version: Microsoft Windows XP (Service Pack 3) Registered to: Debug (x86) {76487-641-0143373-23143} Locale settings: it_IT (UTC +02:00)  User: user1 {ADMIN} SID: S-1-5-21-790525478-602609370-725345543-1003  Application List: DiamondCS ProcessGuard v3.500 (3.500) Windows Internet Explorer 7 (20070813.185237) Windows Genuine Advantage Validation Tool (KB892130) Windows XP Service Pack 3 (20080414.031525) WinRAR archiver VMware Tools (3.1.0000) Skype™ 3.8 (3.8.188)
89621		0	2009-05-26 08:12:22	Processor: 1 x Intel(R) Core(TM)2 Duo CPU T7300 @ 2.00GHz Memory: 279MB free / 511MB total (45% used) Disk: 11800MB free / 16370MB total  OS Version: Microsoft Windows XP (Service Pack 3) Registered to: Debug (x86) {76487-641-0143373-23143} Locale settings: it_IT (UTC +02:00)  User: user1 {ADMIN} SID: S-1-5-21-790525478-602609370-725345543-1003  Application List: DiamondCS ProcessGuard v3.500 (3.500)

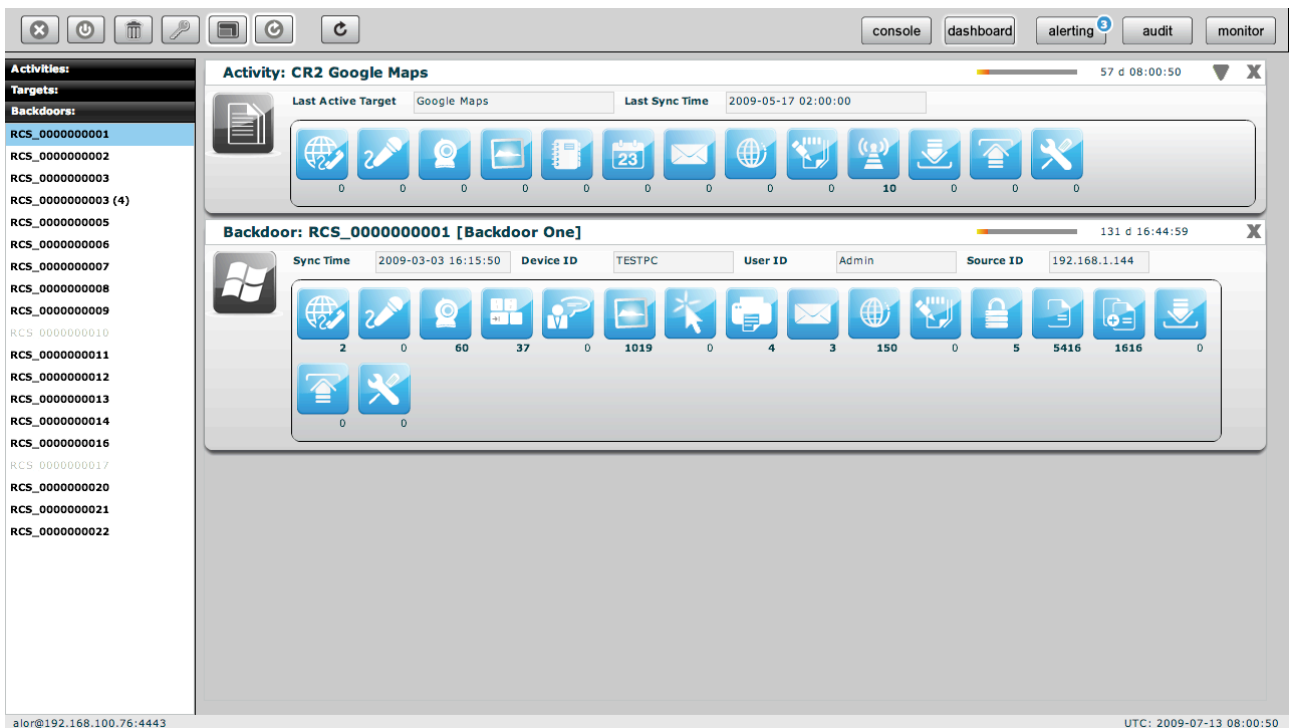
You can also retrieve the list of the applications installed on the target system.

## THE DASHBOARD SECTION

The dashboard let you highlight those activities or targets or backdoors to be monitored carefully. Each user can add to the dashboard its own “hot” targets to have a quick view of the investigation.

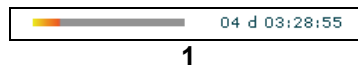


Just double click on an item in left menu or drag it to the centre of the screen and put it under observation: a corresponding “balloon” will appear on the dashboard.



Selected items will be monitored continuously (if automatic refresh is enabled) and newer (hottest) one will be placed on the top of the screen.

For all type of item: activities, targets, backdoors, there is a progress bar and a timer both showing the time elapsed from last received update:



▼ To expand a balloon, only for activities, to see its targets, and for targets to see its backdoors;

▲ To compress an expanded balloon;

✕ to remove a balloon from the dashboard.

A balloon shows an icon for each kind of log. When new data arrives the corresponding icon will be highlighted in red until logs are viewed.

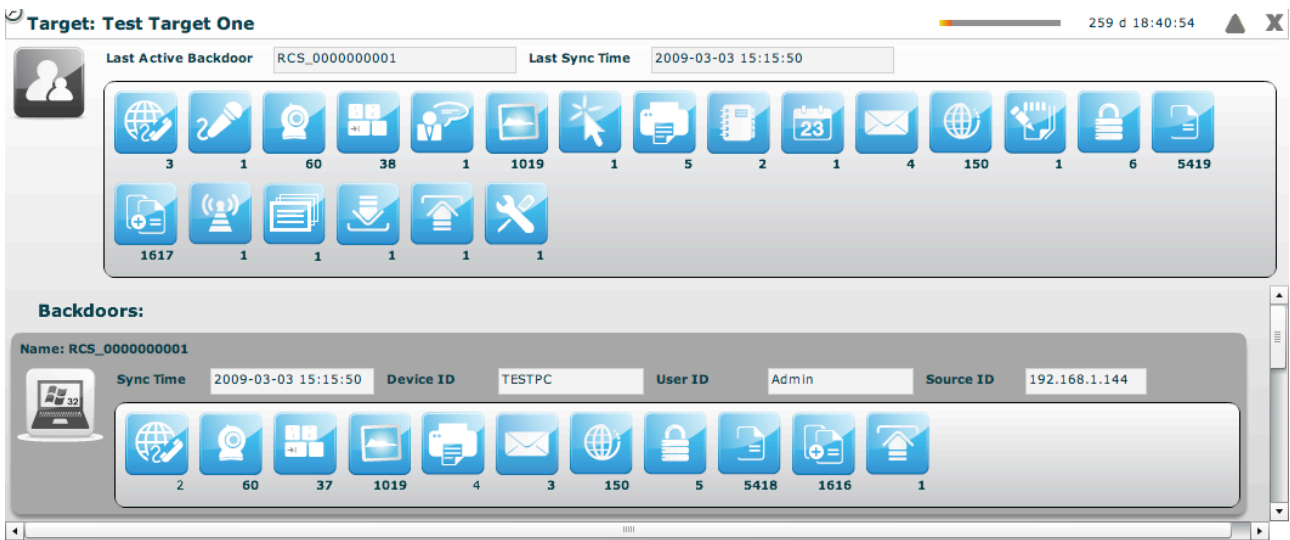
To view the logs just click on its detail icon, then you will switch to the console view.

## Activities balloon

Icon	Count
Global/Network	3
Microphone	1
Target	60
Grid	38
Person	1
Screen	1019
Cursor	1
Printer	5
Calendar	2
Calendar 23	1
Envelope	4
Global	150
Hand	1
Lock	6
Document	5419
Plus	1617
Antenna	1
Stack	1
Download	1
Home	1
Wrench	3

Double click on target's panel to see its details. The id of the last seen target and last sync time is showed. In expanded form last sync time, and seen backdoor for each target are also displayed.

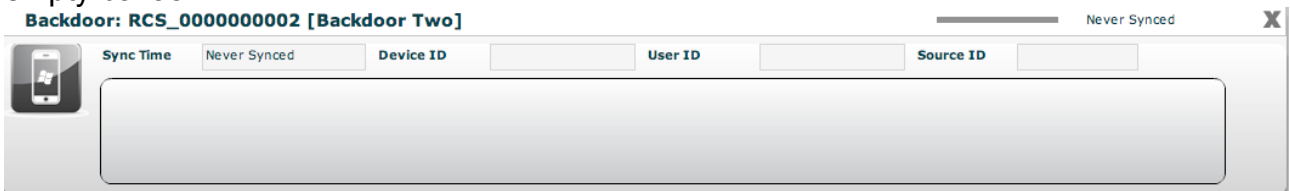
### Targets balloon



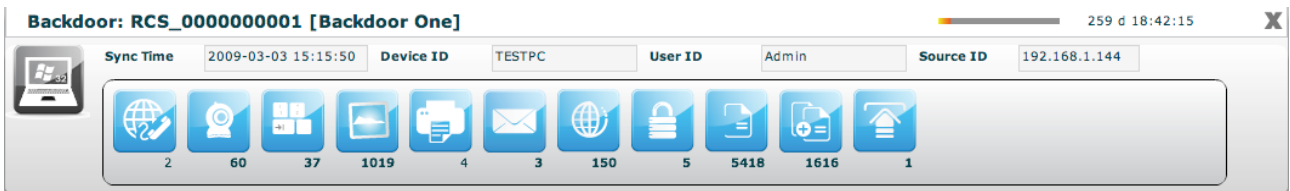
Double click on one of backdoor's panel to see its details. The id of the last seen backdoor and last sync time is showed. In expanded form last sync time, last remote host and user and last IP for each backdoor are also displayed.

### Backdoors balloon

All the balloons are dynamic. When the backdoor has not sent any logs you will see an empty balloon:



Once the logs arrive the balloon is filled with the icons of the logs that were sent. New logs will have a red background in the balloon.



## THE AUDIT SECTION

Every time a user performs a sensitive operation, such as creation of backdoors or targets, an audit log is generated. Those logs can be browsed by RCS Administrators (with ADMIN privilege) using the RCS Console under the tab “audit”.

Once activated the interface will show the audit log in this format:

<input type="checkbox"/> Date	<input type="checkbox"/> Actor	<input type="checkbox"/> Action	<input type="checkbox"/> User	<input type="checkbox"/> Group	<input type="checkbox"/> Activity	<input type="checkbox"/> Target	<input type="checkbox"/> Backdoor	<input type="checkbox"/> Description
14/01/2009 10:41:28	admin	group.add		MainGroup				array ( 'group' => 'MainGroup', 'desc' => '', )
14/01/2009 10:41:33	admin	member.add	admin	MainGroup				NULL
14/01/2009 10:41:34	admin	member.add	alor	MainGroup				NULL
14/01/2009 10:41:35	admin	member.add	que	MainGroup				NULL
14/01/2009 10:41:36	admin	member.add	tech	MainGroup				NULL
14/01/2009 10:41:37	admin	member.add	viewer	MainGroup				NULL
14/01/2009 10:41:49	admin	activity.add			MainActivity			array ( 'activity' => 'MainActivity', 'desc' => '', 'contact' => '', )
14/01/2009 10:41:51	admin	assign.add		MainGroup	MainActivity			array ( 'activity_id' => 1, 'group_id' => 1, )
14/01/2009 10:42:04	admin	target.add			MainActivity	TestTarget		array ( 'target' => 'TestTarget', 'desc' => '', 'activity_id' => 1, )
14/01/2009 10:42:06	admin	auth.logout	admin					
14/01/2009 10:42:32	alor	backdoor.add			MainActivity	TestTarget	RCS_0000000001	array ( 'desc' => 'Asus', 'type' => 'WINMOBILE', 'target_id' => 1, )

Change number of logs per page:    Pag. 1 of 566

### Audit Log filter

The admin can perform queries on the log using the specific filter for each column. The filters are applied as for the logs clicking on the checkbox of the column to filter.

<input type="checkbox"/> Date	<input type="checkbox"/> Actor	<input type="checkbox"/> Action	<input type="checkbox"/> User	<input type="checkbox"/> Group	<input type="checkbox"/> Activity	<input type="checkbox"/> Target	<input type="checkbox"/> Backdoor	<input type="checkbox"/> Description
-------------------------------	--------------------------------	---------------------------------	-------------------------------	--------------------------------	-----------------------------------	---------------------------------	-----------------------------------	--------------------------------------

- **Date:** Specifying the start and/or the end date the program will show only logs generated in that particular time interval<sup>2</sup>.
- **Actor:** Specify the user that has performed the action
- **Action:** Specify a particular action.

