



telesoft
TECHNOLOGIES

Real Time Intercept from Packet Networks, Challenges and Solutions

Presented by Keith Driver



Packet Intercept

- Packets are everywhere
 - LAN networks
 - WAN networks/ Carrier Ethernet
 - 3G Telephony networks
 - CDMA 2000 Networks
 - ISP Networks
 - Etc etc etc

Packet Intercept

Issues

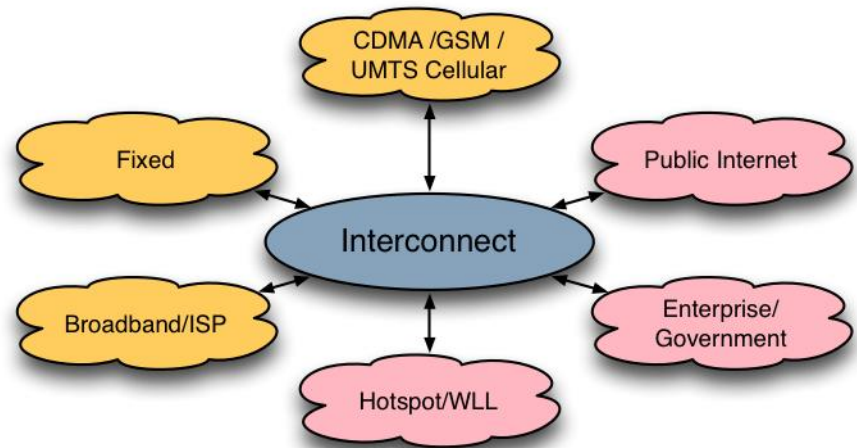
- Access to the packets on the wire
- Selection of packets on the wire
- Accumulation/ Forwarding of packets



Access to packets

☉ Range of network types

- CDMA/UMTS cellular
- GSM cellular
- PSTN
- WiMax, WiFi
- Sattelite
- LAN/WAN



☉ Roughly divisible into Telecom and Data

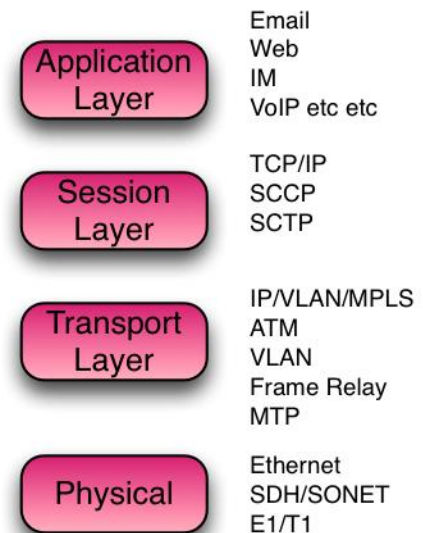
- Also Valid
 - Cellular/ Fixed
 - Enterprise/Operator

Access to packets

Physical access to the transport

Range of Media

- Ethernet, E1/T1 , SDH/SONET, GE, CarrierEthernet, etc
- LAN/ISP
 - Span ports
 - Hubs
 - Passive taps
- WAN/3G/CDMA 2000/etc
 - Passive taps
 - Internal interception functions
 - SPAN ports



Optical and electrical transports

Access to packets

⊕ Transport protocol handling

- MPLS
- VLAN tags
- ATM (IMA)
- PPP (ML-PPP)
- PoS (Packet over Sonet)

Application
Layer

Email
Web
IM
VoIP etc etc

Session
Layer

TCP/IP
SCCP
SCTP

Transport
Layer

IP/VLAN/MPLS
ATM
VLAN
Frame Relay
MTP

Physical

Ethernet
SDH/SONET
E1/T1

Selection of packets

⊕ A major problem

- What are the criteria for selection?
- Lower layers
 - Label address (i.e. IP Address, ATM address) ?
 - Protocols used?
- Upper Layers
 - Protocol/Service
 - Session Identity
 - User Identity (email address/ IM id etc)
 - Cross packet identities

Application
Layer

Session
Layer

Transport
Layer

Layer1

⊕ And packet selection must be done in real time

Selection of packets

- Generically requires hardware support
 - Line rates are too fast for software
- Selection on labels easier
- Selection on protocol contents much harder
 - Requires Deep packet Inspection
 - Complex matching criteria
 - Cross packet assembly for matching
 - Session buffering to extract the whole session from embedded triggers (e.g. email cc:)

Selection of packets

- Very hard for routing nodes to do this
 - ‘Internal interception’
- Many nodes are L2 switches with little packet inspection
 - Most switches have a stated aim to keep the packet for a minimum time
- Effort required for inspection usually means added hardware to the node
- Limited then by manufacturer capability

