Building a SMART Interception Solution

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Key challenges facing Operators and Gov't

Today's Telecom business is subject to:

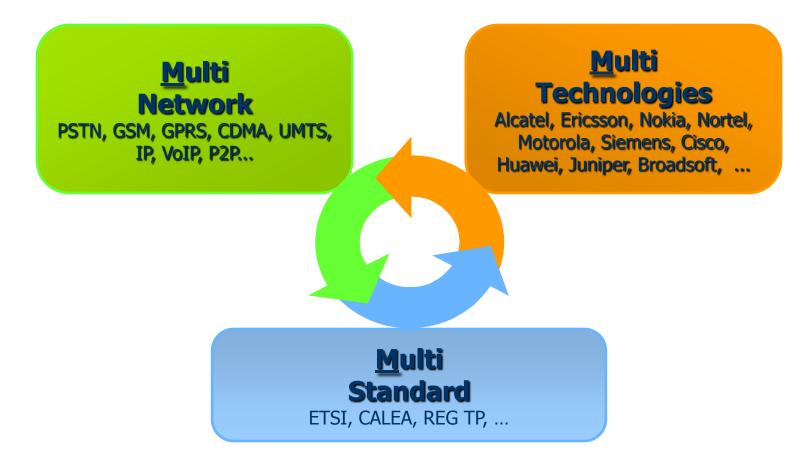
- Fast changing markets.
- Wide Range of Network Solutions
- Network Architecture changing with market/technology evolution.
- Varying technologies
 → Many proprietary approaches.
- Increasing National Security and Law Enforcement demands.
- **1. These facts are not going to change!**

2. A comprehensive Development strategy needs to 'manage' these facts.



Complex Technical Environment

"Triple M" Concept





Why SMART?

Target: 'An Effective Lawful Interception and Data Retention Capability'

Given the Key challenges, both the CSPs and LEAs NEED:

A Cost Effective Solution that:

- Meets Required Functionality
- Responds to Market Changes
- Evolves with the Business



Requirements for a Smart Solution

- The Solution must have a number of key attributes:
- It must be Secure!



Security and Assurance

A holistic approach to information security and assurance, from both a networking and operational point of view, is of paramount importance in lawful interception for a number of reasons.

Among these are:

- The integrity of an investigation <u>must not be</u> <u>compromised</u>. If information on the use of electronic surveillance is leaked, it can affect the investigation's outcome or alter plans for criminal and terrorist acts;
- National laws treat privacy of individuals very seriously, including the privacy of the Target.



Requirements for a Smart Solution

The Solution must have a number of key attributes:

• It must be Secure!

•It must draw from the appropriate Standards!



System Design Must Be Comprehensive

Aqsacom approach

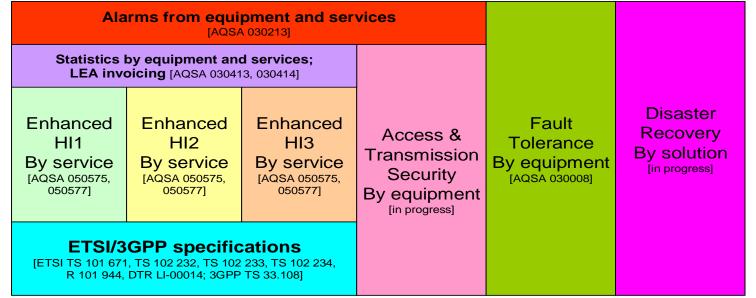
LI / DR Solution must:

Interoperate with multiple telecommunication services and

> Support vendor-specific network elements,

thereby providing a simpler, cost-effective solution that:

- Solution to serve all Law Enforcement Agency requirement;
- ✤ Allows for flexibility in upgrades.



→ a secure, reliable, and flexible means of telecommunication surveillance that will improve the operational efficiencies of investigations



Requirements for a Smart Solution

The Solution must have a number of key attributes:

- It must be Secure!
- It must draw from the appropriate Standards!
- It must be able to Respond to Change.