Then we have the object manipulated by the action:

- **User:** the user modified by the action
- **Group:** the group modified by the action
- **Activity:** the activity modified by the action
- **Target:** the target modified by the action
- **Backdoor:** the backdoor modified by the action

<sup>2</sup> The time refers to UTC.

- **Description:** the description of the actual parameters of the action. Here you can find other information useful to track exactly what the user has done.

**NOTE:** If the user specify more than one filter, logic “AND” paradigm will be used.

The search criteria can be reset at any time pressing the button:



As a shortcut the sidebar on the left can be used to perform queries on particular object manipulated by the action.

So if you select a user in the sidebar, the filter will be applied on the “user” column and not on the “actor” one.

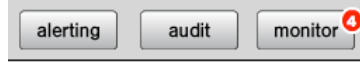
A query on the audit logs can be exported locally by clicking on the “download audit logs” button. Only the currently displayed logs will be exported.





## THE MONITOR SECTION

The monitor lets you keep your system under control, checking the health status of each component. It also shows useful information about license limits enforced by the system. If any of the components fails you will see an alert on the button bar:



The red number indicates the number of failed components.

The monitor section is as follow:

**Monitor Summary**

Monitored components: 4  
 CRITICAL component(s): 0  
 WARNING component(s): 0  
 OK component(s): 4

**License**

Start Date: Unlimited  
 End Date: Unlimited  
 Serial: off  
 Users: Unlimited  
 Admn: Unlimited  
 Tech: Unlimited  
 View: Unlimited  
 Backdoor: 19 / Unlimited  
 Desktop: 13 / Unlimited  
 Mobile: 6 / Unlimited  
 Alerting: true

**Version**

Database: -1  
 Console: -1  
 Core WIN32: 2009020901  
 Core WINMOBILE: 2009020901

**Monitor: ASP::RLD** 127.0.0.1 00 d 00:00:37

Cpu Process	Cpu Total	Disk free	Description:
0 %	0 %	96 %	Idle...

**Monitor: ASP::RSS** 127.0.0.1 00 d 00:00:35

Cpu Process	Cpu Total	Disk free	Description:
0 %	0 %	96 %	Idle...

**Monitor: ASP::RSSM** 127.0.0.1 00 d 00:00:28

Cpu Process	Cpu Total	Disk free	Description:
0 %	7 %	96 %	Idle...

**Monitor: DB** localhost 00 d 00:00:27

Cpu Process	Cpu Total	Disk free	Description:
2 %	2 %	96 %	Running queries: 0

### Components balloon

Each balloon represents a single component in the system. The list has at least one element (the database balloon), and other balloons (one for each instance of RCSASP connecting to the database). You can have multiple instances of the same component (one for each ip address it connects from).

The balloon contains basic information about component health (green check means the component is properly running, a red alert indicates a component failure). Additional information are shown for each component, such as CPU usage and free disk space left on the partition where the component is installed.

The description field is used to show which is the action that the component is currently performing (in case of failure, it contains the last information received). A counter keeps track of time from the previous message sent by the component: if the system doesn't receive messages for a defined period of time, the component is automatically marked as failed and a red alert is shown.

For every component but the database, you can delete the entry: it should be used only when a component is no longer connected to the system (e.g.: it changes the address). You can safely remove entries, because they will be automatically created if the component contacts the system again.

### ***Components summary***

On the left side there is a summary that shows how many components are monitored, how many are running properly and how many failed and need attention.

### ***License description***

License limits are enforced server-side: they limit number of backdoors, users that can be created and time intervals when the system can be used.

When limits are reached, the system raises an error message that tells the user that the license doesn't allow a specific operation. If the license file is corrupted, the system becomes unusable and the issue must be fixed before functionalities are restored.

### ***Alerting via email***

If you want to receive an email each time a component fails, you can select a group of user with the “set alert group” button.

A rectangular button with rounded corners, containing the text "Set Alert Group" in a blue font. The button has a light gray border and a subtle gradient.

Users in that group will receive an email based on the address specified in the “contact” field of each user (see user management).

## THE CONFIG SECTION

There are three kind of configuration you can manage.

1. Templates
2. Backdoor classes
3. Backdoor instances

Templates and Classes can be configured by accessing the “config” section in the main menu:




The Instances configuration can be accessed from the backdoor objects in the console:





### Templates

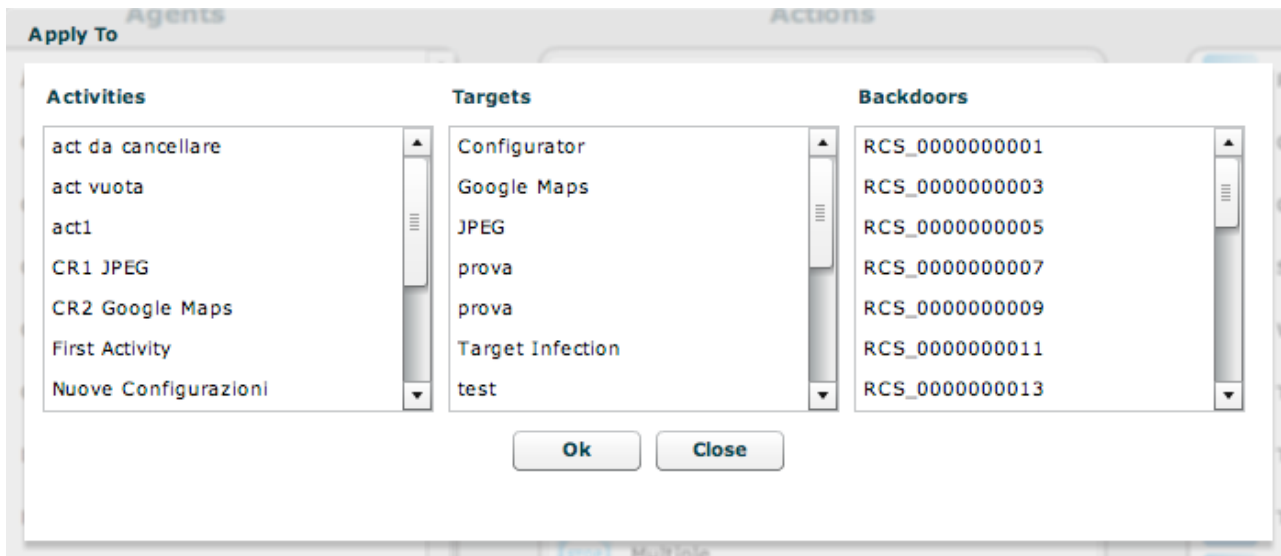
Templates are named configuration not applied to any backdoor. You can use them to create a configuration and apply it to a specific backdoor or distribute it to an entire activity. You can save a backdoor configuration to a template and then load a configuration from that template to another backdoor.

Templates can be cloned one from another by pushing the “save as” button: 

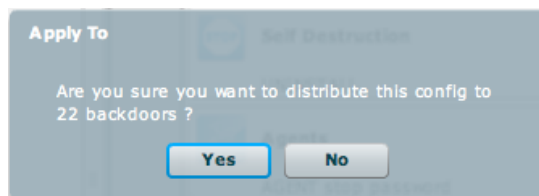
New templates can be created by pushing the “new” button: 

Once you modify a template you have to press the “save” button: 

The template can be deployed to multiple backdoors at a time using the “apply to” button:  a window will popup and ask where you want to deploy it:



You can use multiple selections and press “OK” to deploy it. A confirmation dialog will appear asking if you are sure that you want to mass deploy it.



## Classes

The configuration of a backdoor class is the configuration that will be installed on new backdoor instances as they sync for the first time to the collection node.


You can only build an infection vector from a backdoor class choosing from the menu:

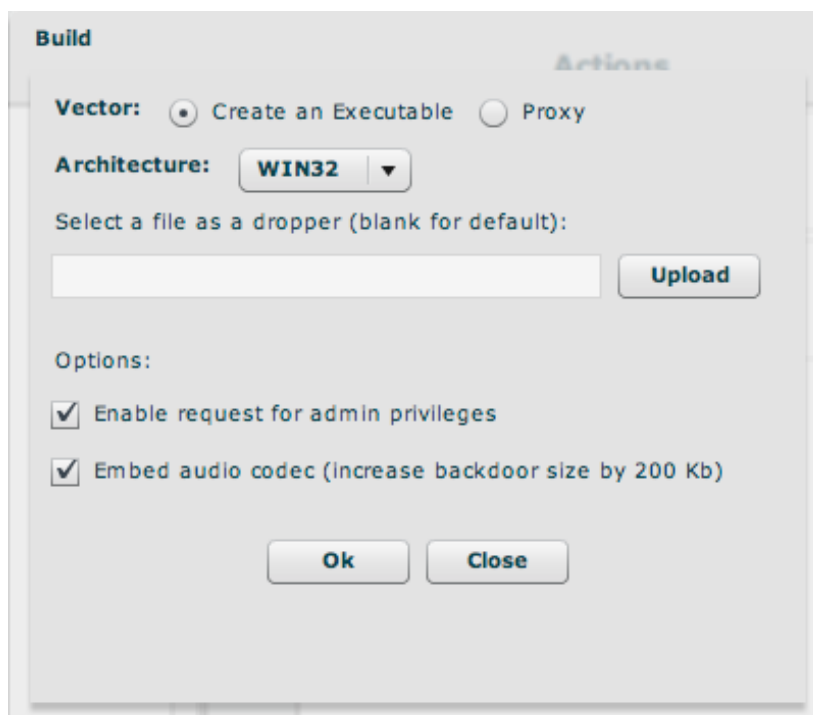
- Backdoor is desktop:
- Backdoor is mobile:

Backdoor instances represent a backdoor that is already installed, so it is meaningless to build from a backdoor that is already installed somewhere.

When you create a new backdoor the system automatically create the class of that backdoor and the first instance of it (with the number 1 between parenthesis). The first time that backdoor will sync with the collection node the first instance will get populated with logs. If you installed the same build on different systems or users, you will see different instances popping up in the list with new incremental numbers.

## Building an infection vector for desktop

-  The procedure (called ‘melting’) enables you to create an executable starting from whichever executable files you want. The melting tool transforms the original file adding the functionalities of the backdoor. The resulting file maintains the original functionality of the starting file. The new executable, once launched on the target PC, silently installs the RCS agent and then executes the original file. This way the user is not aware of what is actually happening. The components of the RCS agent are encrypted by a polymorphic engine, which introduces anti-reversing and anti-debugging feature to the RCS core.






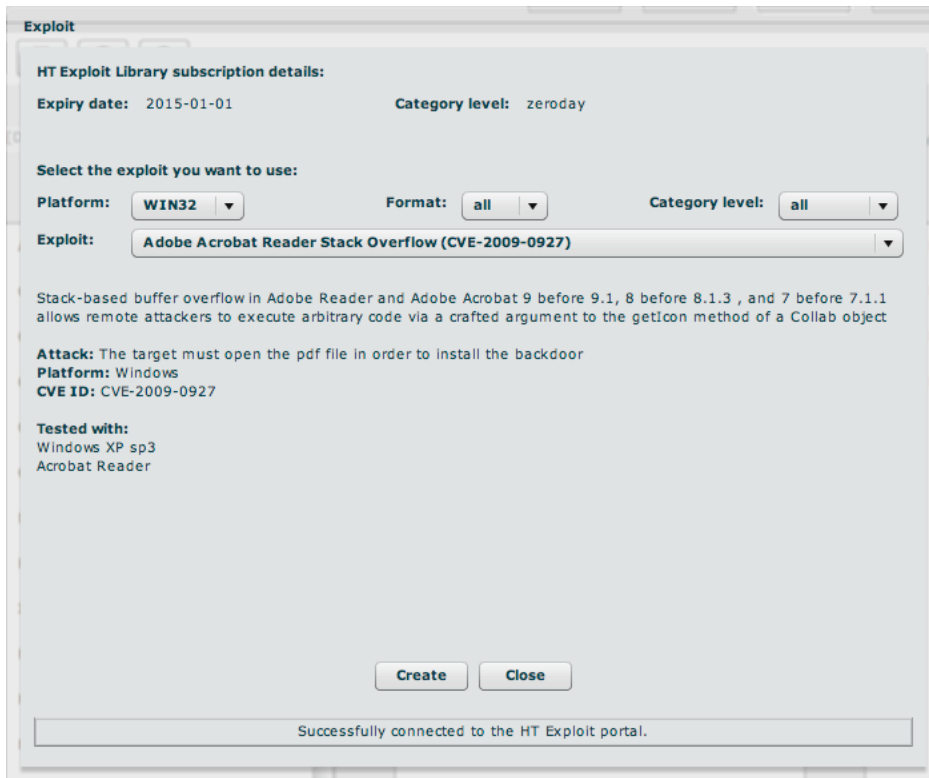
You can specify the architecture you want to use:

- WIN32:** You can upload an executable to melt RCS with. If you don't specify any executable, the default one will be used. The default executable is a program that does nothing, so when executed the user will not see anything. This is useful if you exploit the machine and want to execute something silently. The “*enable request for admin privileges*” flag is used to modify the host program's *manifest* in order to request, upon running, the highest user privileges allowed. This flag has to be checked if the program is going to be run on Windows Vista operating system, and the target user is a member of the Administrators group. In every other case the flag doesn't need to be checked (even though it doesn't compromise program's functionalities). The “*embed audio codec*” option is used to include the audio codec used for compression by the mic and call agent. If you don't plan to use them you can exclude it from the build process. This will shrink the backdoor size by 200 Kbytes. In any case, upon the first synchronization the backdoor will automatically download the codec needed for the audio agents. So, it is safe to uncheck the option.