Identity

- Subscriber Identities
 - Many, Many identities
 - Each human probably has 50 used often
- Terminal / equipment identities
 - Many terminals used by one target
- Network Assigned identities
 - Networks use these for obfuscation and mobility reasons
- Application/Entity identities
 - Not only humans and equipment have identity

Identity

🌐 Conclusions

- Each human can have many identities
- Identities can be changed frequently
- Identities can be used only once
- Identities can be changed by location
- Anonymisation services exist on the internet
 - <http://www.anonymizer.com>
 - <http://www.onion-router.net>.
- Keeping track is VERY difficult when faced with knowledgeable adversaries

🌐 But it can be done with sophisticated software analysis

Cyphering

- Cyphering is a major issue
 - Network based protection
 - 3G information cyphered to the RNC
 - 2G data cyphered to the SGSN
 - IMS sessions protected end to end from the terminals
 - Application based cyphering -
 - Skype
 - HTTPS
 - User based cyphering
 - PGP
 - X.509 SMIME etc



Cyphering

- What can be done?
 - Mobile Network based cyphering
 - Access to CK/Kc for the session from core network
 - IMS - end to end - very difficult
 - Skype - proprietary - very difficult.
 - PGP/SMIME - powerful encryption
- Best hope is to record the cyphered session and apply cryptographic techniques afterwards
- Not Real time though



Cyphering

- A big problem that will get bigger
- As communication networks migrate to offering end to end transparent pipes
 - More user based encryption
 - More encryption algorithms
- But connection records are still available
 - (time / duration etc)
- Patterns of use are still available
- Keys may be available through other means than SIGINT



Accumulation of packets

- Packets rarely travel alone
- Most packets form streams to carry a higher layer service
 - Telephone call
 - Web session
 - Email
 - Etc
- Packets therefore need to be acquired, and presented in sequence
- Buffering is one solution to this

Buffering (or not)

- Buffering can be useful
 - But it is resource expensive (memory)
 - Controversial in evidential environments
- Allows session reassembly
 - Which enables L7 protocol presentation
 - Allows cross packet pattern recognition
- Provides post analysis capability
- Allows session recovery
- But can delay delivery
- Requires very large resource in high bandwidth links (STM-64/10G etc)

Handover of product

- Standardized
 - ES 101 671,
 - ES 102 232.x
 - J-STD-025,
 - PacketCable
 - ATIS
- Often with national/local variants
- Buffering is sometimes allowed
- Session reassembly is sometimes desired
 - I.e. presentation as email / Web page image etc.

Challenges review

④ Acquisition

- Physical interfaces differ
- Internal Interception limited

④ Selection

- High data rates make this difficult
- Cyphering prevents DPI
- Identity obfuscates communication

④ Accumulation/Forwarding

- High data rates
- Buffering is expensive

Solutions!

- Problems split into roughly 2 domains
 - LAN/ISP type access with Gb ethernet transports
 - WAN/Core network access where transport is
 - High capacity fibre
 - E1/T1 ATM
 - E1/T1/PoS PPP/HDLC
 - Carrier ethernet.
 - GE/10GE

Solutions!

- In the 1G ethernet domain
 - Many companies have adapted IDS systems (usually from SNORT)
 - Several companies have hardware acceleration to assist with this
- Very useful in enterprise or ISP domain
- Kit is relatively small and powerfull.

- But somrthing bigger is needed in the core

Solutions!

- Ethernet based solutions tend not to work so well in other environments
 - Specialised , distributed equipment is needed
 - Full network coverage
- Probes cope with the complex Layer 1/ and transport stacks
 - Probes cope with the variety of protocols, telephony and data (ATM/ MPLS / Carrier E etc)
 - Probes offer a pre-processing function to DPI

Large scale Solutions!

- Telesoft Technologies specialize in the provision of such probes - HINTON product
 - 3G/CDMA 2000/GSM network access
 - Large , distributed networks
 - Access to telephony and data sessions
 - TDM legacy and Packet intercept
 - Highly distributable and scalable
 - Hardware accelerated
 - Centralised Handover
 - Decyphering available with complete access
 - Location (including Abis/Iub) , Call content, SMS, CDR
- Proven, large and small scale deployments for intercept

Thank you for watching



www.telesoft-technologies.com

Telesoft Technologies Ltd
Observatory House
Blandford Dorset
DT11 9LQ UK

T. +44 (0)1258 480 880
F. +44 (0)1258 486 598

E. sales@telesoft-technologies.com

Telesoft Technologies Inc
Suite 601
4340 Georgetown Square
Atlanta GA 30338 USA

T. +1 770 454 6001
F. +1 770 452 0130

E. salesusa@telesoft-technologies.com