Responding to Change

Flexibility

Network operators and the LEAs alike must adapt to the deployment of new services in response to the development of:

- new technologies,;
- new network infrastructures; and
- market demands.

Telecommunication surveillance must closely track new services, market uptakes and network infrastructures.

Flexibility is assured through a layered, structured solution with well-defined interoperability interfaces.



Requirements for a Smart Solution

The Solution must have a number of key attributes:

- It must be Secure!
- It must draw from the appropriate Standards!
- It must be able to Respond to Change.
- It must be Reliable





High Reliability

Failures in network equipment do occur due to incidents such as:

- Power outages,
- Equipment breakdown,
- Network failure, or other encumbrances.

Anticipate:- to ensure overall design minimizes any impact on data loss.

Use effective design and operational tools.





Challenges for Network Operators and Law Enforcement for both LI and DR



Lawful Interception

Objective:

Ensure targeted content and intercept related data are effectively and securely captured and available to LEAs.

Needed Capabilities:

PSTN, PLMN, IP, VoIP, E-mail, SMS, etc ... Lawful Interception for all Products
 & Services

Intercept Related Information & Content: separate but correlated

✓Real Time

- ✓End to end integration: Warrant management to IRI/CC delivery
- ✓ Needs the 'SMART' answers



Data Retention

Objective:

Ensure that the LEAs have data available in line with National Requirements.

Needed Capabilities:

Capture data related to:

✓ PSTN, PLMN, IP, VoIP, E-mail, SMS etc ... All Products and Services.

Capture Data that encompasses information from various sources covering billing, customer information, network data flow etc.

> Do not capture content (if EU ruling is followed)

 Provide effective Storage and Data Mining capabilities: consistent with secure operational requirements of LEAs

Need the 'Smart' answers.



ALIS Architecture





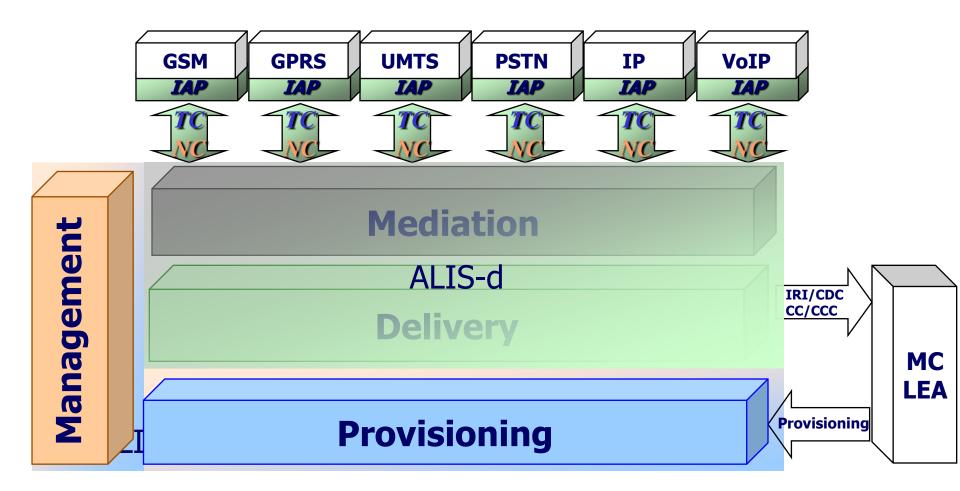
<u>A</u>qsacom <u>Lawful</u> <u>Interception</u> <u>System</u> (ALIS):

Real Time, Lawful Interception Mediation Solution

- Non Intrusive Solution
- Network Transparent
 - > Applies to Voice TDM/Wireless, GPRS, 3G, IP, etc.
- Mediates IRI/CII and CC only
- Convergent Solution \rightarrow supports newly emerging technoligies (e.g., IMS)
- Independent of Underlying Connectivity Technology
- Leverages AQSACOM's Patented Technology