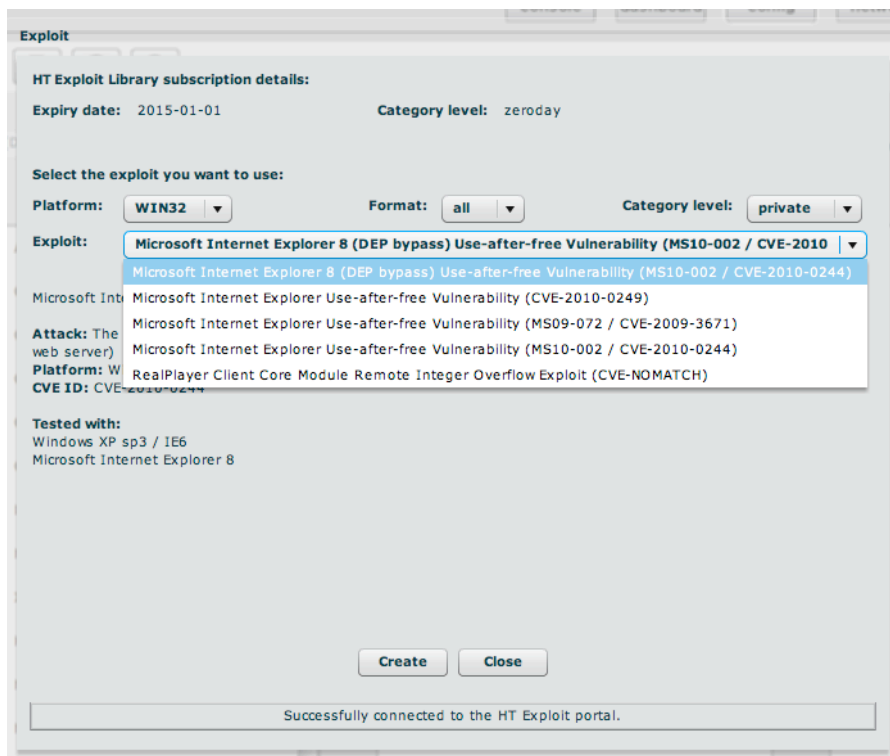
- **MACOS:** You can upload a zipped `.app` MacOs application (or leave the field blank in order to melt with a blank app). If an `.app` is uploaded, the console will give back an infected zipped application. Before uploading the application you have to compress it (since it is actually a directory) with the 'zip' command from the Terminal.app console. Don't use the default "compress" context menu from Finder.

The "enable request for admin privileges" flag tells the backdoor to ask for the root password, upon running on the target system, by spoofing the authentication dialog. If the flag is left unchecked, the backdoor will need a reboot before obtaining root privileges.

-  The procedure enables you to create a bootable CD-ROM to be used during the offline installation. This button will generate an ISO file that you have to burn to a blank CD-ROM.  
To install the backdoor you need physical access to the target machine. Once the machine is bootstrapped from the CD a wizard will appear and will guide you thru the installation on different users of the target machine.
-  This procedure is actually the same as the bootable CD, but it creates a bootable USB key. Before saving the files to the USB key you need to prepare it to be bootable. The procedure to prepare it is platform dependent.
-  The exploit creation involves the use of the HT Exploit Portal. This service requires a specific license that you must enable in order to use the portal. The building process will not be local. The console will connect to the portal and will show you the list of available exploits.  
The list is updated continuously by HT and provides you the latest exploits available on the market. The subscription to the exploit portal is divided into category: social, public, private and zeroday. The higher is your subscription the higher is you access to more powerful exploits.  
The building process is fully integrated into the console. The console will create the backdoor based on the configuration you have provided and will download the required files from the portal to create the exploit.  
If you create exploits that require a webserver to serve the html page to a browser, you can put the html files in the EXPREPO directory on the ASP server, it can be used as a webserver behind the anonymizing network in order to attach your targets.  
In order to use the portal, the computer running the console must be able to connect to the Internet to reach the HT Exploit Portal into the HT premises.  
Once you open the exploit creation dialog, the console tries to establish a connection and the result is as follow:



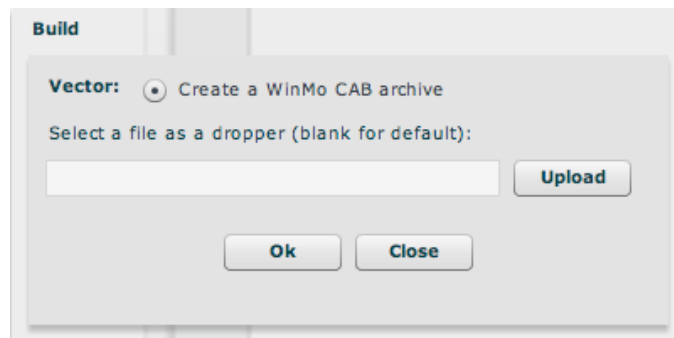
You can choose the platform you want to attack, the format of the file to be used and the category level with the three combo box on the first line. The list of the exploits will change accordingly to your filtering criteria.



Once you have selected the exploit, just press “create” and wait for the exploit to be saved.

## Building an infection vector for mobile

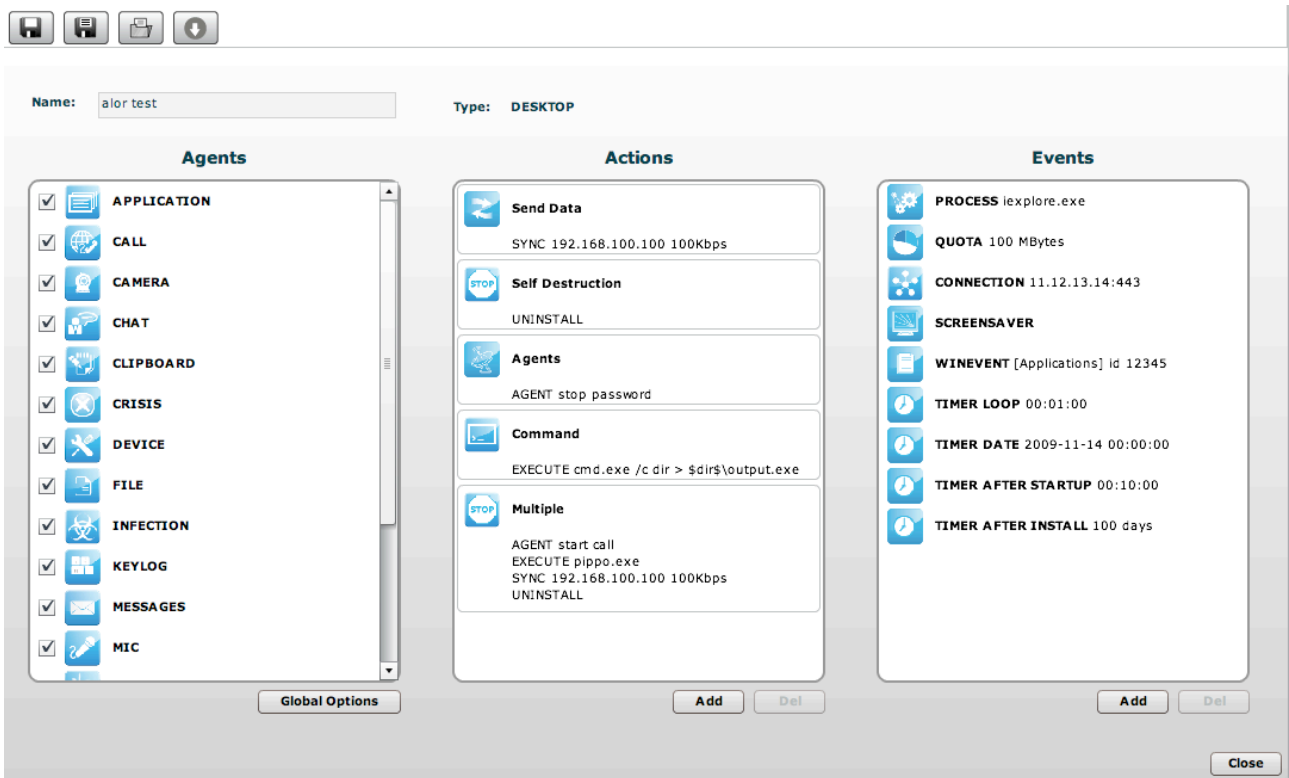
- **SD** This procedure will copy the autorun files onto an SD card. When the card is inserted into a Windows Mobile phone the content will be automatically executed and the backdoor is installed. This works even if the phone is turned off, the backdoor will be executed as soon as the phone is switched on. You have to select the SD card drive as destination of the download.
- **CAB** This infection vector creates a CAB installer to be used on a Windows Mobile phone. You can specify an already existing CAB installer and the system will add the backdoor to that installer. Once the installer is executed the user will not notice the silent installation of the backdoor together with the real installer. If you don't specify a CAB the system will use a default CAB that does not install anything.







The functionality of a backdoor is based on an “*event/action*” paradigm. This logic is based on the backdoor’s ability to constantly monitor the target system: as soon as one of the preset “events” occurs, the backdoor will take all the actions it was configured to take.



## Configuration of a backdoor

### AGENTS

An agent can be enabled or disabled by default. Agents that are enabled via the checkbox are started as soon as the backdoor starts (i.e. when the user logs in).

An agent can be started or stopped by an “agent” action, so you can configure an event that will start an agent.

Each agent has its own configuration parameters that are accessed by clicking on the blue icon:



A popup will appear (if needed) with the parameters to be configured.



#### Application

The application agent will record the name and the information of a process when it is executed on the target machine and when it is closed. The logs will show you all the applications used by the target in a chronological order.

*Platforms:* Desktop: Win32; Mobile: WinMo

*Parameters:* none



#### Call

The call agent will capture the audio of all the calls made by the target. If the agent is running on a desktop it will intercept all the VoIP conversation (e.g. Skype, Msn Messenger, Yahoo Messenger). If the agent is running on a mobile device it will record all the phone calls of the target.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo

*Parameters:*

- Buffer size: size in Byte of the capture buffer used for audio chunks
- Quality: audio quality (1=maximum compression, 10=best quality).



#### Call List

The call list agent records the list of all the phone calls of the mobile device. It does not record the audio, it just logs the time of the call.

*Platforms:* Mobile: WinMo

*Parameters:* none



### Camera

The camera agent captures a picture from the integrated camera of the device. Be careful to enable this agent on desktop because the hardware led of the camera will blink every taken picture.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo

*Parameters:*

- Seconds: the time between to shots
- Iteration: the number of shots to take before stopping the agent



### Chat

The chat agent records all the chat sessions the target will perform on its machine. Every single message will be captured as a different log.

*Platforms:* Desktop: Win32, MacOS

*Parameters:* none



### Clipboard

The clipboard agent copies the content of the clipboard and records it. Only text clipboard will be captured.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo

*Parameters:* none



### Conference

The conference call agent will create a conference call every time a new phone call is performed. The receiving number will be able to listen to the conversation in real time. This agent is dependant on the Telco operator features. The user can spot that the call is a conference if the operator put some delay sounds while the conference is instantiated.

*Platforms:* Mobile: WinMo

*Parameters:*

- Number: the phone number to be used as the receiver



## Crisis

The crisis agent recognizes dangerous situations on the target machine (eg: a network sniffer has been executed) and automatically blocks, if needed, some of the functions of the backdoor, like Synchronization and Command execution. This agent also improves stealthiness against some protection software.

On desktop devices it can be enabled by default and the agents automatically detect dangerous situations. On mobile devices it has to be manually started by a specific action and stopped when the anomalous situation is ended.

On mobile devices this module disables functionality like: Bluetooth, WiFi, GPRS, UMTS, EDGE, 3G synchronization, microphone recording, call recording and GPS/GSM data position retrieving.

*Platforms:* Desktop: Win32; Mobile: WinMo



## Device

The device agent will record the information about the system (processor type, memory usage, installed operating system, etc etc). It can be useful to monitor the disk usage of the target machine and to retrieve the list of installed application.

*Platforms:* Desktop: Win32; Mobile: WinMo

*Parameters:*

- Application list: will also retrieve the list of installed software



## File

The file agent records all the files accessed on the target machine. It can also be used to capture the file when it is accessed.

*Platforms:* Desktop: Win32

*Parameters:*

- Include filters: the list of pattern to match against a file that has to be recorded. You can specify a process before the name of the file to filter by process accessing that file.  
The syntax is: process|filepattern (e.g. skype.exe|\*.\*)
- Exclude filters: the list of pattern that you don't want to record. Useful to exclude file that are not interesting to you.
- Capture: if this flag is enabled the file will be copied and captured upon access
  - o Min size: minimum size for the file to be captured
  - o Max size: maximum size for the file to be captured
  - o Date: minimum date of creation for the file to be captured



## Infection

The infection agent is used to spread the backdoor on other devices/users. It can be used to infect a mobile device from an infected desktop that connects to the device. It can be used to infect other users of the same machine if you have infected at list one user.

*Platforms:* Desktop: Win32

*Parameters:*

- Mobile backdoor: the mobile backdoor to be used to infect devices connected via ActiveSync
- Infect other users: will copy the backdoor to other users of the same machine



## Keylog

The keylog agent records all the keystrokes of the target. All unicode languages are supported via IME.

*Platforms:* Desktop: Win32, MacOS

*Parameters:* none



## Messages

The messages agent will record all the messages the target receives or send. The agent captures emails, sms and mms.

*Platforms:* Desktop: Win32; Mobile: WinMo, iPhone

*Parameters:*

- From: the message date must be greater than this value
- To: the message date must be lower than this value
- Size: the maximum size for the message to be captured



## Microphone

The microphone agent will activate the microphone of the device and records the surrounding.

*Platforms:* Desktop: Win32; Mobile: WinMo, iPhone

*Parameters (For Desktop version):*

- Autosense: If this flag is checked, the agent will try to modify audio mixer settings (mute/unmute, line selection and volume) in order to optimize audio capture, avoiding low volumes or clipped recordings.

- Voice Recognition: the Microphone agent tries to record only human voices, avoiding background noise. Voice analysis functions produce an output value: if the value is in the accepted range, the captured chunk is recorded. Suggested range is 0.2-0.28. Higher values will adapt better to female voices but will record more background noise as well.
- Silence Timing: This value represents the maximum amount of seconds of silence that the agent will record. If the agent captures only silence for “silence time” seconds, the recording is interrupted. There can be moments of silence in any conversation: if this value is too low, only the “active” part of the conversation will be recorded, suppressing all silence. On the other hand, if the slider is set to the highest value, silence will not be suppressed at all and the audio capture will result in a single continuous recording.

*Parameters (For Mobile version):*

- Voice Activity Detection: if activated, the V.A.D. tries to record only human voices (a simplified version of the “Voice Recognition” available on the desktop version). Higher values for this parameter let the backdoor record more audio as human voices.



## Mouse

The mouse agent will capture a small snapshot of the screen around the mouse pointer when a click is detected. This is useful to intercept onscreen keyboard for keylog avoidance.

*Platforms:* Desktop: Win32, MacOS

*Parameters:*

- Width: the dimension of the snapshot
- Height: the dimension of the snapshot



## Organizer

The organizer agent records all the information found in the address book, task/todo list and calendar of the target device.

*Platforms:* Mobile: WinMo, iPhone

*Parameters:* none



## Password

The password agent records all the saved account information in the target system. Saved passwords from browsers, instant messengers, email clients will be recorded.

*Platforms:* Desktop: Win32

*Parameters:* none



## Position

The position agent retrieves the device position by GPS localization or GSM cell information.

*Platforms:* Mobile: WinMo

*Parameters:*

- Seconds: the interval between two recording
- Gps: take the position by using the gps information
- Gsm: take the position by using the gsm cell information



## Print

The print agent will record all the printed document of the target. An image of the document will be captured.

*Platforms:* Desktop: Win32

*Parameters:*

- Compression: sets the final quality of the image generated when capturing a printed document. The *slide bar* allows you to set the compression ratio and the quality of the generated images: sliding the cursor to the right end will apply a high level of compression, while sliding the cursor to the left will apply less compression, while generating higher-quality images.  
**N.B.** Using the default value is advised.



## Snapshot

The snapshot agent takes a snapshot of the target screen. You can see what the target sees on its monitor.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo



**Parameters:**

- Seconds: the time between to shots
- New window: takes a screenshot when a new window is created
- Only window: takes the screenshot only of the foreground window instead of the whole screen

**Url**

The url agent records all the visited pages by target's browser.

**Platforms:** Desktop: Win32, MacOS; Mobile: WinMo

**Parameters:**

- Capture: capture a snapshot of the page if possible. This option works only on certain browser versions.

**ACTIONS****Synchronize**

The synchronize action will perform synchronization between the backdoor and the ASP server. The synchronization process is composed of the following steps:

- Mutual identification between the backdoor and the ASP server.
- Time synchronization between the backdoor and the ASP server.
- Update of the backdoor configuration.
- Upload of all the files in the "upload" queue
- Download of all the files in the "download" queue
- Upload of all logs gathered by the backdoor
- Safe removal of the uploaded logs

**Platforms:** Desktop: Win32, MacOS; Mobile: WinMo, iPhone

**Parameters:**

- Internet: this will synchronize the backdoor over an internet connection (any available media).
  - Hostname: the hostname to contact for the sync. The combo box will suggest you the public address of your collector nodes you configured in the network section (see the Network section of this document)
  - Max bandwidth: the maximum bandwidth to use during the sync

- Min delay: the minimum delay in seconds to wait between the sending of two logs
- Max delay: the maximum delay in seconds to wait between the sending of two logs
- Gprs: force a GPRS/UMTS/3G data connection to the provider before starting the sync through this link
- Wifi: force a WIFI data connection with any open or preconfigured wifi network nearby the phone before starting the sync through this link
- 
- Bluetooth: this method is used by mobile device to synchronize with a mobile mediation node (RSSM)



## Agent

The agent action can be used to start or stop an agent. This is useful if you want to start an agent on a particular event instead of enabling it by default.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo, iPhone

*Parameters:*

- Agent: the agent to be started or stopped



## Execute Command

The command execution action is used to execute an arbitrary command on the target machine. You can specify the executable (the use of absolute path names is advised) with the relative parameters, if any. The program will run with the user's privilege level. Besides the standard ambient variables, it is possible to use a "virtual" ambient variable *\$dir\$* that points to the agent's own (hidden) installation folder: it is possible to use this special variable when executing commands like the one in the example:

```
%systemroot%\system32\cmd.exe /c dir > $dir$\result.txt.
```

This string executes the shell command "dir" and redirects the output on a file inside the hidden log repository in the target machine. The files created with this process can then be downloaded (see the paragraph about the File Manager for further details). It is important to be particularly careful when performing this action because, even though all commands are executed using the backdoor's hiding system and are therefore undetectable, any resulting modification to the file system (e.g., files created on the desktop, etc.) will be visible by the user. Programs that require user's interaction or open graphical interfaces should be avoided. Command line applications and batch files are the best choice since their process (and the corresponding command line window) will be hidden by the backdoor.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo

*Parameters:*

- Command: the command to be executed

**Sms**

The sms action can be used to send a covert sms from the target device.

*Platforms:* Mobile: WinMo

*Parameters:*

- Number: the phone number that will receive the sms
- Type: the type of sms to send
  - o Location: will send the position of the target GPS or GSM cell
  - o Sim: will send information about the SIM in the phone
  - o Text: a text to send

**Uninstall**

The uninstall action will totally remove the backdoor from the system. All the files are will be wiped.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo, iPhone

*Parameters:* none

**EVENTS**

An event is used to trigger an action. Some events can have even an “end action” that is triggered when the event ends. You have to specify the name of the action you want to trigger or “none” if no action has to be performed.

**AC power**

The ac power event is triggered when the AC connection is plugged to the phone.

*Platforms:* Mobile: WinMo

*Parameters:* none

**Battery**

The battery event is triggered when the battery level of the device is outside the specified range.

*Platforms:* Mobile: WinMo

*Parameters:*

- Low: sets the lower bound battery value
- High: sets the upper bound battery value



## Call

The call event is triggered when a new call is performed or received by the mobile phone.

*Platforms:* Mobile: WinMo

*Parameters:*

- Number: the phone number (or any part of it) from which the call is performed. Leave blank to match any number.



## Connection

The connection event is triggered when a network connection is detected by the backdoor. For the desktop backdoor you can specify the peer of the communication, for the mobile one the event will be triggered as soon as the device has a valid ip address on any of its network interfaces (wifi, activesync, etc)

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo

*Parameters:*

- IP address: the destination ip address of the connection (use 0.0.0.0 for any)
  - Netmask: the netmask applied to the ip address
  - Port: the port used to identify the connection
- N.B.** Connections to local addresses in the same subnet as the target are not taken into account.



## Location

The location event is triggered when the target enters or leaves the specified location. The location can be a gps position plus a radius or a gsm cell id.

*Platforms:* Mobile: WinMo

*Parameters:*

- Type: the type of the location to be used (gps or gsm cell)
- Coordinates: the coordinates of the point



## Process

The process event is triggered when a specified executable is executed on the target device.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo, iPhone

*Parameters:*

- Type: if the parameter is the name of the process or the name of the window
- Name: the name of the program or the text of the window title. Wildcards can be used to match the parameter only if the parameters is a window title.



### Quota

The quota event is triggered when the amount of disk space used by the backdoor logs reaches a specified value.

*Platforms:* Desktop: Win32

*Parameters:*

- Size: the size in Mbytes of the logs



### SIM Change

The sim change event is triggered when the SIM inside the phone is changed.

*Platforms:* Mobile: WinMo

*Parameters:* none



### Sms

The sms event is triggered when an SMS message coming from a specified number and with a specified text is received. The incoming message won't be shown on the target device.

*Platforms:* Mobile: WinMo

*Parameters:*

- Number: the sender of the sms



### Screensaver

The screensaver event is triggered when the screensaver starts or stop on the target machine.

*Platforms:* Desktop: Win32, MacOS

*Parameters:* none



## Timer

The timer event is triggered on a specific time.

*Platforms:* Desktop: Win32, MacOS; Mobile: WinMo, iPhone

*Parameters:*

- Date: a specified date and time to trigger the event
- Loop: trigger the event every specified amount of time
- Single: trigger the event only once after that amount of time



## Windows Event

The windows event is triggered when a windows event is logged into the system. This works only on windows machines.

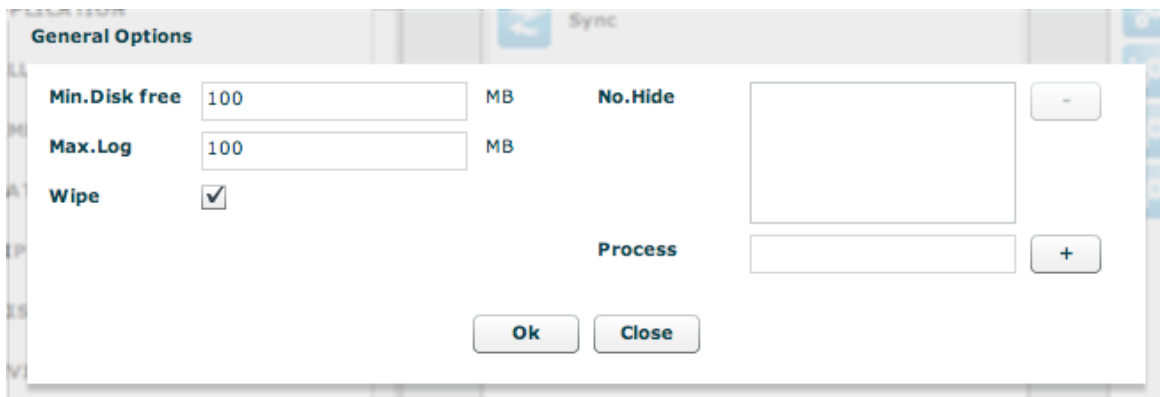
*Platforms:* Desktop: Win32

*Parameters:*

- Event id: the id of the windows event
- Source: the source of the windows event (e.g.: System, Application, etc.).

## GLOBAL OPTIONS

The global options are used by the backdoor to determine the behavior of all the agents and other internal components.



- *Min Disk free*: is the minimum free disk space the backdoor will leave on the target HD. If that threshold is reached the backdoor will stop logging any information.
- *Max Log*: is the maximum size of the log directory of the backdoor. When this threshold is reached, the backdoor will stop logging any information
- *Wipe*: upon uninstallation will securely wipe the files before deletion

The No.Hide list should be left blank. Only HT technicians will give you information about it.