ALIS: Functional Architecture





ALIS and reference models

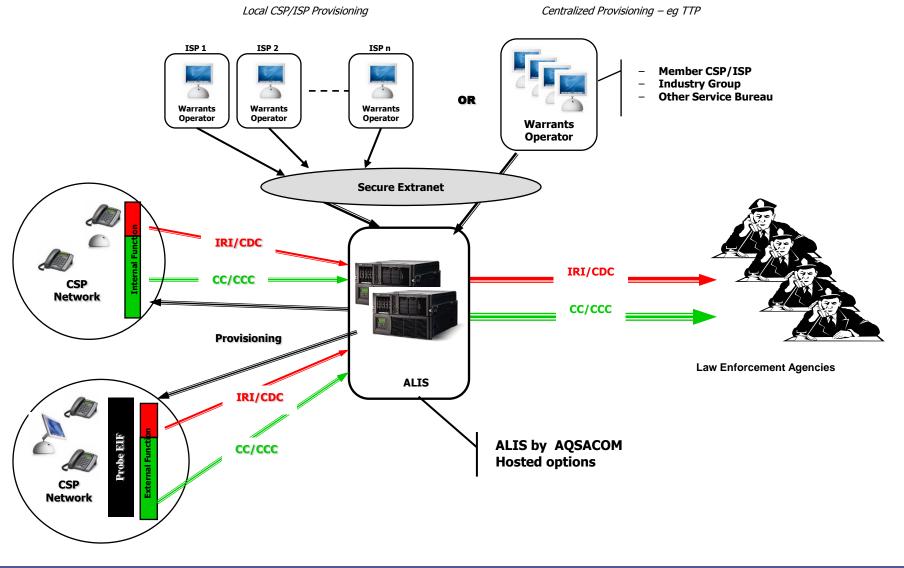
ALIS simultaneously supports the following reference models:

ETSI, 3GPP, J-STD-025

- ALIS' Standards-Based Compliance advantages:
 - A well defined and consistent interface to
 - Network equipment;
 - > Any LEMF that is compliant with the standards.
 - An easy upgrade of ALIS when standards change.