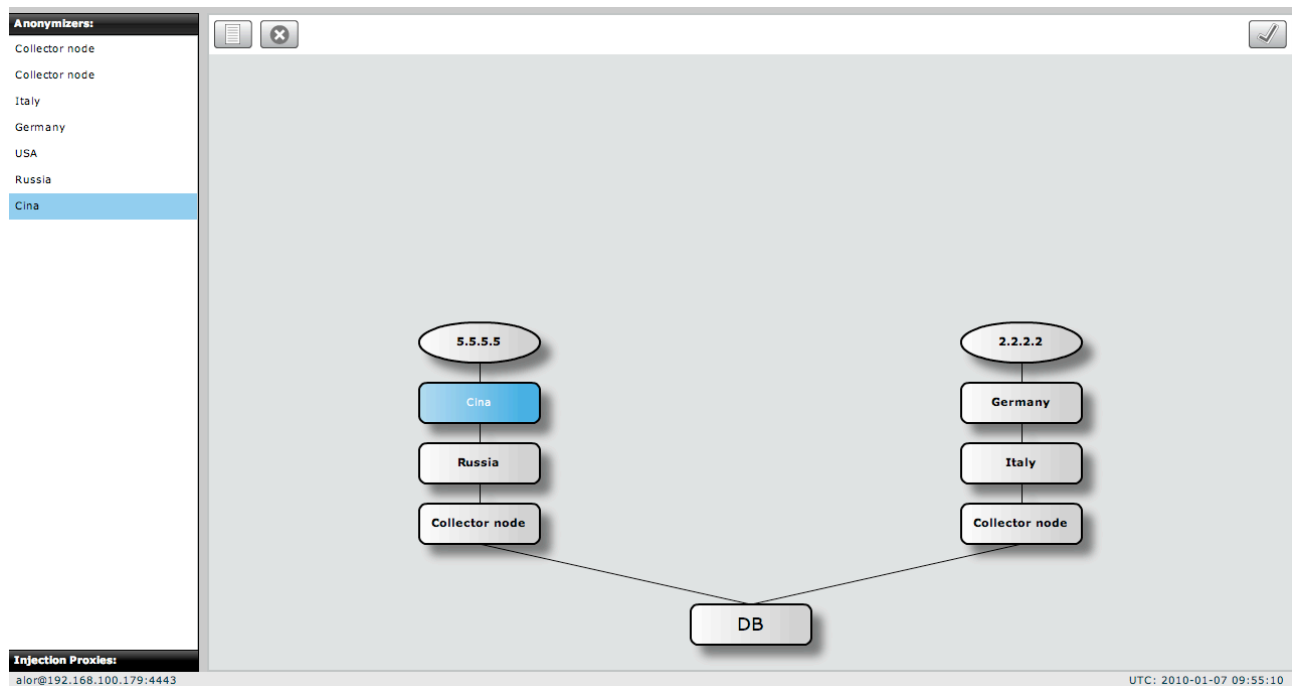
## THE NETWORK SECTION

The network section is used to configure the network element of the RCS solution. In this section you can configure the Anonymizers chains and the Injection Proxy Appliance.

### Anonymizers

The anonymizers are network forwarder that you can use to hide the public ip address of the Collector Node (ASP server). You can create a chain of anonymizers that forwards the connections from the backdoor to each other and finally to the collector node. Keep in mind that you have to configure the backdoor to synchronize with the topmost address of the chain. The backdoor configurator will suggest you those addresses (or hostnames) as long as you have configured them correctly.

The chains of the anonymizers are shown in the map:



The collector nodes will automatically appear in the map when they connect to the database. Since the database will see the collector's internal ip address, **the external address must be configured manually**. To do so, double click on the collector node and edit its information.

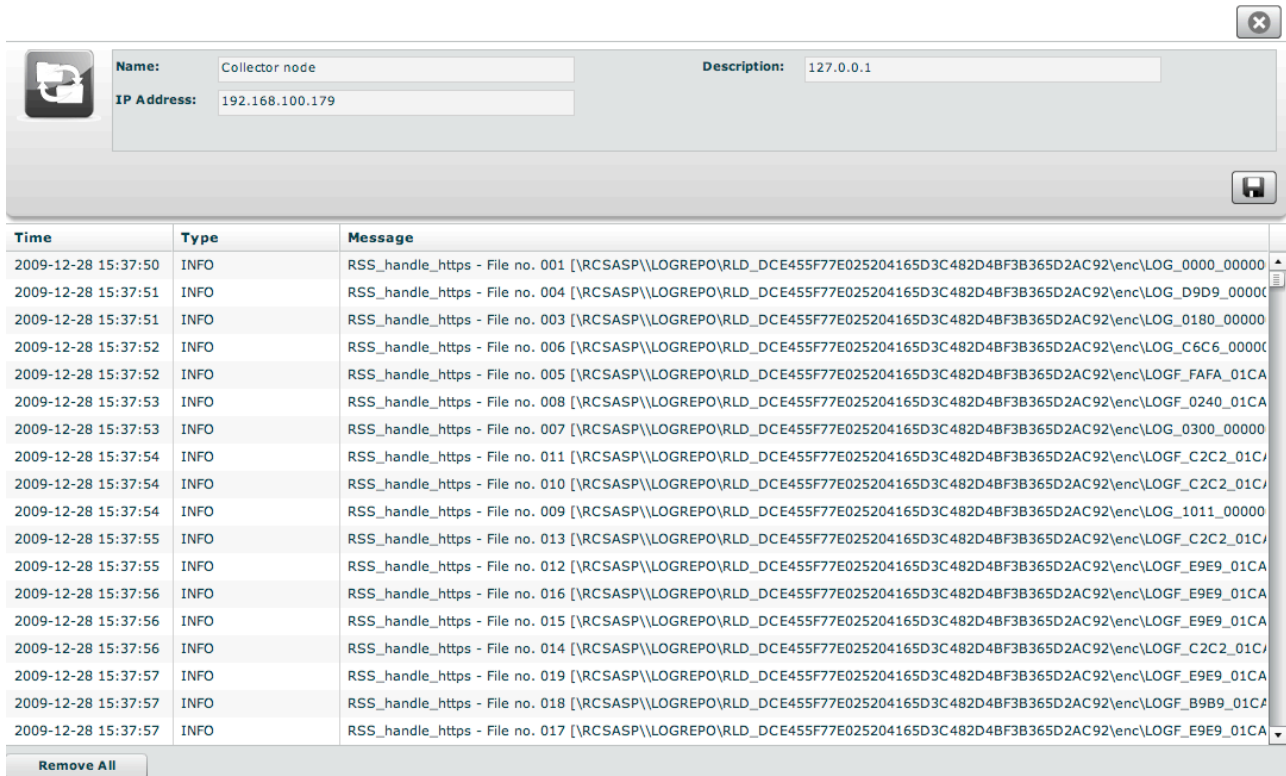
In the summary you can change the name of the object, the description and the external ip address (or hostname).

#### NOTE:

The external address is a crucial parameter. If it is incorrect or if the hostname cannot be resolved by backdoors or other network elements the entire chain will not work. Please be very careful when configuring network objects. Only the Admin can perform this kind of changes.



In the lower panel you can see the logs of the collector node. Only the last 500 entries are displayed. If you want to see earlier logs you have to inspect the logfile on the server.



The screenshot shows a configuration window for a collector node. The fields are as follows:

Name:	Collector node	Description:	127.0.0.1
IP Address:	192.168.100.179		

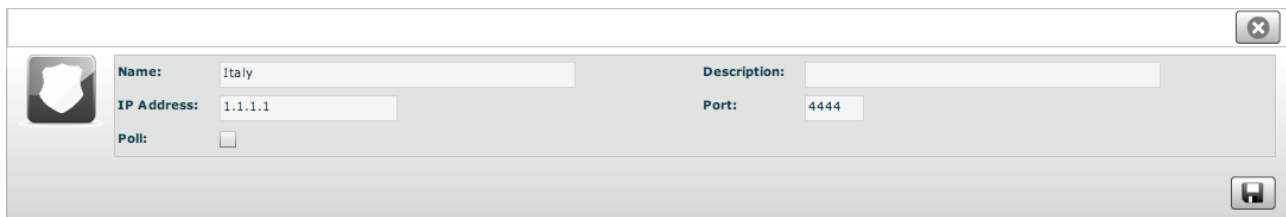
Below the configuration is a log table with the following columns: Time, Type, and Message.

Time	Type	Message
2009-12-28 15:37:50	INFO	RSS_handle_https - File no. 001 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOG_0000_00000
2009-12-28 15:37:51	INFO	RSS_handle_https - File no. 004 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOG_D9D9_00000
2009-12-28 15:37:51	INFO	RSS_handle_https - File no. 003 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOG_0180_00000
2009-12-28 15:37:52	INFO	RSS_handle_https - File no. 006 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOG_C6C6_00000
2009-12-28 15:37:52	INFO	RSS_handle_https - File no. 005 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_FAFa_01CA
2009-12-28 15:37:53	INFO	RSS_handle_https - File no. 008 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_0240_01CA
2009-12-28 15:37:53	INFO	RSS_handle_https - File no. 007 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOG_0300_00000
2009-12-28 15:37:54	INFO	RSS_handle_https - File no. 011 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_C2C2_01CA
2009-12-28 15:37:54	INFO	RSS_handle_https - File no. 010 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_C2C2_01CA
2009-12-28 15:37:54	INFO	RSS_handle_https - File no. 009 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOG_1011_00000
2009-12-28 15:37:55	INFO	RSS_handle_https - File no. 013 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_C2C2_01CA
2009-12-28 15:37:55	INFO	RSS_handle_https - File no. 012 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_E9E9_01CA
2009-12-28 15:37:56	INFO	RSS_handle_https - File no. 016 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_E9E9_01CA
2009-12-28 15:37:56	INFO	RSS_handle_https - File no. 015 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_E9E9_01CA
2009-12-28 15:37:56	INFO	RSS_handle_https - File no. 014 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_C2C2_01CA
2009-12-28 15:37:57	INFO	RSS_handle_https - File no. 019 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_E9E9_01CA
2009-12-28 15:37:57	INFO	RSS_handle_https - File no. 018 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_B9B9_01CA
2009-12-28 15:37:57	INFO	RSS_handle_https - File no. 017 [\\RCSASP\\LOGREPO\RLD_DCE455F77E025204165D3C482D4BF3B365D2AC92\enc\LOGF_E9E9_01CA

A 'Remove All' button is located at the bottom left of the log panel.

Collector nodes cannot be added manually they automatically register themselves when they connect to the database. You can delete them if you have changed the ip address and the collector node is registering itself from another server.

Anonymizers can be added manually and dragged & dropped in the map to create a chain. When you add an anonymizer you have to choose a name, a description, its public address and the port for the communication with RNC (default is 4444).



The screenshot shows a configuration window for an anonymizer. The fields are as follows:

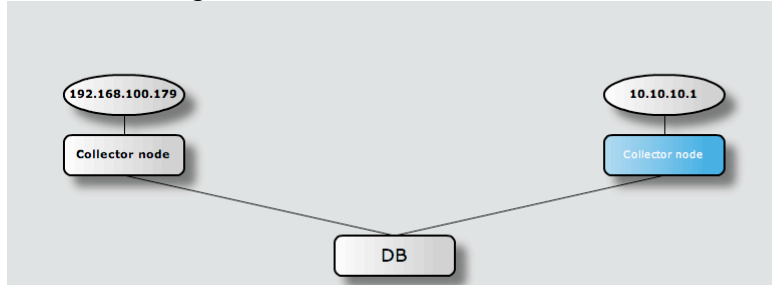
Name:	Italy	Description:	
IP Address:	1.1.1.1	Port:	4444
Poll:	<input type="checkbox"/>		

Since the machine of the anonymizer can be in an untrusted network, you can choose to avoid a connection from RNC to the component to avoid the detection of the connection if the machine is compromised. To do this, you have to uncheck the 'poll' option.

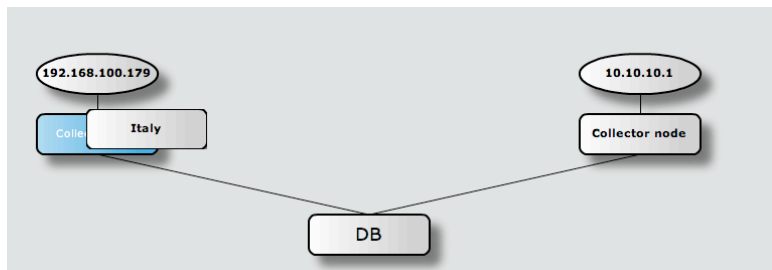
NOTE: if you uncheck the poll option, the component will NOT be reconfigured automatically when you change the chain.

### The network map

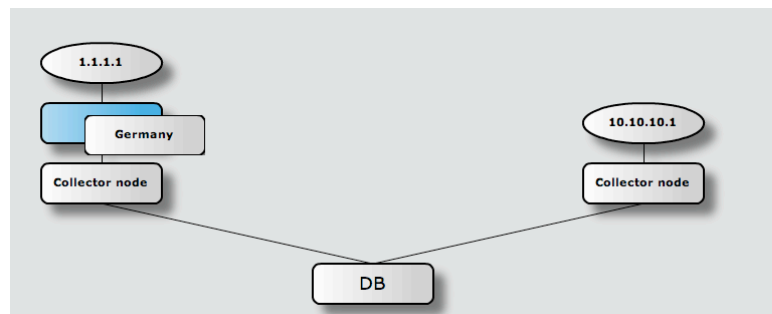
The anonymizer chain can be reorganized on the fly by drag & drop the elements you have configured. The first step is to check that each collector node is in place and the correct address has been configured.