LI Network Flow Process with Mediation



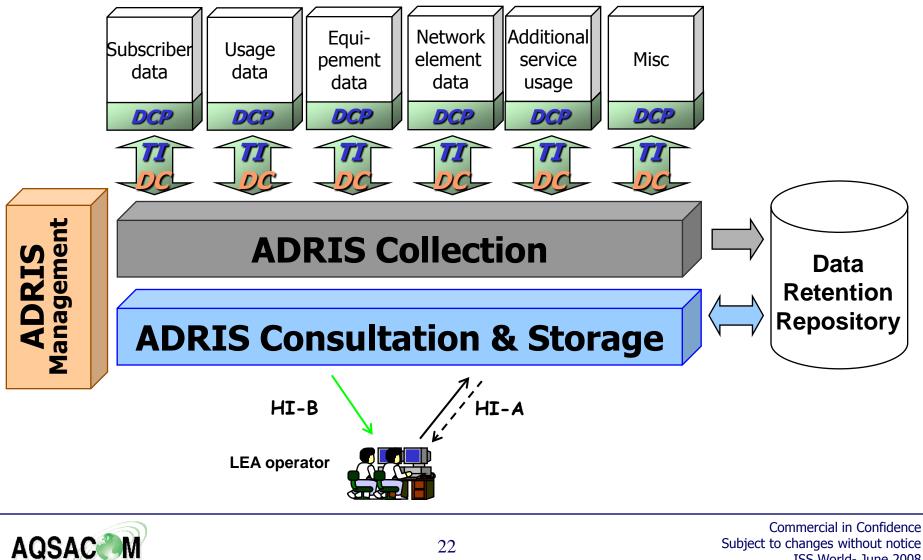


ADRIS

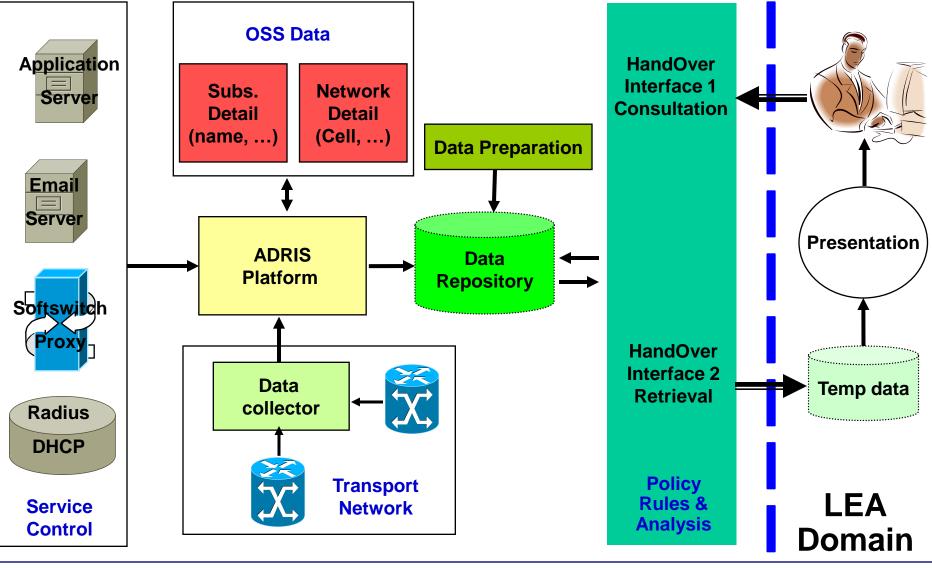
(Aqsacom Data Retention Intelligence System)



ADRIS-Functional Architecture



Data Retention Global Overview



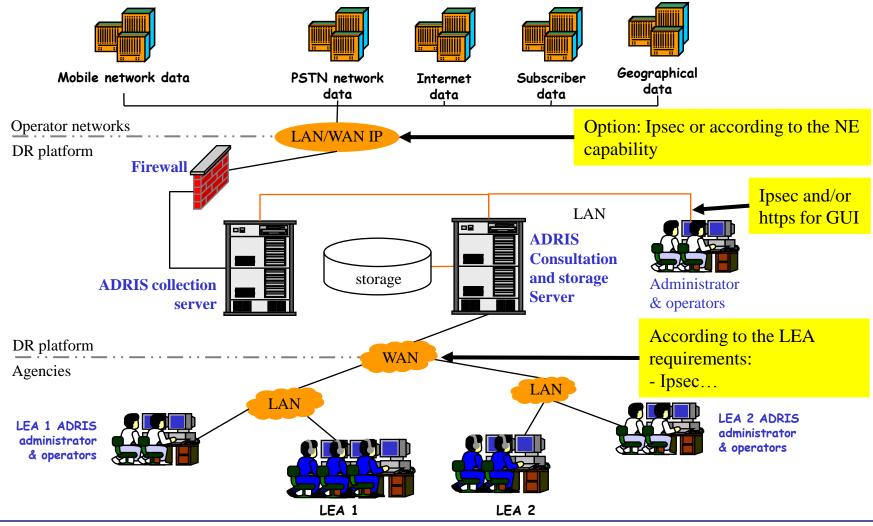


ADRIS-Database content and management

- Information stored and architecture are based on:
 ✓ The European directive
 ✓ The on-going ETSI standard
 ✓ The specific customer laws (Middle East...)
- Database management:
 - Indexation of the database done according to the set of predefined queries

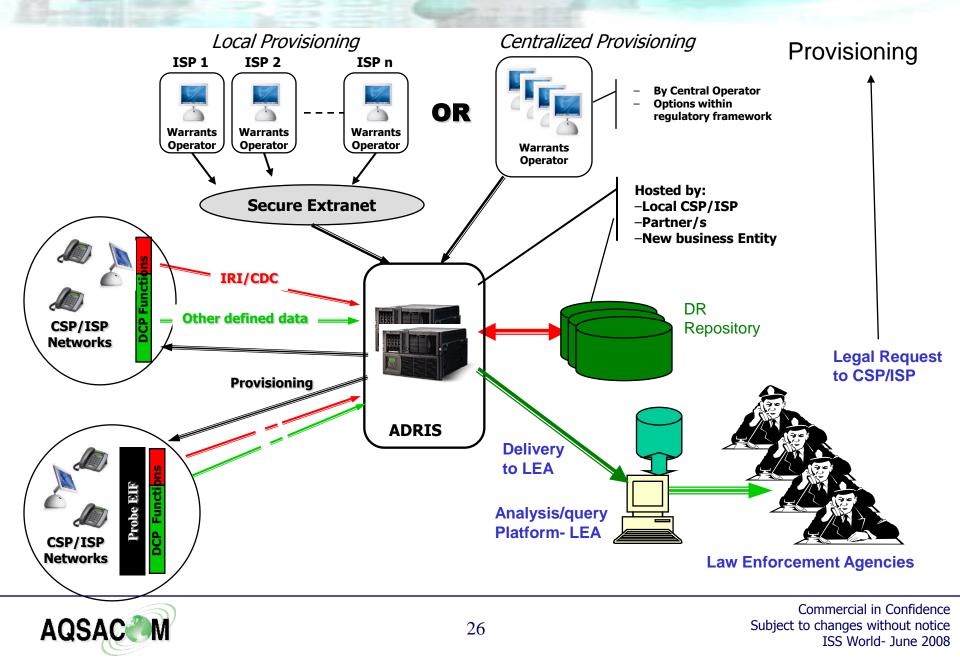


ADRIS Secure physical architecture





Option: Overview of Centralised DR Implementation





Really 'Smart' Option Putting Lawful Interception and Data Retention Together



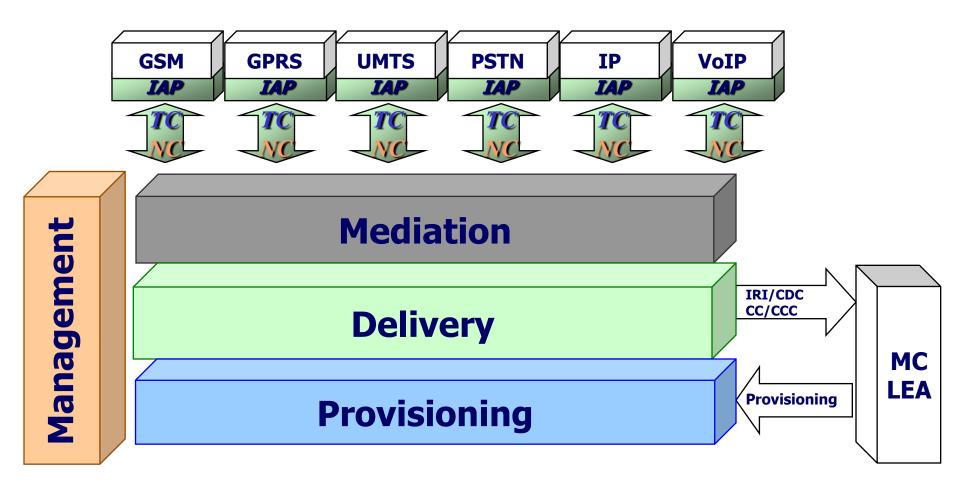
High Level LEA Requirements

Law Enforcement & National Security Groups Need:

- Solutions that cover new and evolving services.
- A capability to configure and focus data for analysis.
- Tools that allow data to be mixed or repackaged as new information is identified.
- Cost effective solutions.
- Secure Solutions.