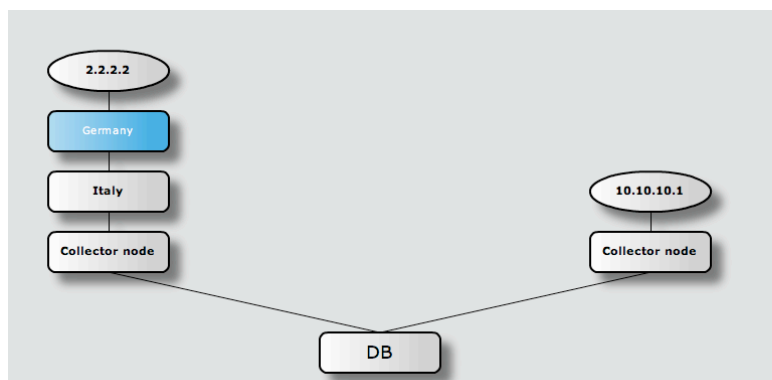
in order to put an anonymizer in front of a collector node you have to drag & drop it onto of the collector node you want to hide:





if you want to add an anonymizer to the chain you can drag & drop it onto an existing anonymizer:

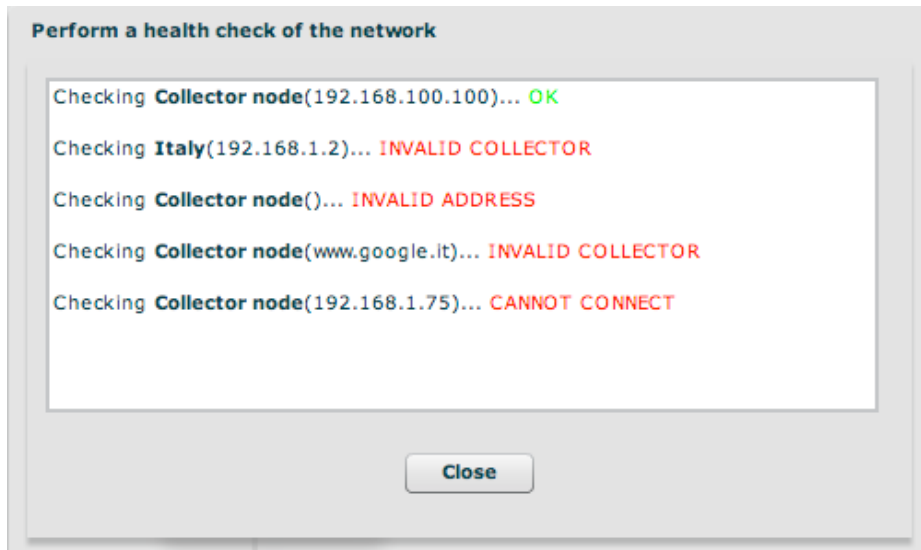


the result is an anonymizing chain:



Once you have configured the chain you have to press the “apply”  button in the upper right corner to let the RNC daemon reconfigure the entire network.

To check if every chain is working properly you can use the “health monitor”  button. A popup will appear with the results of the check.



## Injection Proxies

This section will be used in future release when the new injection proxy appliance will be released.

## THE ALERTING SECTION

The alerting system let you specify queries that, if matched, will warn you via email or via console.

If new alerting logs arrives you will be see a blue number on the button bar indicating the number of alerting logs you received:



The alerting section is as follow:

**Alerting Summary**

- Open Activities: 10
- Open Targets: 11
- Open Backdoors: 17
- Alert Queries: 4
- Triggered Alerts: 3
- Matching Logs: 3

**Alert Queries:**

Activity	Target	Backdoor	Type	Alert Type	Supp	Keywords
First Activity	Test Target One	RCS_0000000001	CALL	LOG	0	123414
CR2 Google Maps	Google Maps	*	LOCATION	LOG	0	23
act1	*	*	*	LOG	0	ciao
Third Activity	Test Target Three	RCS_0000000003	DEVICE	LOG	0	1934

**Triggered Alerts:**

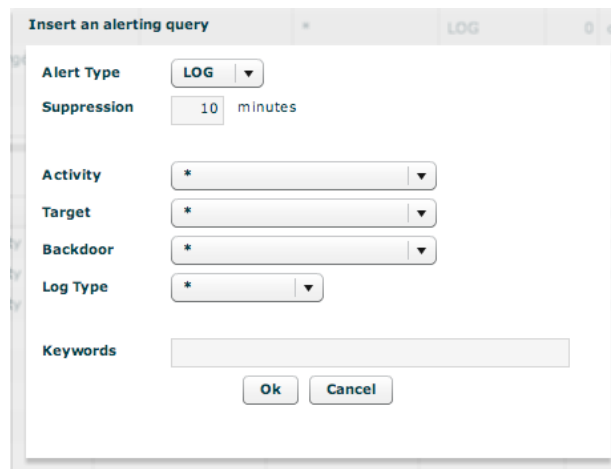
Date	Activity	Target	Backdoor	Type	Keywords	Logs
2009-07-07 10:15:00	First Activity	Test Target One	RCS_0000000001	MAIL	subject	12038
2009-07-02 15:38:00	First Activity	Test Target One	RCS_0000000001	URL	corriere.it	9186
2009-07-02 15:37:41	First Activity	Test Target One	RCS_0000000001	SNAPSHOT	corriere.it	9407

The page is divided in two sections:

- The upper part: where you specify the queries
- The bottom part: where you find the logs that matched a query

## Setting up an alert

To create a new query, simply press on the “add” button of the upper section.



You can specify the type of the alert: MAIL or LOG. MAIL will use the “contact” field of the user description and LOG will only log the alert in the database. Mailed alert will also be logged in the database for later review.

The suppression time is the time frame in which you will not be warned again for the same query. Useful if you don’t want to receive multiple emails for the same matching criteria.

Keywords will be searched in all the possible fields of the log; you don’t have to worry about the name. You can also use wildcard: the percentage symbol (%) is used to match any word.

## Reviewing matching logs

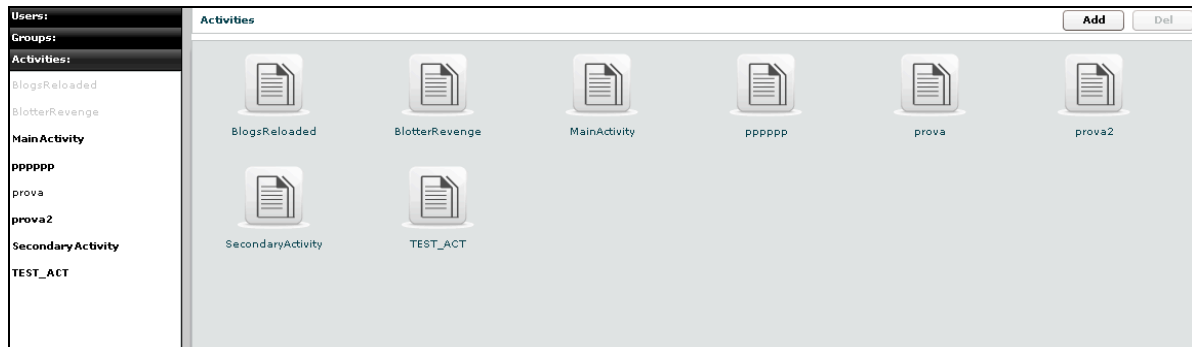
In the bottom part you have the list of logs that matched a query. Multiple logs are collapsed into the same alert log within the suppression time. So you can have multiple log\_id separated by commas in the “Logs” field. Double clicking on an entry will forward you to the logs with a preset filter to let you review only those logs.

Once an alert log has been reviewed it is suggested to delete it to decrement the alert log count on the button bar.

## HOWTO

### Create an activity

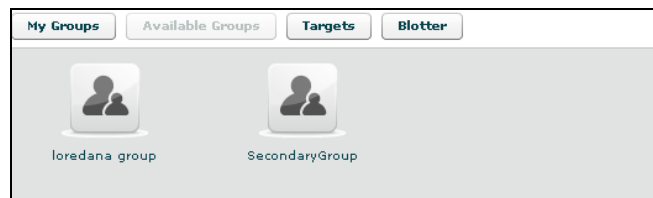
You need to be logged with Admin profile. Start application and after successfully login, click “Add” button on left menu:



Fill fields and select “Status” OPEN:

Click “Save” button to save data.

Then “Available Groups” button is enabled, click it to choice one or more groups for this activity:



You can see group’s details by double clicking group’s icon.

An activity will only be available to users belonging to groups assigned to it. Thus, in order to give access to the newly created activity, its targets and its backdoors you need to assign groups to it.

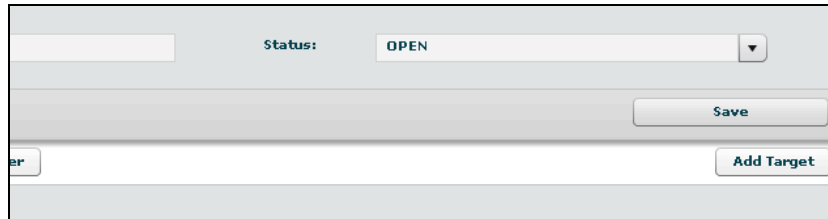
Select group with a single click:



Then either by:

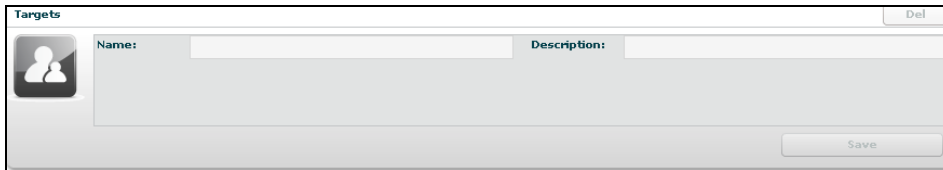
1. Click “Add Group” button on the left at the bottom of the window;
2. Click “+” button next the group’s icon.

At this point you can add a new target clicking “Add Target” button on the right of the screen:



A screenshot of a web form. At the top, there is a text input field followed by a label "Status:" and a dropdown menu currently showing "OPEN". Below this is a "Save" button. At the bottom of the form, there is another text input field and an "Add Target" button.

Fill fields and click “Save” button to save data.



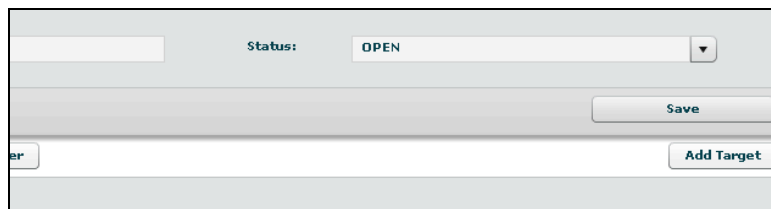
A screenshot of a form titled "Targets". It features a "Name:" label followed by a text input field, and a "Description:" label followed by a larger text area. A "Save" button is located at the bottom right. In the top right corner, there is a "Del" button. On the left side, there is a small icon of two people.

### Create a target

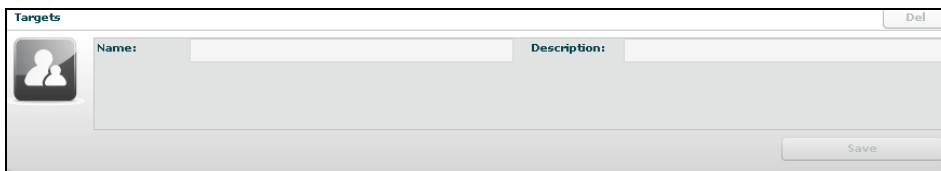
You need to be logged with Admin profile. Start application and after successfully login, click tab “Activities” on left menu:



Select an activity or create a new activity, then click “Add Target” button on the right of the screen to create a target:



Fill fields and click “Save” button to save data.