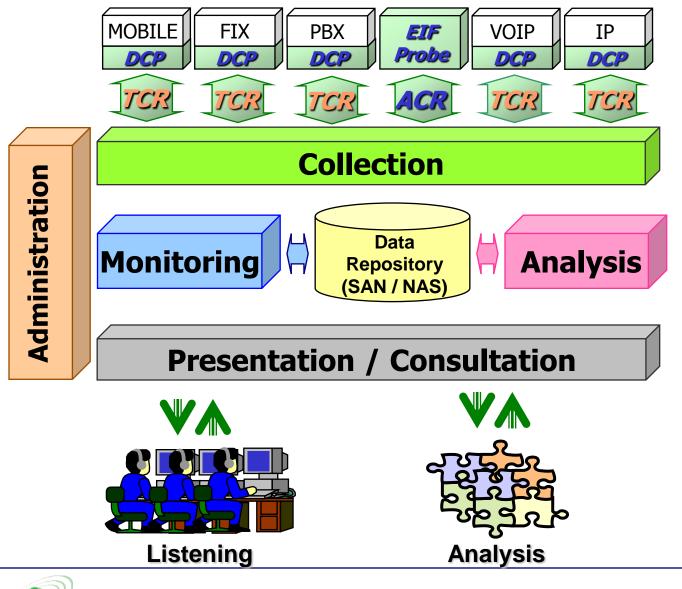


ALIS/ADRIS: Functional Architecture





LEA Functions



Storing and Mining Data

Considerations:

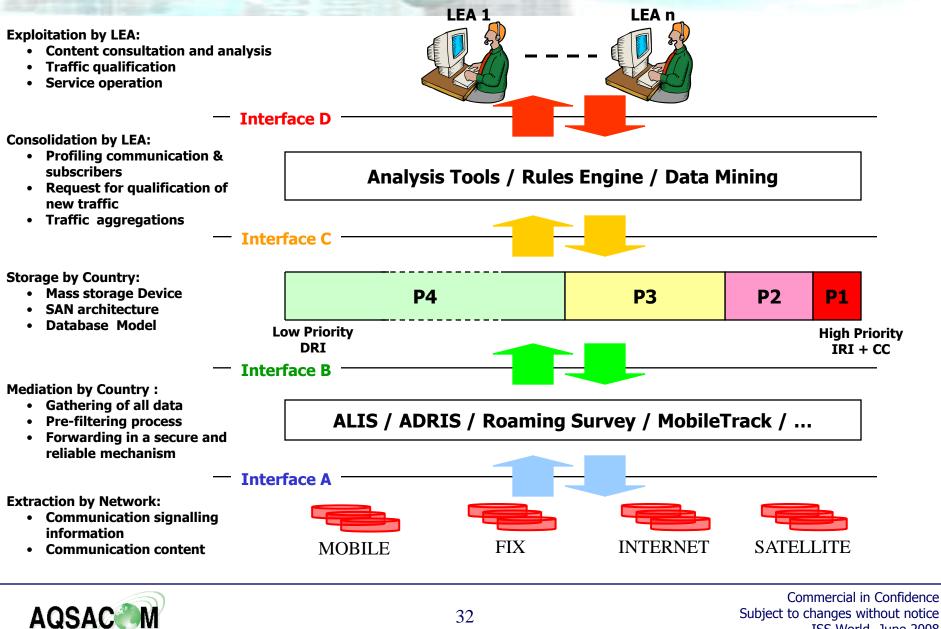
- Data can be needed 'instantly' for some cases.
- Some data may need to be studied for 'value'.
- Some data may be 'low risk' for possible future use.

Options:

- Prioritize/tag data in line with known search profiles.
- Store *high priority* data to enable instant and effective mining.
- Store low risk data in a way that balances cost with risk assessment.



Telecommunication Surveillance Solution Architecture



Subject to changes without notice ISS World- June 2008

An Integrated LI/DR Solution

Summary:

- An integrated LI/DR solution is achievable and provides multiple benefits.
- A well designed system can 'evolve' over time moving from LI into a LI/DR solution.
- LI and DR analysis together has the potential to provide a powerful analysis capability.
- Need an effective end-to-end data capture and store capability.
- Good, flexible Mining capability.
- Effective, flexible Analysis tools.
- Take the 'Smart' Approach



Thank You



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Some References ...





Some Partners ...









NICE

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CISCO SYSTEMS