### Create a backdoor

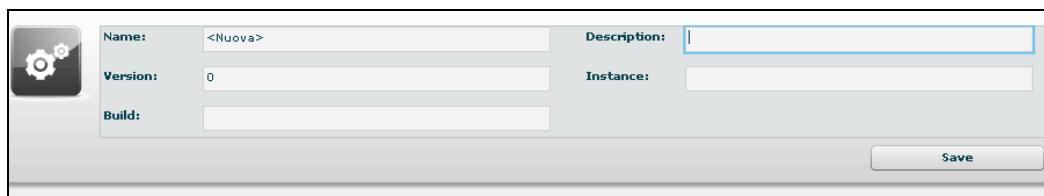
You need to be logged with Tech profile. Start application and after successfully login, click tab "Targets" on left menu:



Select a target then click "Add" button on the right to create a backdoor:



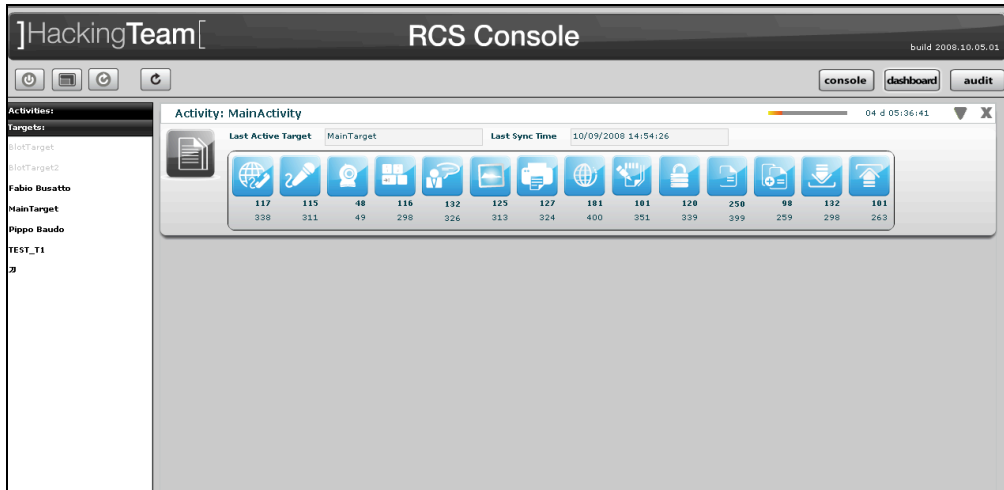
Fill field "Description" and click "Save" button to save data:



## View and search log

You need to be logged with Viewer profile. Start application and after successfully login you can either:

- The logs browsing throw targets/backdoors/activities in console view, or
- Click “Dashboard” button to change modality and select and it from previously highlighted resource in the dashboard:

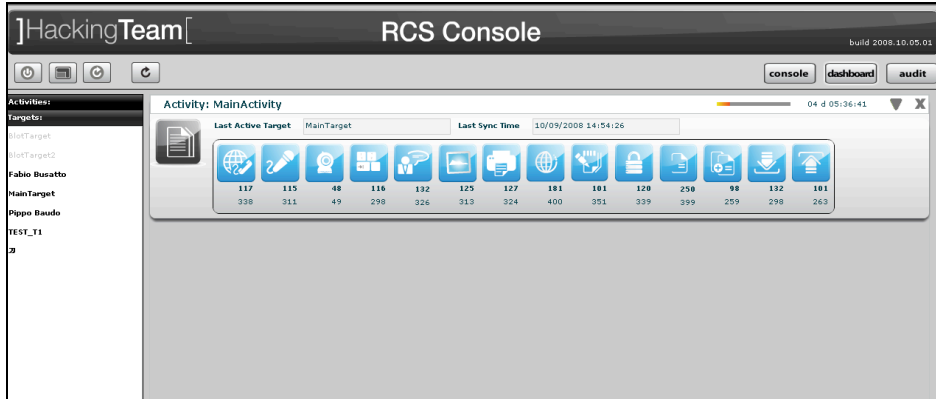


Then click log's icon to see log's details.

In either way you will access the log details viewer where you can search and filter logs just by clicking on the column header. For example clicking on the date column header will let you specify time ranges for logs item.

## Export log

You need to be logged with Viewer profile. Start application and after successfully login locate the logs you need to export either by browsing on the console view by selecting a log item in the dashboard view:



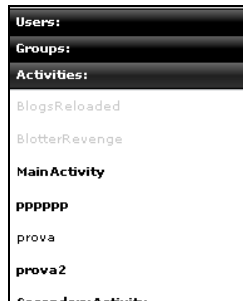
Then select one or more log's rows:

Id	Tag	Notes	Date	Resource	Service	UserId	Password
1937	0	0	29/08/2008 09:12:26	If4be5aac180c4920caae2c75e77076d	service	user	pass
1934	0	0	29/08/2008 09:12:24	c4903be410c8d3e3e66c5ddd2126daca	service	user	pass
1216	0	0	20/08/2008 14:21:16	ac6d3309a61190ccce91186c045cc6dc	service	user	pass
1211	0	0	20/08/2008 14:21:14	6f2fed8e626e7d1238e8d15a3104a42b	service	user	pass
1157	0	0	20/08/2008 14:20:34	4ff7d09f18c920302462b55847e16b2	service	user	pass
1158	0	0	20/08/2008 14:20:34	69783ee76a92567d446143b811519068	service	user	pass
894	0	0	04/08/2008 15:49:49	f0eefcbdb4afc1b3fbae0018e0773a0	service	user	pass
878	0	0	04/08/2008 15:49:17	bbe3a23611885241d4f2622e39f29a95	service	user	pass
872	0	0	04/08/2008 15:49:04	86ad2abe9aa87efa03c4bbe3fb005b2	service	user	pass
864	1	0	04/08/2008 15:48:56	b5d3ad899f70013367f24e0b1fa75944	service	user	pass
837	0	0	04/08/2008 15:48:31	f893e51ae1979d52092d5e64fe06f5f	service	user	pass
819	0	0	04/08/2008 15:48:14	4b8cf49e7c73a1e8e2d67cdf4eaa304	service	user	pass
788	0	0	04/08/2008 15:47:58	0ede7c7ae62e005507f15cd016c3fdf	service	user	pass
780	0	0	04/08/2008 15:47:55	ca2d05e1c5b3d2b271fb96df2e7f4cda	service	user	pass
638	0	0	17/07/2008 11:46:28	c73151b0d36ad644d5f57c87ae8c05e3	service	user	pass
630	0	0	17/07/2008 11:46:14	08c48adc90c8525f8ca1f8d727b5780c	service	user	pass
582	0	0	17/07/2008 11:45:14	5e430108f885e8c3c6b5ff3c019679af	service	user	pass

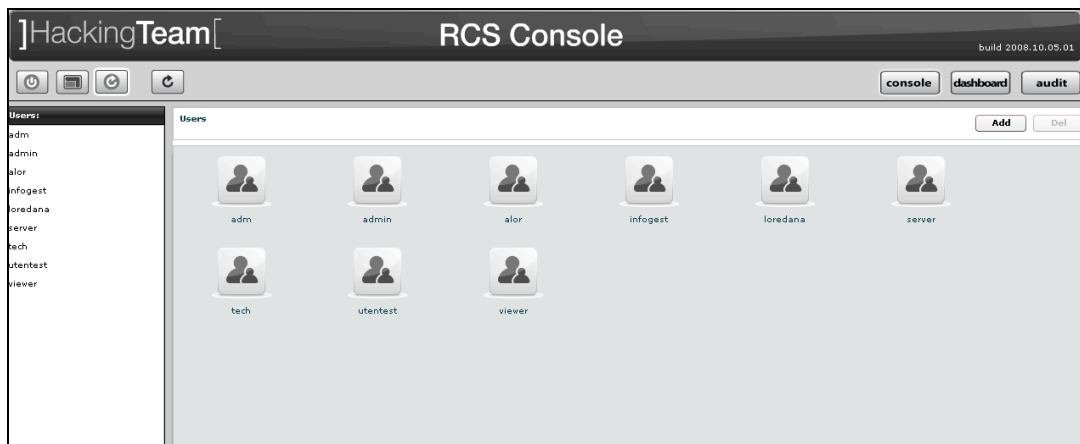
“Download” button is now enabled, click it to download selected logs.

## Create an user

You need to be logged with Admin profile. Start application and after successfully login, click tab “Users” on left menu:



Then click “Add” button on the right at the top of the icons-list:

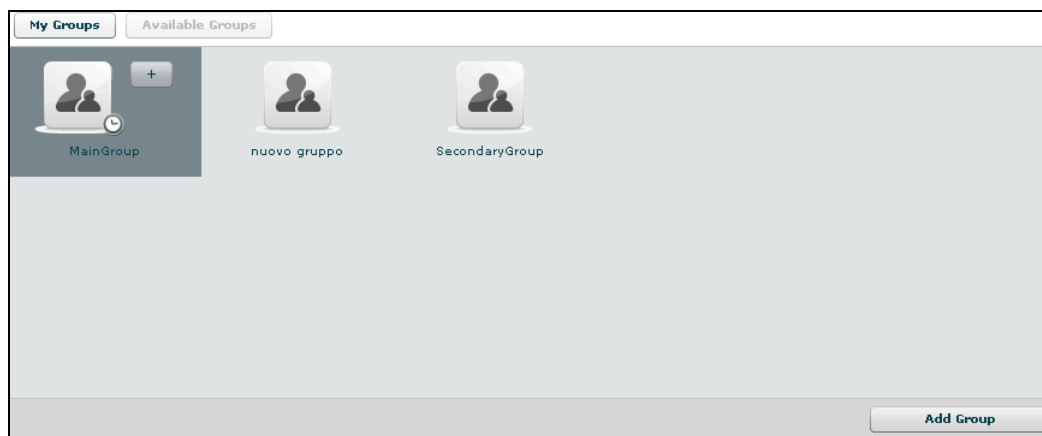


Fill fields and assign privileges:

Click “Save” button to save data.

At this point “Available Groups” button is enabled, click it to choice a group for this user:

You can see group’s details by double clicking group’s icon.  
Select group with a single click:

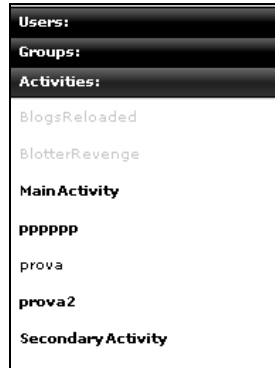


Then either by:

1. Click "Add Group" button on the left at the bottom of the window;
2. Click "+" button next the group's icon.

## Create a group

You need to be logged with Admin profile. Start Application and after successfully login, click tab “Groups” on left menu:



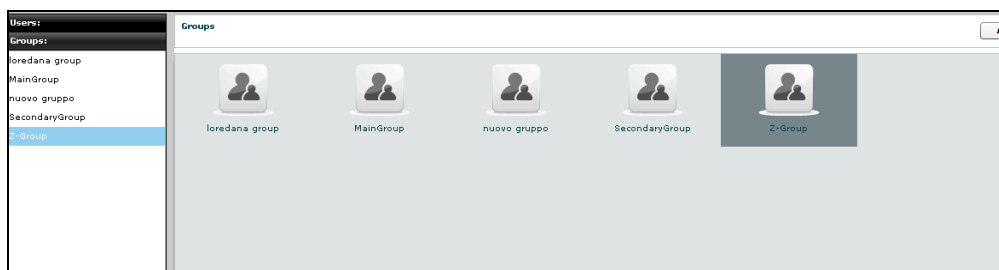
Click “Add” button on the right at the top of the icons-list:



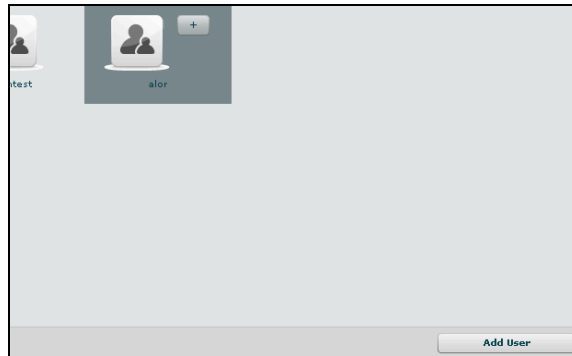
Fill fields:

Click “Save” button to save data.

Open new group:



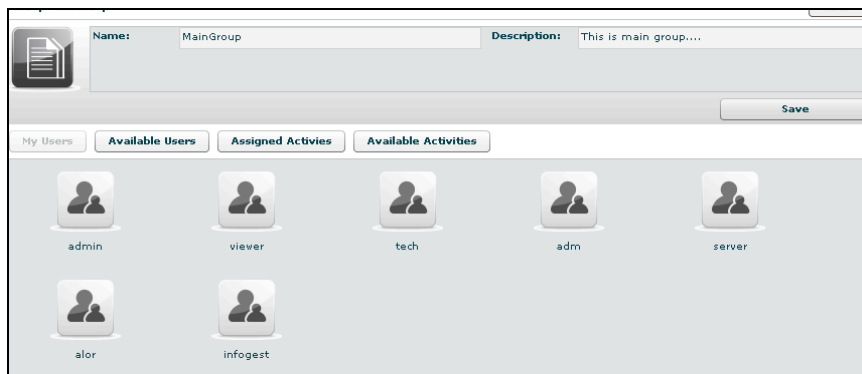
And to add a user to the new group, select user with a single click:



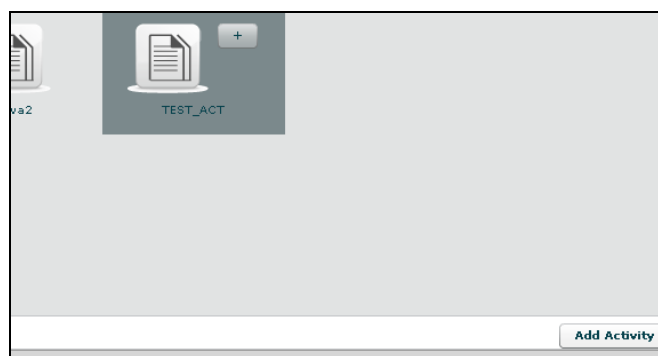
Then either by:

1. Click “Add User” button on the left at the bottom of the window;
2. Click “+” button next the user’s icon.

Click “Available Activities” button to add activities



Select activity with a single click:

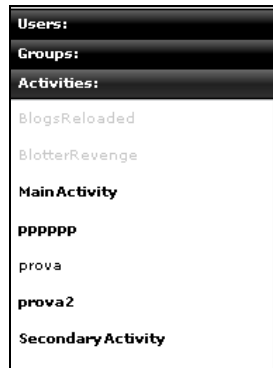


Then either by:

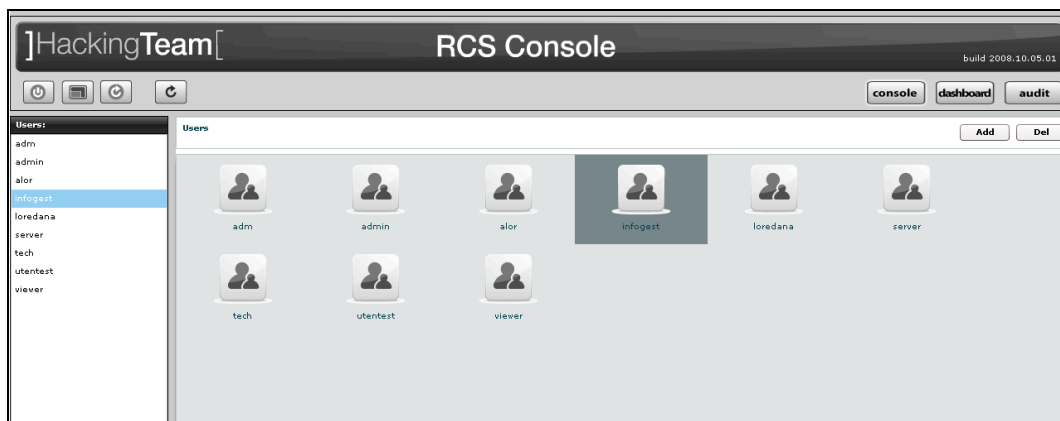
1. Click “Add Activity” button on the left at the bottom of the window;
2. Click “+” button next the icon’s activity.

## Assign privileges to users

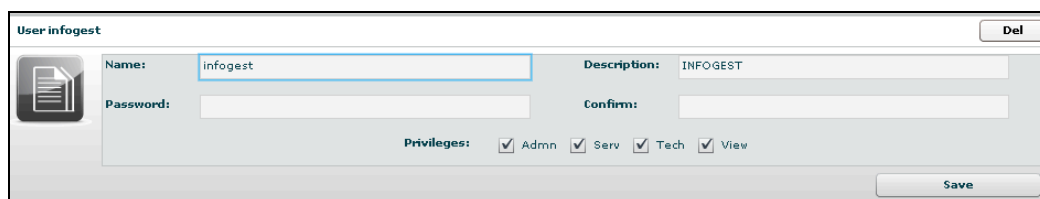
You need to be logged with Viewer profile. Start application and after successfully login, click tab "Users" on left menu:



And select a user:



then select the checkbox of privilege you want to assign to selected user or uncheck it if you want to remove from the selected user:



- Admn: this is the super user. It is the only one that can create users, groups, activity and targets;
- Tech: this role can create, modify and reconfigure backdoors associated with a target, however the target can only be modified and created by ADMIN;
- View: this role is assigned to users that can only view the logs. It cannot modify backdoors, targets or activity. It can create and modify notes and blotters.

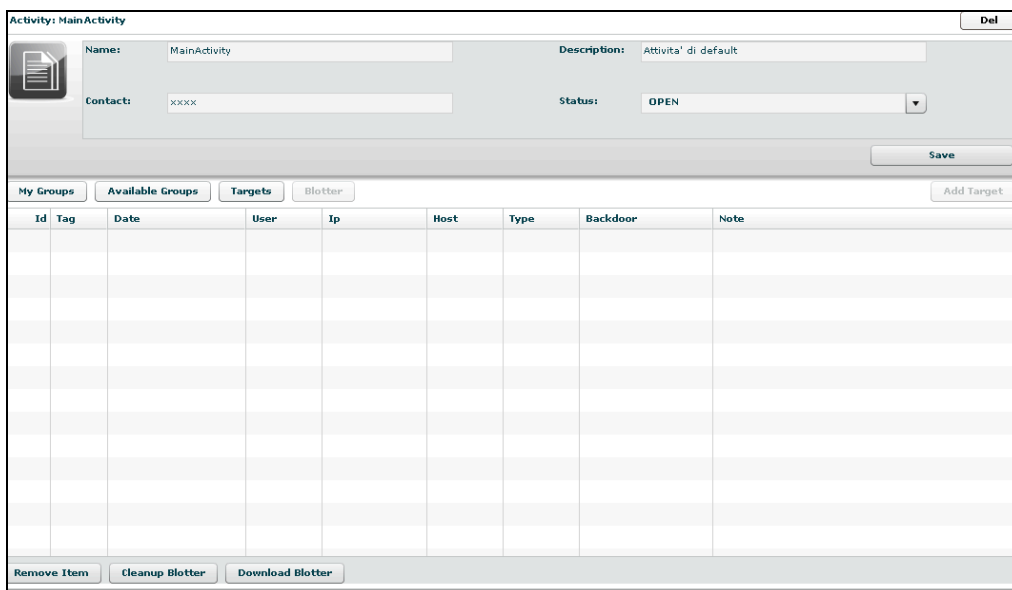
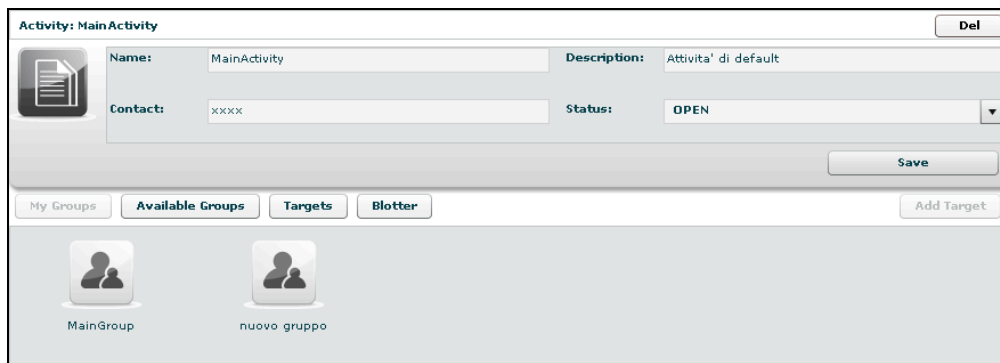


### Create and manage blotter

You need to be logged with Viewer profile. Start application and after successfully login, select an activity:



Then click "Blotter" button:



To add log to blotter, first browse and locate the log items to be added, then select one or more log's rows:

Id	Tag	Notes	Date	Resource	Service	UserId	Password
1937	<input checked="" type="radio"/>		29/08/2008 09:12:26	If4be5aac180c4	service	user	pass
1934	<input type="radio"/>		29/08/2008 09:12:24	c4903ba410c8d	service	user	pass
1216	<input type="radio"/>		20/08/2008 14:21:16	ac6d309a6119	service	user	pass
1211	<input type="radio"/>		20/08/2008 14:21:14	6f2fed8e62e67d	service	user	pass
1157	<input type="radio"/>		20/08/2008 14:20:34	4ff7d09f18c920	service	user	pass
1158	<input type="radio"/>		20/08/2008 14:20:34	69783ee76e925	service	user	pass
894	<input type="radio"/>		04/08/2008 15:49:49	f0eefcbdb44fc1	service	user	pass
878	<input type="radio"/>		04/08/2008 15:49:17	bbe3a23611885	service	user	pass
872	<input type="radio"/>		04/08/2008 15:49:04	86ad2abe9aa87	service	user	pass
864	<input type="radio"/>	1	04/08/2008 15:48:56	b5d3ad899f700	service	user	pass
837	<input checked="" type="radio"/>		04/08/2008 15:48:31	f89c3e51ae1975	service	user	pass
819	<input type="radio"/>		04/08/2008 15:48:14	4b8df49e7c73a1	service	user	pass
788	<input type="radio"/>		04/08/2008 15:47:58	0ede7c7ae62e0f	service	user	pass



Finally click this button to add selected logs to blotter.

Note: logs can be added only when logs from a single activity are currently displayed.

Return to activity to view blotter:

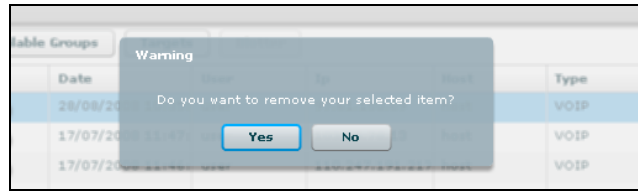
Id	Tag	Date	User	Ip	Host	Type	Backdoor	Note
1992	<input type="radio"/>	10/09/2008 12:37:28	user	1.1.1.1	host	CLIPBOARD	RCS_136161	
1937	<input checked="" type="radio"/>	29/08/2008 09:12:26	user	201.61.41.240	host	PASSWORD	RCS_168921	
1157	<input type="radio"/>	20/08/2008 14:20:34	user	166.89.165.171	host	PASSWORD	RCS_168921	
904	<input type="radio"/>	04/08/2008 15:50:04	user	227.50.46.182	host	MIC	RCS_136161	904 note
890	<input type="radio"/>	04/08/2008 15:49:26	user	40.94.41.240	host	MIC	RCS_168921	
837	<input checked="" type="radio"/>	04/08/2008 15:48:31	user	78.216.197.155	host	PASSWORD	RCS_136161	
818	<input type="radio"/>	04/08/2008 15:48:11	user	160.113.198.14	host	MIC	RCS_168921	

Double click mouse on detail's row to view log's detail

If you want to remove a row, select it with a single click:

Id	Tag	Date	User	Ip	Host	Type	Backdoor	Note
1890	<input type="radio"/>	28/08/2008 10:35:1	user	97.61.150.69	host	VOIP	RCS_136161	
662	<input checked="" type="radio"/>	17/07/2008 11:47:0	user	103.16.78.13	host	VOIP	RCS_136161	
647	<input checked="" type="radio"/>	17/07/2008 11:46:1	user	110.247.191.217	host	VOIP	RCS_136161	

Then click "Remove Item" button:

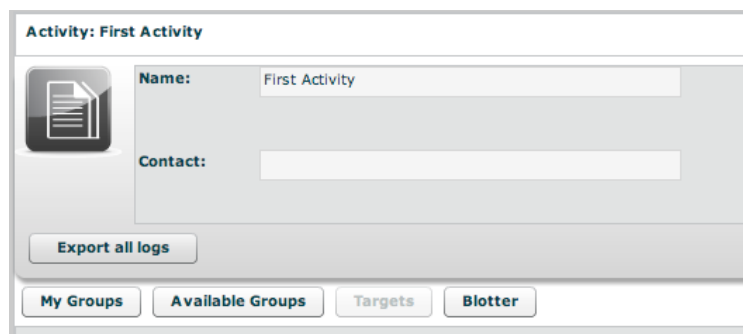


Click "Yes" to confirm or "No" to exit.

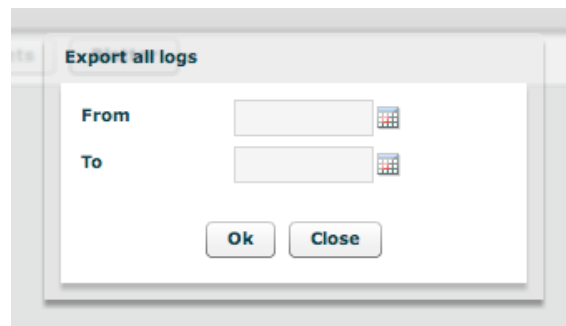
Click "Cleanup Blotter" button to clear blotter.

Click "Download Blotter" button to download a blotter as a compressed file (.zip)

You can also download ALL the logs associated with an activity, target or backdoor by clicking on the "export all" button in the relative details view:



If you press this button a time filter will popup, asking for a time range of the logs:



After that a special blotter will ALL the logs in that time frame will be generated.